

# DOOR AND WINDOW ALARM

## Owner's Manual - LVA2063DOR

The Vive Door & Window Alarm is designed to alert caregivers of unwanted movement or wandering by sending a wireless signal when a window or door is opened. The signal is sent to the caregiver's pager.

### QUICK SET-UP GUIDE

**Step 1:** Write the in-use date and expiration date (two years from the purchase date) on the window/door alarm transmitter with a permanent marker. To begin, pairing unit should be on the left side of the transmitter.

**Step 2:** Programming the transmitter to a Wireless Pager.



Open the battery door of the pager and insert two AA batteries as shown. Close the battery door.



**Step 3:** On the pager, press and hold both UP and DOWN arrows for 5 seconds. You will see the number "1" is blinking in red, indicating that the pager is now in programming mode.



**Step 4:** While the pager is in pairing mode, turn Transmitter switch to ON. Once the "Alarm" light is blinking, move the pairing unit to the right side of the transmitter.



**Step 5:** The pager will beep to signal a successful connection. Then it will re-enter programming mode in case you need to connect other wireless devices. If you do not need to connect more devices, press and hold both the UP and DOWN arrows on the front of the pager to exit programming mode.

**Note:** When the alarm is triggered, the device number will flash on the Pager. To silence the Pager, press the stop button. Repeat the steps above to program other wireless components to the same number or to the next number on the Pager if necessary.



Notification Mode	Notification	Sign
Audible notification	Beeps	🔊
Vibration notification	Vibration	📳
Audible + Vibration notification	Audible and Vibration	🔊 📳

To set notification modes, press and hold both ▼ and ■ buttons on the pager until the 🔊 icon above the numbers begins blinking.



To select another notification mode, press and release the UP Button or DOWN Button on the front of the Pager. The next notification light 📳 will start blinking. Continue to press and release the Up or Down buttons until the desired notification light is selected. Once you've landed on your desired notification light, press and release the ■ Button, you will hear a 1 second beep and/or feel a 1 second vibration. This means the current notification mode is recorded to the Pager.

### TEST DOOR/WINDOW EXIT ALARM

It is important to test the Door & Window Alarm before using with a patient. To test, place the pairing unit close to the right side of the transmitter and then move the pairing unit away from the alarm. If working correctly, the transmitter light will flash one time and each programmed receiving device will alarm (Pager). Press the button ■ on the Pager to silence the alarm.

### CHANGING THE TRANSMITTER

The usable life of this window/door alarm transmitter is 24 months. Actual life depends on how frequently the transmitter is used. When the transmitter needs replacing, the red "Change Alarm" light will flash.



### WARNINGS ⚠️

- This device will not prevent a fall or injury. It is a supplemental part of an overall fall management program.
- Failure to follow all product instructions may result in the failure or improper function of the product.
- The Pager is able to communicate up to 150 feet away from the patient in open field. The actual communication distance or wireless range will vary from building to building. Test the wireless range in your building prior to putting the system

into service. Always keep the Pager located within the wireless range.

- The Door & Window Alarm and any other devices should be checked prior to each use for proper functioning.

### TROUBLESHOOTING

When your system is not properly functioning, please follow these steps.

**Step 1:** Change the batteries if the "Battery low" light is on.

**Step 2:** Check on how long the Pager and transmitter have been in use. They may have run out of usual life.

**Step 3:** To determine which piece of equipment is at fault, follow the steps below:

- Take a new working transmitter and connect with the original Pager.
- If the system works properly, the problem is with the original transmitter.
- If the system still does not work properly, the problem is with the original Pager.

### GOT MORE QUESTIONS?

Our friendly customer service team is standing by to assist you. Feel free to connect on the phone, email or chat.

✉ [service@vivehealth.com](mailto:service@vivehealth.com)

☎ 1-800-487-3808

🌐 [vivehealth.com](http://vivehealth.com)

Distributed by

