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WHAT’S IN THE PACKAGE

A 4x Locking Screws
B 2x Rear Bracket Screw Knobs
C 1x Rear Bracket
D 2x Slide Assist Rails (left & right)
E 2x Padded Armrests (left & right)
F 2x Toilet Seat Resters (left & right)

OVERVIEW

We are constantly answering questions and recording helpful videos to make using your Vive Compact Toilet Rail as easy as possible. Check out the included links and QR codes to help you through the process.

To see all of the FAQs in one place, visit vhealth.link/Ibeba
ASSEMBLY AND INSTALLATION INSTRUCTIONS

Want to watch us do this? Check out vhealth.link/d134e for an easy instructional video.

NOTE: The Rear Bracket, Arm Rests, Assist Rails, and the Seat Resters are all labelled to help identify which pieces fit together. Fit matching numbers and matching letters together for proper fit.

1. Slide the end of the Toilet Seat Rester (F) labelled “1” over the end of the Armrest (E) with the matching “1” label. Fasten the two (2) pieces together using a Locking Screw (A), insert the screw through and make sure the hexagonal head matches the hexagonal cutout of the opening. Add the brass pin, narrow end first, to the opposite end and make sure it fits into the screw hole. Then add the plastic washer and finally screw on the nob, tighten securely.
2. Repeat Step 1 with the Toilet Seat Rester (F) and Armrest (E) labelled “2.”

3. Insert the end of the Armrest (E) labelled “A” into the end of the Slide Assist Rail (D) with the matching “A” label. Fasten the two (2) pieces together using a Locking Screw (A), insert the screw through and make sure the hexagonal head matches the hexagonal cutout of the opening. Add the brass pin, narrow end first, to the opposite end and make sure it fits into the screw hole. Then add the plastic washer and finally screw on the nob, tighten securely.

4. Repeat Step 3 with the Armrest (E) and Slide Assist Rail (D) labelled “B.”
5. Insert the unfastened end of the Slide Assist Rail \( \textcircled{D} \) labelled “A”, into the end of the Rear Bracket \( \textcircled{C} \) with the matching “A” label. Make sure that the wide, flat part of the Rear Bracket is pointed towards the Toilet Seat Resters. Align the holes and tightly secure at the desired width using a Rear Bracket Screw Knob \( \textcircled{B} \).

6. Repeat Step 5 with Slide Assist Rail \( \textcircled{D} \) and Rear Bracket \( \textcircled{C} \) side labelled “B”.
7. Remove the seat and lid from the toilet and set it aside along with all of the attaching hardware.

NOTE: Make sure the black end of the locking screw points outward from the direction of the Toilet Seat Rester, and the hexagonal head of the Locking Screw bolts should seat into the hexagonal cutouts in both the Slide Assist Rails and Toilet Seat Resters.

8. Place the Safety Rail on top of the toilet bowl so that the holes in the wide, flat section of the Rear Bracket © are lined up with the seat/lid holes in the toilet seat.
9. Reattach the toilet seat and lid to the toilet through the Rear Bracket holes and hand tighten the entire assembly down. Make sure that the flat side of the Rear Bracket is fitted between the toilet bowl and the seat. (TOILET SEAT HARDWARE NOT INCLUDED)

10. Make sure that the grip pads on the Toilet Seat resters are making good contact with the rim of the toilet. If necessary, adjust the width of the Safety Rail using the Rear Bracket Screw Knobs.

**CAUTION:** The Compact Toilet Rail is meant to be used as a safety frame and stability assist only, it is NOT designed or intended to bear an individual’s full body weighing. Periodically check all of the screws and fasteners to make sure that the rail is securely attached, retighten if necessary. Failure to use the Safety Rail as intended may result in damage or personal injury.
MAINTENANCE

The only maintenance required for your Compact Toilet Rail is some light cleaning with a damp cloth and common bathroom cleaners. After cleaning, make sure that the Seat Resters and the porcelain beneath are completely dry before using the rail as moisture can prevent the tips from gripping the toilet. As dirt and moisture can collect beneath the Rear Bracket, removing the Safety rail periodically for a more thorough cleaning is recommended.

If you have any problems with your Safety Rail, including installation, use, or maintenance, please contact service@vivehealth.com.

WARRANTY INFORMATION

2 YEAR GUARANTEE

You are protected by Vive Health’s industry leading guarantee and customer service.
GOT MORE QUESTIONS?

Check out our list of Frequently Asked Questions at vhealth.link/1beba for helpful answers.

And if that doesn’t answer your question, our customer service team would love to help! Feel free to connect with them by phone, e-mail, or chat on our website.

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