

OUTER EAR HEARING AMPLIFIER

QUICK START GUIDE

OVERVIEW

We are constantly answering questions and recording helpful videos to make using your Vive Outer Ear Hearing Amplifier as easy as possible.



To see all of the FAQs in one place vhealth.link/hdk

QUICK-START (FIRST USE) INSTRUCTIONS

To get started using your Outer Ear Hearing Amplifier, you'll have to complete the following checklist:

- Charge the Battery
- Fit / Setup
- Turn power on and adjust settings
- Install in ear

CHARGE THE BATTERY

Note: Charge the battery before first time use

1. Insert the charging cable into the charging port at the bottom of the Amplifier Unit.
2. Insert the other end of the charging cable into a USB port of your choosing. The Power/Mode button will illuminate red, and the Amplifier will begin charging, a process that

will take approximately seven (7) hours to complete. The Power/Mode button will turn green when fully charged.



FIT / SETUP

Note: Your Hearing Amplifier comes with the right Ear Tube already attached. If you need to use the left Ear Tube instead, unscrew the right Tube from the Amplifier to remove it, and replace it with a left Tube.

3. Choose the desired Dome size for your comfort. The most common source of feedback or other malfunction is using a size of Ear Dome that is not appropriate for your ear, resulting in gaps between the dome and ear canal. Choose a

Dome size that fully covers the ear opening comfortably without needing to be forced into place.

4. Slide the desired Ear Dome onto the open end in the middle of the Ear Tube.

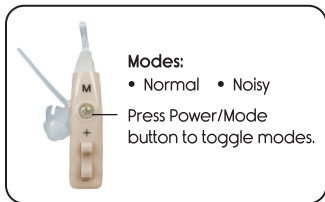
5. The Concha Lock is the soft plastic piece stemming from the end of the Ear Tube. This piece can help stabilize the Dome in your ear, but some may find it uncomfortable. Feel free to trim this piece to your desired comfort level, but make incremental adjustments in trimming because once the piece is removed it cannot be reattached.



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TURN POWER ON AND ADJUST SETTINGS

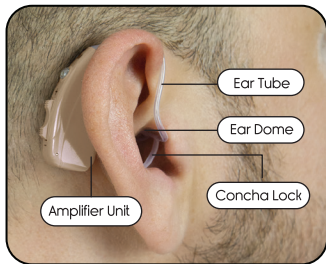
6. Press and hold the Power/Mode button for a few seconds to turn the Amplifier on.
7. Before first use, press the volume down button (-) on the Volume Control several times to turn the output volume to the lowest setting. (once installed, you can readjust the volume). The device will beep twice when the lowest volume setting has been reached.



Note: The lowest volume setting will provide the smallest amount of feedback to help with making sure your ear dome placement is correct.

FIT IN EAR

8. Place the Hearing Amplifier on the back of the desired ear, wrapping the Ear Tube over the top of the ear.
9. Firmly insert the Ear Dome into the ear canal, making sure to create a tight, secure fit.
10. Position the Concha Lock against the inside of the ear to help hold the Ear Dome in place inside the ear canal (if you have removed your concha lock please ignore this step).



GOT MORE QUESTIONS?



Check out our manual for more in-depth information
vhealth.link/adf82

And if that doesn't answer your question, our customer service team would love to help! Feel free to connect with them by phone, e-mail, or chat on our website.

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