WITNESS REPORT	
Case Reference: ZH230602	**Interviewer:** Detective Lukas Baumgartner
Date: June 5, 2023	**The interview commenced at 11:30 a.m. at Zurich Police Headquarters.**
Witness: Herr Schmidt (Security Officer)	

Details of Statement

Detective Baumgartner: "Herr Schmidt, can you provide an overview of the security situation at the mansion on June 2nd?"

Herr Schmidt: "I have to apologize for the state of the security camera system that night. We've been experiencing issues for a while, but on June 2nd, when we had all these guests over, the system really let us down.

Around 19:10, I noticed the feeds from cameras 3, 4 and 5 were all showing faults. I immediately headed to the security room, intending to handle it just as I have in the past with a simple system reboot. The first-floor camera feeds were crucial, especially given the number of guests in the house, and I didn't want to waste any time.
I tried restarting the system a few times, checking the connectivity and software configuration but the cameras on the first and second floors were still not coming back online. It was a familiar situation, but this time the usual solutions weren't working. I took a quick look at the cameras but didn't see anything unusual at first glance. At around 8:15 p.m., while I was checking the camera near Mr. Lennard's office on the second floor, I bumped into Fraulein Müller. She seemed a bit startled and went towards the staircase, probably to clean the guest bedrooms.

Around 20:30, I was left with no choice but to call our tech support, suspecting it was a more complex software issue that I couldn't handle alone. For almost an hour, I was on the phone with them, walking through potential solutions, checking the configurations, but nothing seemed to bring those cameras back online.

It was only around 22:00 that I decided to physically inspect the cameras. I suspected the issue might be with the hardware itself. So, I checked camera 3, looking at the wires, the connections, everything I could think of to ensure that nothing was physically impairing their functionality.

Once I was satisfied that the hardware was intact, I headed back to the security room for another reboot. To my relief, that did the trick. Around 22:30, camera, number 3 was back online and functioning properly. After that I carried out the same procedure with cameras 4 and 5, those came online shortly afterwards since I already knew what to do. "

DB: "Herr Schmidt, has anything seemed suspicious or out of order apart from the cameras?"

HS: "Not at all, but that night was incredibly stressful, juggling between my regular duties and this sudden technical problem I certainly could have missed something important. With the unfortunate events that unfolded later in the night, I can't help but wish those cameras were working properly from the start. Maybe they could have given us some crucial information about what really happened."

The interview ended at 12:30 a.m.