

RETURN POLICY

When returning an item, please take note of the following as we remain firm on our return policy with all of our customers.

Shipping will not be refunded on any returned items and is the responsibility of the customer when shipping items back to us.

Store credit will be given for the purchase price of all eligible returned merchandise (see below and note ALL steps on how a return is eligible). We do not offer refunds. No exceptions.

Store credit may then be used to purchase that same item in a different size or a completely different item. Store Credit never expires.

Returns must be post marked within 14(fourteen) days of the date you receive your shipment. No exceptions. Any returns postmarked after 14 days of the date you receive will be rejected, and you will be required to pay a reshipping fee to receive your merchandise back.

RETURN PROCESS

- Returns must be post marked within 14 (fourteen) days of the date you receive your shipment.
- Returns must be received in original, unused condition with tags ATTACHED and include this form.

**If an item has stains, smells of cigarette smoke, perfume, or deodorant, has animal hair,makeup or any appearance of being worn, it will not be accepted as a return and you will be responsible for the reshipping fee.

Shoes must be returned in their original box and placed inside an additional, protective shipping box. Damage to the shoe box makes the shoes ineligible for returns. In this case, the shoes will be shipped back to you and you are subject to the return shipping costs.

- Store credit will be issued within 3days after we receive your returned item(s) from you. You will be notified via email that store credit has been issued.

Order Number (s)_____

Name:_____

Daytime Phone:_____

Email:_____

Return Reason:

Send Returns to:

Lavish Boutique
 207 19th Street East Jasper,
 AL 35501
 (205)265-2911

If you have any questions or concerns contact us at lavishboutiqueclothing@yahoo.com or call us (205) 265-2911 between the hours of 10:00-5:30 Monday-Friday Central.

***Thank you so much for shopping with us and we hope you love what you got. If you didn't, let us help you figure out how to make that happen!
 We want you to feel Fabulous wearing your new outfit!**