

# Important Troubleshooting Tips

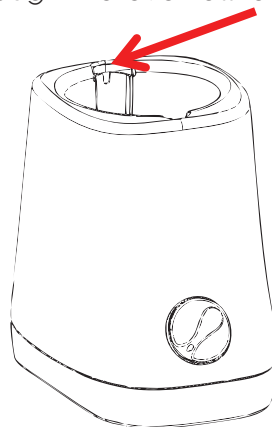
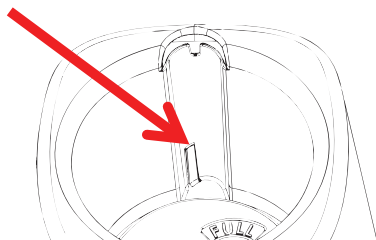
kozii

1. For the fastest, quietest, and most consistent warming:  
Always add water until the water is flowing through the overflow drain while kozii is running with a bottle in place.

This may require adding more water than the instructions recommend, especially for smaller bottles or bags.

Adding more water is perfectly safe!

Fill to the secondary fill line for smaller bottles:



2. If you find that the water in kozii is rising and circulating, but not getting warm, this probably means kozii was run dry, and the safety thermostat has tripped. To reset it, do the following:

- Unplug kozii and empty the water out.
- Turn kozii over and locate the small hole above the "1395" on the bottom:



- With kozii unplugged, insert a toothpick or paperclip straight into the hole (approx. 6mm, or 1/4inch deep) and push firmly until you hear a click.
- Turn kozii back over, refill and use according to the instructions.

Keep in mind! Kozii will stop working permanently if run dry more than 3 times.

For more info, scan here:



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