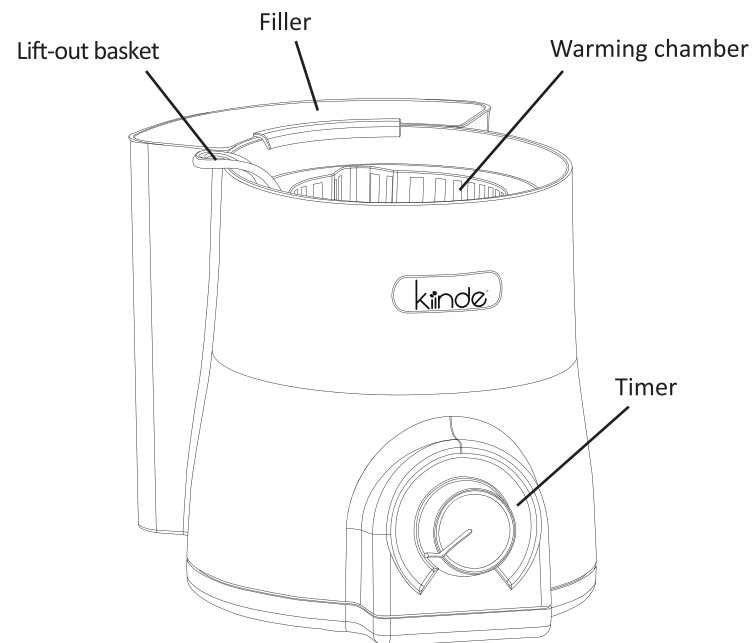


kozii SafeHeat Pro

Breast Milk Warmer and Bottle Warmer with auto shutoff timer

Instruction Manual



Questions or comments? We would love to hear from you!
Please email us at support@kiinde.com.

www.kiinde.com

IMPORTANT SAFEGUARDS

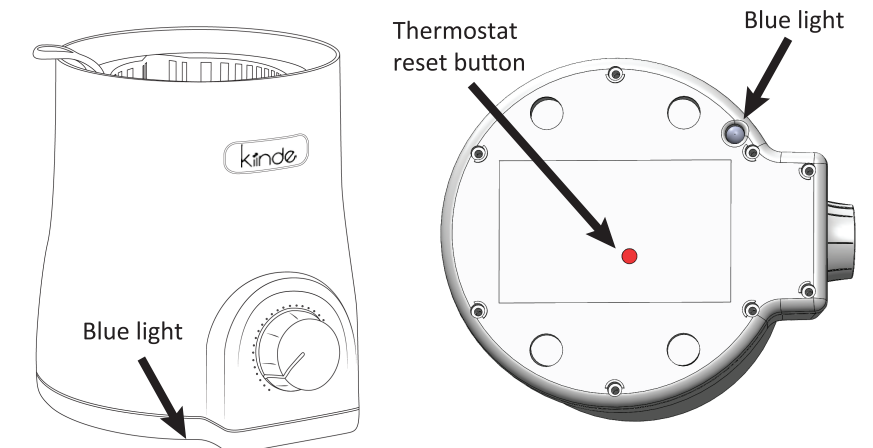
Please read and retain this manual in its entirety for future reference. When using electrical appliances, basic safety precautions should always be followed, including but not limited to the following:

- Read all instructions carefully before using your bottle warmer.
- Ensure the contents are at a safe temperature before feeding.
- To protect against electric shock, do not immerse the appliance, plug, or cord in water or any liquid. Clean unit with a damp cloth only, except where cleaning instructions call for a mild soap solution.
- Close supervision is necessary when any appliance is used near children.
- This product does not require pre-heating.
- For use by adults for intended purpose only. Any other use is inappropriate and dangerous. Keep out of reach of small children.
- If there is any visible damage to the appliance, disconnect immediately and do not use. The appliance does not contain any user serviceable parts – repair should be done by qualified personnel. Do not dismantle.
- For household use only. Do not use outdoors.
- Appliance should be placed on a flat and stable area away from hot surfaces and out of reach of children. Do not let cord hang over edge of table or counter, or touch a hot surface.
- Do not move appliance when in use or if it contains hot water.
- Inside of warming chamber may become hot. Do not touch hot surfaces. Use handles or knobs.
- Water in the warming chamber will become hot during use. Do not touch water in the warming chamber during use, or for 30 minutes after use.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Pour out excess water and unplug appliance before cleaning or storing.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always make sure the unit is “off” (timer at “0”) before removing plug from wall outlet.
- Do not use appliance other than for intended use.
- Before serving, unplug cord from wall outlet and dish. Do not leave cord within child’s reach.
- Do not operate warmer without water in it.
- The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
- This appliance must only be connected to a branch circuit rated for 20 Amps or less.
- A short power supply cord is provided to reduce entanglement or tripping hazard.
 - Longer detachable power-supply cords or extension cords are available and may be used if care is exercised.
 - If a longer detachable power-supply cord or extension cord is used;
 - The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and
 - The cord should be arranged so that it will not drape over a countertop or tabletop where it can be pulled on by children or tripped over accidentally.
- Save these Instructions.

TROUBLESHOOTING

If the timer is ticking, but the water is not heating up, it is possible that the thermostat has tripped. To confirm the thermostat has tripped, look closely at the table or counter surface under the front left edge of Kozii. You should see a blue light. The blue light means that Kozii is working properly. If you do NOT see a blue light, the thermostat has tripped. To reset the thermostat, take the following steps:

- Unplug Kozii Pro.
- Remove and drain the filler from the side of Kozii Pro.
- Remove the basket and bottle or bag.
- Drain the water out of the reservoir.
- Turn Kozii Pro over and push the red button firmly, using the tip of a pen or pencil. You should hear a quiet click.
- Kozii Pro should be working again. Turn over.
- **Remember never to turn Kozii Pro on without water in the warming chamber.**



LIMITED PRODUCT WARRANTY

This warmer includes a one-year limited warranty against defects from the date of purchase. In the event of a malfunction or defect during the in-warranty period, Kiinde LLC, at its option will replace or repair the product under warranty. Upon receipt of the product and the proof of purchase with a valid date of purchase, the defective part will be immediately repaired or replaced and returned to you free of charge (USA and Canada only). Before you return the unit, you must request an RMA number by emailing support@kiinde.com. Please note, if return instructions are not followed (including first emailing support@kiinde.com), your return may not be processed, warranty may be void, and additional charges (including shipping charges) may apply.



INSTRUCTIONS FOR USE

1. **Do not operate Kozii Pro without water. This can cause permanent damage.**
2. Set Kozii Pro on flat, stable surface, then plug in.
3. Place basket into warming chamber.
4. Place bottle or bag into basket.

IMPORTANT: If Kozii Pro feels warm around the base (from recent use), decrease warming time by 30 seconds.

- Do not overfill breastmilk storage bags. Frozen bags that are overfilled may affect warming consistency and uniformity, and may break during freezing or thawing.
 - Do not put food, formula, milk or any meal directly in the warming chamber. Kozii Pro is designed only to warm meals that are in containers.
 - Always put lids on short containers to prevent water from entering the container.
 - Do not place hands in or around the warming chamber during warming.
5. Pour in water (using the included filler, if desired) until bottle or bag starts to float, or until water level is 1/2 inch (13mm) below top edge of warming chamber, whichever happens first.
 - Be careful when inserting a bottle/bag into Kozii Pro if there is already water in the warming chamber. Water could overflow and may be hot. Insert bottle/bag slowly, and if the water level nears the top edge of warming chamber, slowly remove the bottle/bag, carefully pour out some of the water, and re-insert bottle/bag.
 6. Set timer (for estimated time, use warming time chart provided).
 - Always turn the timer past “3”. If you wish to set the timer for less than 3 minutes, turn it past “3” (to turn Kozii Pro on), then back to desired time.
 - When warming frozen milk, gently swirl the milk midway through the warming cycle to push down any frozen milk that may be trapped near the top of the bag or bottle. Massaging the top of the bag will also help push the ice down.
 7. When time is up, remove bottle or bag by lifting basket from Kozii Pro.
 - To stop warming before time is up, turn the timer (counter clockwise) down to “0”.
 - Before removing the bag or bottle (for checking temperature of contents), turn the timer to “0”.
 8. After removing the meal from Kozii Pro, gently swirl food around for 30 seconds before offering it to your child. This is especially important for meals that were frozen before warming.
 - Always test the meal temperature yourself before offering it to your child.
 - If you spill milk, formula or food into the warming chamber, rinse and clean it immediately according to the cleaning instructions.

CLEANING INSTRUCTIONS

- Wipe exterior clean with damp cloth.
- Clean interior stainless steel with warm soapy water.
- Do not place Kozii Pro in the dishwasher.

DE-SCALING

- Begin by unplugging Kozii Pro.
- If you notice buildup of scale or mineral deposits (white or other colored hard substance on the stainless steel interior), de-scaling is recommended.
- It is very important to de-scale Kozii Pro every 2-4 months to ensure it continues to work properly. To de-scale, mix ½ cup (4 fl oz/120ml) of white vinegar with 1 cup (8 fl oz/240ml) of cold water and pour the mixture into the warming chamber. Allow liquid to stand in the unit for 10-20 minutes. **DO NOT TURN KOZII PRO ON OR PLUG KOZII PRO IN DURING DE-SCALING.** Dump out vinegar solution and rinse several times with fresh water.