

## **GEMI NUGGET ICE MAKER**

## **User Manual**



**IMNAO** 

## EXPLORE A BETTER LIFE, GEVI ACCOMPANY YOU ALL THE WAY

Congratulations! When you read this paragraph, you will not only own a sophisticated and professional ice maker, but more importantly, you are making great strides towards an exquisite and elegant artist of life.

Since its establishment in 2017, Gevi has been committed to developing and manufacturing Good-looking, Eco-friendly, Valuable and Innovative small household appliances, which is the origin of the brand name "GEVI".

Gevi introduces professional-grade parts to household ice makers, aiming for superior quality and elevating your usage experience to a new level.

Gevi's innovative concept is people-oriented, listening carefully to users' demands, creating a humanized ice maker with warmth, allowing you to enjoy the fun of ice while stimulating your unlimited creative enthusiasm.

Gevi provides a "catalyst" for your inspiration, allowing you to become a great artist who dominates his own life.

Gevi always is on the way to make products more advanced and professional, and make life more interesting and joyful.

Gevi Gemi Nugget Ice Maker, Let's Cool Your Life.



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To reduce the risk of fire, explosion, electric shock, or injury when using your ice maker, follow these important safety instructions:

#### Warning

- 1. Check if the power source corresponds to AC120V, 60Hz.
- 2. When handling, installing, and operating the appliance, take care to avoid damaging the refrigerant tubing.
- 3. When positioning the appliance, ensure the supply cord is not trapped or damaged.
- 4. Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- 5. Plug the appliance into an exclusive grounded outlet. Do not use an adapter. Other appliances should not be plugged into the same outlet. Ensure that the plug is fully inserted into the receptacle.
- 6. This appliance must be grounded. It is equipped with a cord having a grounding plug. The plug must be inserted into a properly grounded power source.
- 7. Avoid using an extension cord, as it may overheat and pose a fire risk. If you must use an extension cord:
- > Only use extension cords with grounding plugs.
- > The marked rating of an extension cord must be equal to or greater than that of the appliance.
- 8. Please keep the extension cord and power cord away from children. Close supervision is necessary when this appliance is used by or near children. Children should be supervised to ensure that they do not play with the appliance.
- 9. Do not operate the appliance if it has a damaged cord or plug, or if it has malfunctioned or been damaged in any way.
- 10. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 11. Ensure that extension cord and power cord do not hang over the edge of a table or counter.
- 12. Ensure that the power cord is not in contact with hot surfaces.
- 13. Do not use attachments which are not recommended or sold by the manufacturer, as they may cause fire, electric shock or injury.
- 14. Please keep the ice maker away from gas and materials which are flammable, explosive or corrosive.
- 15. Unplug the appliance before moving it to avoid damaging the refrigerating system.
- 16. Do not touch the ice-making parts while it is making ice to prevent frostbite.

- 17. To protect against fire, electric shock and injury to persons, do not immerse cord, plug and any other parts of this appliance in water or other liquids.
- 18. To disconnect, turn controls off and unplug the appliance.
- 19. Unplug the appliance before cleaning, maintaining and when not in use.
- 20. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 21. Do not leave the appliance unattended when in use.
- 22. Use the appliance only for its intended purpose.
- 23. The appliance shall not be exposed to rain.
- 24. Do not attempt to disassemble, repair, modify, or replace any part of your ice maker.
- 25. Repair service should be performed by qualified electric service personnel, and replacement components must be those authorized by manufacturer.
- 26. Do not clean your product with flammable fluids, as the fumes may create a fire hazard or explosion.
- 27. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- 28. When cleaning the product, use a scale remover that contains acids. Acids can cause burns. If skin contact with concentrated cleaner occurs, flush with water. If swallowed, drink a large amount of water or milk and contact a physician immediately. Keep children out of the scale remover.
- 29. Only add potable water into the ice maker, do not add fruit juice, drinks and other liquids to the ice maker, cause this could damage the appliance.

#### Note:

If you add other liquids, the appliance may malfunction. This is not covered by the warranty.

#### Caution

- 1. Please read all instructions.
- 2.Do not remove any safety, warning, or product information labels from your ice maker.
- 3.Do not overturn the appliance. If it is accidentally overturned, please allow it to stand still for 4 hours before turning it on.
- 4. If the ice maker is brought in from outside in winter, let it warm up to room temperature for a few hours before operating.
- 5.Do not use the appliance outdoors. If it is necessary to be used outdoors, please check the "Outdoor Use Notice" (See Page 3).
- 6. Do not place the ice maker in corridors or hallways of public buildings.

#### Outdoor Use Notice

- **Keep Cool:** Operate the appliance within the specified ambient temperature range as outlined in the user manual (See page 8). Exceed these limits may result in severe damage, which is not covered by warranty.
- **Keep Upright:** Place the appliance only on a level surface. Avoid placing it on uneven or tilted surfaces, as this could damage the refrigeration system.
- **Provide Shade:** Protect the appliance from direct sunlight. Exposure to direct sunlight can reduce the appliance's ability to make and store ice.

#### **Electricity**

Do not, under any circumstances, remove the ground prong from the power cord or use an adaptor that hinders its proper function. This appliance must be properly grounded for your personal safety.

- Do not plug or unplug the appliance with wet hand.
- Grounding is essential to reduce the risk of electric shock hazards. The power cord of this
  appliance is equipped with a 3-prong plug designed to fit a standard 3-prong wall outlet.
  Have your wall outlet and circuit checked by a qualified electrician to make sure it's
  properly grounded.
- Never plug the appliance into a 2-prong outlet. It is the user's responsibility and obligation to replace it with a correct grounded 3-prong wall outlet.
- The appliance should always be plugged into its rated power source, AC120V, 60 Hz, 15 Amp (minimum) circuit. This ensures optimal machine performance and prevents overloading wiring circuits, which may cause a fire hazard due to overheated wires.
- Repair or replace immediately all power cords that are frayed or otherwise damaged.
   Do not use a cord with cracks or abrasion along its length or at either end.

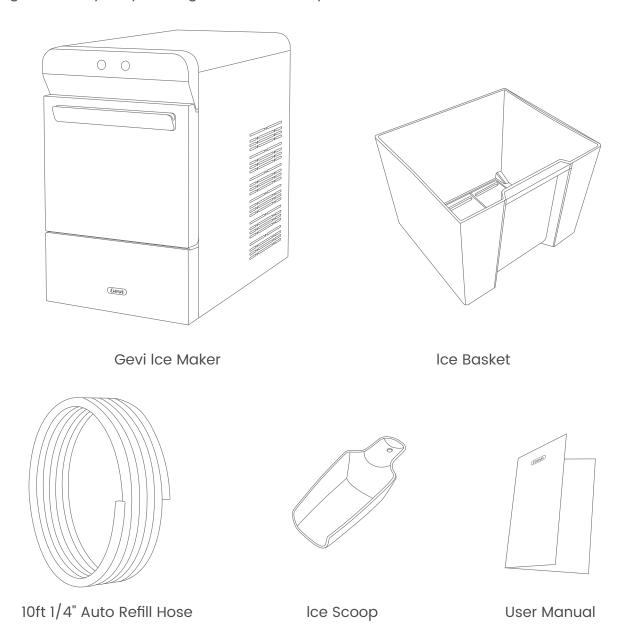
#### **Disposal of Your Ice Maker**

All refrigeration products contain flammable refrigerants, which under federal law must be removed prior to disposal. Please check with the company handling the disposal for what to do if you are getting rid of refrigeration product.

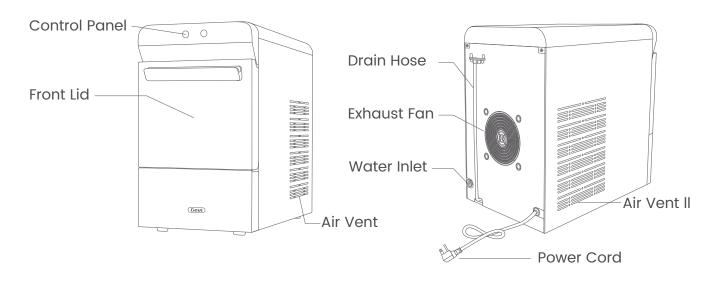
## **Unpacking**

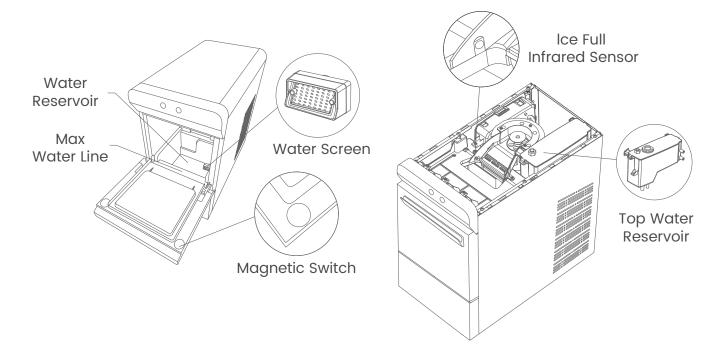
IMPORTANT: Do not remove any safety, warning, or product information labels from your ice maker.

- Package includes: 1 ice maker, 1 ice basket, 1 ice scoop, 10ft 1/4" auto refill hose and 1 user manual.
- Remove all tapes and labels from your ice maker before use, except for the labels listed above.
- Do not use sharp tools, alcohol, flammable fluids, or rough cleaners to remove tape or glue, as they may damage the surface of your ice maker.



#### **Know Your Ice Maker**





#### Note:

Component parts must be replaced with identical components. All servicing should be performed by factory-authorized service personnel to minimize the risk of potential ignition caused by incorrect parts or improper service.

### **Know Your Ice Maker**











K Y

Button	Function
Onion	Press to turn the ice maker on or off.
Clean	Press and hold for 3 seconds to enter self-cleaning program.
Indicator	Function
₩ lights up	The ice maker is making ice.
(ights up	The ice maker is cleaning.
ights up	Water shortage alert.
lights up	The ice basket is full.
♯ lights up and 🔯 flashes	The ice maker is defrosting.
₩ and 🔯 flash	The system detects that it's frozen and needs to power off before it restarts to make ice.

#### **FAQs**

#### 1. Water Residue Found

Every Gevi Ice Maker goes through a running test before leaving the plant. It's normal to find water residue in water reservoir or drain hose. Please run self-cleaning program twice with fresh water before the first use.

#### 2. Time of Ice Making

Time of ice making is affected by the ambient and water temperature. (Refer to Page 8 for temperature range.) The first ice comes out between 15 and 30 minutes. Usually, it takes 3-4 hours to make the ice basket full.

#### 3. Water Flowing During Ice Making

When the ice maker starts making ice or water is refilled, water flows through the ice chute into water reservoir to cool the water. Water will stop flowing when its temperature is low enough to form ice.

#### 4. Sounds Made by Ice Maker

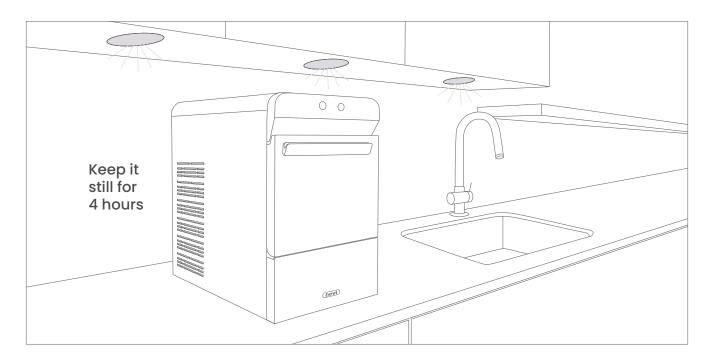
The ice maker is designed to work quietly but will make some sounds during operation.

#### 5. Heat Generation

It's normal for the ice maker to generate some heat during working, especially when it has kept working for a long time.

#### **Before First Use**

- 1. Unpack the product and make sure you have received all the accessories (See Page 4). If anything is missing, please contact Gevi Customer Service.
- 2. Ensure the ice maker stands upright on the level surface. After the jolt of transport, keep the ice maker still for 4 hours before plugging in.
- 3. The incline angle should not exceed 45° when moving. Turing upside down is strictly forbidden. Doing so can cause damage to the compressor or refrigerating system.
- 4. The appliance must be placed on a dry and level surface, keep away from heat sources such as ovens, heaters and corrosive gases. Ensure at least a 6-inch clearance on all sides of the ice maker for proper ventilation.
- 5. The ice maker should operate between 50°F (10°C) and 90°F (32°C). Use water with the temperature between 46°F (8°C) and 82°F (28°C) for ice making or cleaning. Exceeding the limit may result in severe damage which is not covered by the warranty.
- 6. Before your first use, add water to the water reservoir, start ice making cycle, discard the initial batch of ice, this helps to ensure the best taste.



# OPERATION GUIDE

### **OPERATION GUIDE**

#### 1. Two Ways of Adding Water

- Automatically add water by connecting tap water with the 10ft 1/4" hose (included in the package). Insert one end of it into the water inlet and connect the other end to water tap through a faucet adapter (excluded from the package). Water refill will stop if you turn off the machine, or open and close the lid.
- Manually add water by pouring potable water into the water reservoir. Do not exceed the "Max" water line.



The water used for ice making needs to be between  $46^{\circ}F(8^{\circ}C)$  and  $82^{\circ}F(28^{\circ}C)$ .

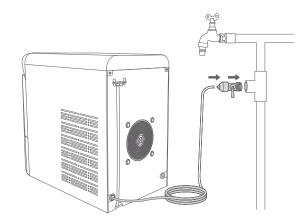


Figure 1

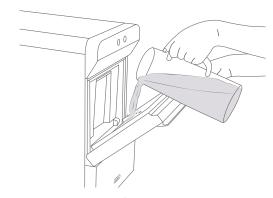
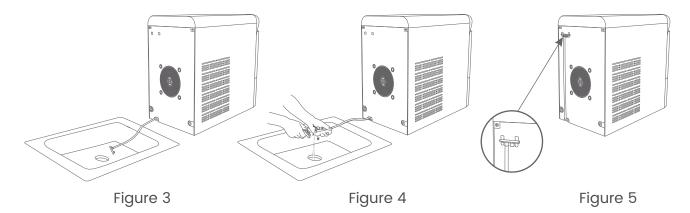


Figure 2

#### 2. Drain Water

- Take the drain hose off and put it in a sink or a bucket. Make sure that the end of the hose is lower than the bottom of the ice maker.
- Remove the drain cap. The drain hose will drain the water by itself.
- After fully drained, seal back the drain hose and hang it up at the back of your ice maker.



### **OPERATION GUIDE**

#### Note:

Drain the ice maker should be through the drain hose at the back of the machine. Do not tip the ice maker over.

#### 3. Heat Dissipation

The ice maker generates some heat while it is working, so a 6-inch clearance on all sides should be kept for proper ventilation.

Remember to keep the environment dry and stay away from heat sources such as ovens, heaters and corrosive gases.

#### 4. Magnetic Switch

Magnetic switch in the lid works for the below two scenarios.

**Scenario 1.** The ice maker stops ice making when the  $\frac{\pi}{2}$  indicator is on. When you open and close the lid, the magnetic switch triggers ice making. If the ice full infrared sensor (refer to page 5) detects that the ice is not full, the machine continues ice making. Otherwise, the indicator of  $\frac{\pi}{2}$  lights up again. This is designed to save energy in case the ice melts and the machine restarts making ice constantly but no one is around.

**Scenario 2.** The ice maker stops ice making when the water is not enough  $\bigcirc$ , it will not continue to make ice until there's enough water. When you open and close the lid, the magnetic switch triggers water level detection. If there's enough water for ice making, the machine will resume ice making. Otherwise, the indicator of  $\bigcirc$  lights up again. Be aware that if you connect the ice maker to a water supply, the action of opening and closing the lid will trigger the magnetic switch to stop auto water refill and restart ice making.

#### 5. Turn Off the Ice Maker

Short press "On/Off" button to turn off the ice maker. The machine will continue to work for an extra 30-60s to remove the remaining ice from internal components, and it will automatically stop working when the process is completed. The indicator keeps flashing unless the ice maker is unplugged.

#### Note:

When unplugging the ice maker, empty the ice basket to avoid overflow of water from melted ice.

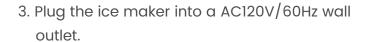
# USING YOUR ICE MAKER

## **USING YOUR ICE MAKER**

- Ensure the drain hose at the back of the ice maker have been sealed and hung up on the machine.
- Open the front lid, remove the ice basket, fill the water reservoir with potable water and close the lid. (See Figure 7).



Do not exceed the "MAX" water line.



- 4. Press the button, indicator lights up, indicating that the machine will begin the ice-making process. (See Figure 8).
- 5. Wait for 15-30 minutes to enjoy fresh gemi nugget ice. Note that time of first ice is affected by the ambient temperature and water temperature. (Refer to Page 8 for temperature range.)
- 6. The ice full indicator \( \frac{\cappa\_2}{\cappa\_3} \) will light up when the ice basket is full and then the ice maker will pause making ice automatically.

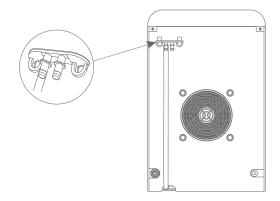


Figure 6

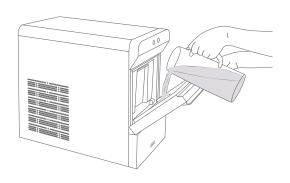


Figure 7

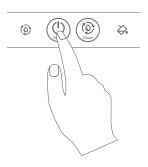


Figure 8

- 7. The indicator will light up when water is insufficient. To resume ice-making, add water to the water reservoir (Do not exceed the MAX water level mark).
- 8. When you get enough ice, pressing the (b) button to stop ice-making.

## CLEANING AND MAINTENANCE

### **CLEANING AND MAINTENANCE**

To keep ice fresh and help the ice maker last longer, it is recommended to clean your ice maker at least once a week.

- 1. Remove all the ice.
- Drain the ice maker through the drain hose.Remember to place the hose into a sink or a bucket before removing the drain cap.
- 3. Pour cleaning solution into water reservoir and add water to the max water line.
- 4. Close the lid, press and hold the button for 3 seconds. The indicator lights up indicating that the ice maker has entered the cleaning mode.
- 5. The self-cleaning program ends in 5 minutes. Then empty the ice maker through the drain hose and seal it back.
- 6. Refill water into the water reservoir. Repeat step 4 and step 5 more than twice to rinse out the residues. Remember to use fresh water each time.
- 7. Clean the inside of the ice maker with a soft cloth soaked with warm water.

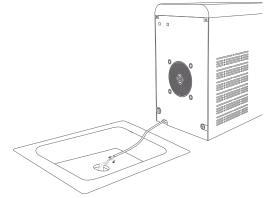


Figure 9

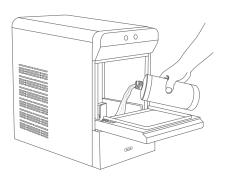


Figure 10

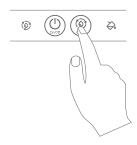


Figure 11

- 8. Clean the exterior of the ice maker with a soft, damp cloth. If necessary, you can use a mild dishwashing soap.
- 9. Please empty the water reservoir and dry it for storage if the ice maker is not to be used for a long time.

#### Note:

Do not use organic solvent, boiled water, detergent, strong acid and strong alkali etc, for cleaning.

# TROUBLE SHOOTING

## **TROUBLE SHOOTING**

Situation	Reason	Solution	
~	Water is not enough - Connected to water supply	Check if the supply is still functioning. If affirmative, wait for the auto refill. Do not add water manually to avoid overflow.	
lights up	Water is not enough - Not connected to water supply	Add water to reservoir manually.	
	Water screen in the water reservoir is blocked	Clean water screen.	
	Pump malfunction	Contact Gevi Customer Service for help.	
	Ice basket is full	Empty the ice basket.	
K N	Ambient temperature exceeds limited working temperature	Change the environment to meet the requirements on Page 8.	
lights up	Infrared sensor blocked	Check if any ice has blocked or got stuck in the infrared sensor and clean it.	
	NTC malfunction	Contact Gevi Customer Service for help.	
lights up and flashes	Defrosting mode	1. No action is needed. The ice maker is in defrosting process and it will end in approx 30 minutes.  2. Alternatively, you can hold and press the "Clean" button for 3 seconds, and then press the "ON/OFF" button again to restart the appliance.	
and Ice making components are frozen		<ol> <li>Unplug the ice maker for 45-60 minutes for ice to melt. Then run cleaning program 2-3 times with fresh water.</li> <li>Contact Gevi Customer Service for help if it happens frequently.</li> </ol>	

## **TROUBLE SHOOTING**

Situation	Reason	Solution	
Poor ice-making performance. /The ice-making process is normal	Poor heat dissipation	Leave a 6-inch clearance on all sides of the ice maker for proper ventilation.	
	The water temperature is too high	Use water with a temperature between 46°F and 82°F.	
but crushed ice coming out, which lasts for more than 2 hours	The ambient temperature is too high	Operate the ice maker at the environment with an ambient temperature between 50°F and 90°F.	
	The ice-making system is abnormal	Contact customer service.	
Noise	Ice-making components are frozen	Turn off the machine for 45-60 minutes for ice to melt. Then follow the steps of "Cleaning" on Page 12.	
	Resonance	Remove any other object that is in contact with the ice maker.	
	Compressor malfunction	Contact Gevi Customer Service for help.	
	Exhaust fan makes a loud noise	Making a sound during working is normal. If the sound is too lound, contact Gevi Customer Service for help.	
Water Leak	The water pipe is leaking - Connected to water supply	Change a water pipe.	
	Water pipe isn't connected properly to the water inlet - Connected to water supply	Reconnect the water pipe to the water inlet.	
	Other causes	Contact Gevi customer service for help.	
??			

## **TECHNICAL PARAMETERS**

Model: IMNA0 ST/SN/N/T Applicable Climate: Class: AC120V/60Hz Power Source: 170W Rated Power: Refrigerant/Refrigerant Amount: R600a / 20g Thermal Insulation Material: EPS Net Weight: 37.6 lbs Housing: SUS430 Dimension(W\*D\*H): 9.7\*17.3\*16.7 Inch

## **CUSTOMER SUPPORT**

#### Website

Have a question or need assistance?

Please contact Gevi via <a href="https://www.gevi.com/support">www.gevi.com/support</a>

#### Wish to speak with someone?

Call <u>1-855-9922-888</u> during Mon-Fri 9:00 AM to 5:00 PM Pacific Standard Time (PST)

## **WARRANTY**

Note: A valid proof of purchase is required for warranty service.

Period	Gevi Will Replace
30 Days From the date of original purchase	Whole unit if the machine fails due to a defect in materials or workmanship
l Year From the date of original purchase	Any part of the machine which fails due to a defect in materials or workmanship

For detailed information about the warranty policy, please visit <a href="https://www.gevi.com/pages/warranty">www.gevi.com/pages/warranty</a>.

If you have any further questions, feel free to contact us.

## **Warranty Extension**

Register your warranty at

www.gevi.com/pages/warranty-registration

to receive 3 months warranty extension for FREE.

## **WARRANTY**



#### **Environmental Protection Treatment**

You can help protect the environment!

Strictly follow the rules: please dispose of your waste electrical equipment at the appropriate waste stations!



#### Tratamiento para la Protección del Medio Ambiente

iCuida el medio ambiente! Deposita tus residuos de aparatos eléctricos en los puntos de reciclaje designados.



## **Master in Life**