

Order #	Full Name	Email	Mobile

C'est Chic Store is happy for you to return your item(s). Simply fill out this form and send it back to us with the item(s) in their original condition, including tags, **within 14 days** of receiving your product. For the most up to date Returns & Exchanges policy, please read on our website cestchicstore.com/pages/delivery-returns.

If you have experienced any issues with your order, please contact our Customer Service team before returning your item(s) so we may assist you. Our customer service contact details can be found on our website.

To return yours item(s), please create a postage label here: return.auspost.com.au/cestchic entering your order number in the 'Return authorisation number' field and/or pop your item(s) in a new or the original postage bag, addressed to:

C'est Chic Store Online Returns
PO BOX 638
Main Beach, QLD 4217
Australia

This form must be completed in full if you want your return correctly processed. No other attachments are required.

Returned Item(s)

Qty	Product Name	Colour	Size	Reason

Reason Codes

- | | | |
|--------------------------|---------------------|----------------|
| 1. Does not fit properly | 2. Does not suit me | 3. Faulty |
| 4. Arrived too late | 5. Incorrect item | 6. Other _____ |

I would like a:

- Refund*
- Exchange**
- Online Credit

Exchange Request(s)

Qty	Product Name	Colour	Size	Reason

I authorise C'est Chic Store to charge my credit card for extra shipping and/or balanced owed from this exchange.

* We only refund full priced items. Sale & items purchased on promotion are non-refundable

** Exchanges are:

- NOT available for orders paid using Afterpay, Zip Pay, WeChat and Alipay.
- The value of the new item is determined by the online price at the time your exchange is processed.
- Subject to availability online.
- Paypal orders are sent a money request for extra shipping and/or balance owed (cancelled after 3 days).