

# TRACTOR FRONT END LOADER & OTHER IMPLEMENTS WARRANTY

# Metrade Limited

#### WARRANTY - 12 Months Parts Warranty

Metrade Limited warrants all their tractor front end loader and other implements against defective workmanship and, or materials for a period of twelve (12) months from the date of purchase. Proof of purchase plus proof of the defect will be required and must be received by Metrade Limited within 7 days of product failure and prior to the end of the warranty period from date of purchase.

Metrade Limited takes no responsibility for the repair of any product rendered defective or damaged through normal wear and tear or incorrect use of the product. Metrade Limited does not provide warranty on any blades, rippers, scarifiers, tynes, tyres, clutch plates, friction plates, V-belts and Post Hole Digger cutting bits. Metrade Limited does not provide warranty on any products that have undergone modification. Metrade Limited reserves the right to determine whether the product is defective. Purchasers, dealers or agents of Metrade Limited's product are not authorised to give warranty on behalf of Metrade Limited. Claims will only be recognised, if lodged as outlined below in the Warranty Process.

Product specifications are subject to change due to our company's policy of improvement. Design changes and improvements maybe made by Metrade Limited whenever it believes the effectiveness of its products can be improved. Metrade Limited has no obligation to incorporate any improvements to products, which are currently in service or have been supplied.

## WARRANTY PROCESS

All claims are to be made to directly to Metrade Limited.

Photos and/or video footage may be required to process your claim with a short description of the problem. The claim will be assessed by Metrade Limited to determine whether the warranty claim will be approved.

Any work commenced without approval from Metrade Limited will not be covered by Warranty. In most cases replacement parts are simple to fit and Metrade Limited workshop staff can assist with technical advice via email or phone to assist customers with fitting replacement parts.

Travel costs associated with the processing of the warranty claim will not be covered and is the responsibility of the owner/purchaser.

## LIMITATION OF REMEDY AND DAMAGES

Metrade Limited's liability under this warranty and under any implied warranty that may exist, is limited to provide any defective part. In no event, shall Metrade Limited be liable for incidental, special, or consequential damages (including lost profits).