



REQUEST A RETURN - WITHDRAWAL FORM

Dear customer,

We are sorry that your order did not meet your expectations.

By completing and submitting this form, you are exercising your right to withdraw from the sales agreement. Please note that in order to be entitled to a full refund when returning a product, the following requirements need to be met:

1. The product must be returned in its original condition and packaging.
2. The product must be returned within 14 days counted from the date of delivery.
3. The product must be accompanied with its associated accessories and documents.

To return an item, **fill in the following information:** Name: _____

Order reference: _____

Returned item(s) (reference number and size): _____

Reason for return: _____

Email Address: _____

Phone number: _____

***PLEASE NOTE: THE COSTS AND RISKS INVOLVED IN RETURNS WILL BE BORNE BY THE CUSTOMER.**