

CW-C6000 Series / **CW-C6500** Series External I/O Technical Reference Guide

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About this Manual

Aim of the Manual

This manual was created to provide information on development, design, and installation of systems and development and design of printer applications for developers.

Manual Content

The manual is made up of the following sections:

Chapter 1 Overview

Chapter 2 External I/O Specification

Chapter 3 Commands

Chapter 4 Printer Statuses and Signals

Chapter 5 Timing

Chapter 6 Settings on the Printer

Appendix Appendix

Key to Symbols

The symbols in this manual are identified by their level of importance, as defined below. Read the following carefully before handling the product.

WARNING	You must follow warnings carefully to avoid serious bodily injury.
CAUTION	Provides information that must be observed to prevent damage to the equipment or loss of data. Possibility of sustaining physical injuries. Possibility of causing physical damage. Possibility of causing information loss.
IMPORTANT	Indicates information with which you must comply when using the product. Mishandling due to ignoring this information may cause the product to fail or malfunction.
NOTE	Indicates supplementary explanations and information you should know.

Safety Precautions on Handling

 Do not use in locations subject to high humidity or dust levels. Excessive humidity and dust may cause equipment damage, fire, or shock. Do not place heavy objects on top of this product. Never stand or lean on this product. Equipment may fall or collapse, causing breakage and possible injury.

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Overview

This guide describes the external I/O specifications for the CW-C6000 Series/CW-C6500 Series. Please develop your device to match these specifications.

Functionality

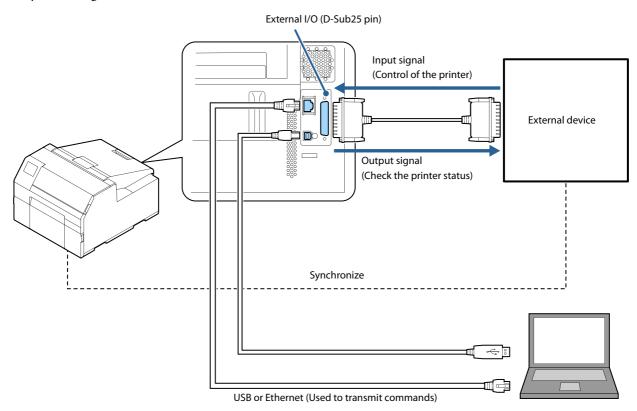
Using the external I/O signal allows the user to perform synchronous control of the printer and external devices and to check the printer status.

Signal transmission between the printer and external device uses a D-Sub 25 cable.

Also, use a USB cable or Ethernet cable to send commands, which set the operation for the external I/O, from the host PC.

System structure

A system using the external I/O can be structured as follows.



External device

The following external devices can be connected.

- Automatic application machine
- Roll rewinder
- Devices that must sync with the printer other than the above

NOTE	The number of possible connections is one.
------	--

External I/O Specification

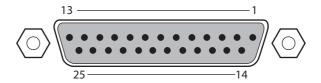
This section describes the external I/O for the printer.

Connector

The external I/O connectors are as follows.

D-sub25 connector (female connector)

Screws: Metric screws





Be sure to use the screws to affix the connection cable and ensure the cable does not fall out.

Signal Definitions

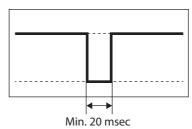
Pulse signal

A pulse signal is a square wave with a fixed short-term width. A low active pulse is a signal that changes sharply from High to Low, maintains a low state for a short period of time, and then sharply changes back to High. A High active pulse is a signal that changes sharply from Low to High, maintains a High state for a short period of time, and then sharply changes back to Low.

If a pulse signal meets the specification for pulse width, the time for the pulse width does not matter.

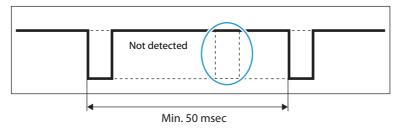
Pulse width of input signal

As shown in below, input pulse signals that can be received must have a pulse width of 20 msec or more. Input signals with a pulse width less than 20 ms are not detected.



Minimum interval between input pulse signals

As shown below, the interval between input pulse signals that can be received should be 50 ms or more. If pulse signals are received at an interval of less than 50 ms, the second pulse signal will not be detected.

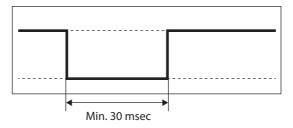


Level signal

A level signal is a signal that maintains a Low and/or High state for a certain length of time, and refers to the time during which that state is maintained. A Low active level signal changes from High to Low, and the time during which it maintains the Low state is the active state. A High active level signal changes from Low to High, and the time during which it maintains the High state is the active state. If both Low and High are significant, both the Low state and the High state are each maintained for a certain length of time.

Minimum time input level signals that can be received are maintained

As shown below, input level signals that can be received must be maintained for 30 msec or more.



Pin Assignment and Specification for I/O Signals

The pin assignment and specification for I/O signals are shown below.

Perform settings so that the specifications of the printer and external device match.

Pin	Signal	Input- Output *1	Pulse/Level	Description
1	Signal Ground	-	-	Ground for I/O signals. Set a jumper on CN100 to keep Signal Ground and Frame Ground separate.
2	Reserved	-	-	This signal is reversed for the system.
3	Reserved	-	-	
4	Reserved	-	-	
5	Reserved	-	-	
6	Reserved	-	-	
7	Signal Ground	-	-	Ground for I/O signals. Set a jumper on CN100 to keep Signal Ground and Frame Ground separate.
8	Ink Low *2	Output	Level	Indicates whether the printer is in an ink low state. • L: Ink low • H: No ink low
9	IO Power	-	-	Provides 5 V (±10 %) power supply to external devices. The maximum current that can be provided is 180 mA. Set a jumper on CN200 to provide an external I/O power supply, while also keeping Signal Ground and Frame Ground separate.
10	Start print *4	Input	Pulse/Level	 Sends an instruction to start printing. In pulse mode, printing starts if a change from High to Low is detected. Detection occurs only when the state of the "End print" signal is High, and does not occur while printing is in progress. To print a new label, first return the signal to High, and then change it again from High to Low. In level mode, printing starts if this signal is Low. Detection occurs only when the state of the "End print" signal is High. Printing of new labels will continue until Low is detected. Signal logic: Low active

Pin	Signal	Input- Output *1	Pulse/Level	Description
11	Feed *3	Input	Level	 Sends an instruction to feed the paper. When the printer is in the Ready or Pause state, the printer feeds paper if this signal is Low. For labels, if this signal changes to High while the printer is feeding paper, feeding will stop when the edge of the next label is detected. For continuous paper, if this signal changes to High while the printer is feeding paper, feeding will stop after the detection time has elapsed. Signal logic: Low active
12	Pause *3	Input	Pulse	 Sends an instruction to pause the printer. The printer is paused if a change from High to Low is detected. While the printer is paused, if a change from High to Low is detected again, the printer will be unpaused. Signal logic: Low active
13	Re-print *3	Input	Pulse	If the label reprinting function is enabled, an instruction to reprint the label that was last printed is sent from an external device. The label is reprinted if a change from High to Low is detected. Signal logic: Low active
14	Clogged nozzle check *3 *5	Input	Pulse	Sends an instruction to check the head for a clogged nozzle. The head is checked for a clogged nozzle if a change from High to Low is detected. Signal logic: Low active
15	Head Cleaning *3	Input	Pulse	Sends an instruction for head cleaning. The head is cleaned if a change from High to Low is detected. Signal logic: Low active
16	Warning *2	Output	Level	Indicates whether the printer is in a warning state. • L: Warning • H: No warning
17	Error *2	Output	Level	Indicates whether the printer is in an error state. • L: Error • H: No error

Pin	Signal	Input- Output *1	Pulse/Level	Description
18	End print *2 *4	Output	Pulse/Level	 The meaning of this signal varies depending on the values that are set for end print signal mode, as indicated below. Mode 0: End print signal OFF (End print signal not output) Mode 1: Indicates that the printer feeds paper during Low. Mode 2: Indicates that the printer feeds paper during High. Mode 3 (default): Indicates that, for a pulse with a Low duration of 20 msec, printing ends and the printer feeds paper to the predetermined position. Mode 4: Indicates that, for a pulse with a High duration of 20 msec, printing ends and the printer feeds paper to the predetermined position. Refer to "Basic Timing for Label Printing" on page 47 for more information about whether back feeding is included when feeding paper.
19	Printer ready ^{*2}	Output	Level	Indicates whether the printer is in the ready state. • L: Ready • H: Not Ready
20	Reserved	-	-	This signal is reversed for the system.
21	Head maintenance *2	Output	Level	Indicates whether the printer is undergoing head maintenance. During head maintenance, the printer is undergoing either a nozzle check or head cleaning. • L: Head maintenance in progress • H: Head maintenance not in progress
22	Ink cartridge exchange ^{*2}	Output	Level	Indicates whether the printer requires an ink cartridge exchange. • L: Ink cartridge exchange required • H: Ink cartridge exchange not required
23	Data ready *2	Output	Level	Indicates that the generation of print data has completed in the printer. • L: Print data preparation complete • H: Print data preparation not complete

Pin	Signal	Input- Output *1	Pulse/Level	Description
24	Clogged nozzle detected *2*5	Output	Level	Indicates whether the printer has detected a clogged nozzle in the head. • L: Clogged nozzle detected • H: Clogged nozzle not detected * The results of the previous nozzle check are applied. * Even if nozzle clogging is not specified (when a nozzle check is not performed, or if a warning occurs while the state of the nozzles is unclear), the value at that time is maintained.
25	Paper out *2	Output	Level	Indicates whether the printer is in a paper out state. • L: Paper out • H: No paper out

- *1 Input and output directions are described as viewed from the printer. Input: Signal input to the printer from an external device.
 - Output: Signal output from the printer to an external device.
- *2 The logic for all output signals can be reversed.

 The information provided in the Description column is based on the default signal logic.

 If the signal logic is reversed, it will be the opposite.
- *3 Except for the "Start print" signal, the logic for all input signals is low active. (The logic for input signals cannot be reversed.)
- *4 The "Start print" signal and "End print" signal can be switched between pulse and level. Therefore, there are 4 possible configurations for the "End print" signal: [Pulse or Level] x [Low Active or High Active].
- *5 The results of the previous nozzle check are applied to the clogged nozzle detected signal (pin 24). Therefore, during a nozzle check, issue a nozzle check command (pin 14) before checking the clogged nozzle detected signal (pin 24). Refer to timing "Timing" on page 47.

Specification for I/O Signals

This section describes the I/O signal specifications.

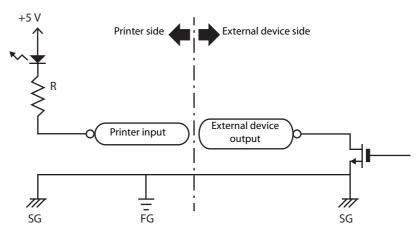
Input/Output	Item	Value
Input signal to the printer	Type of output port on the external device	Open drain or open collector output
	Low level	VIL_max. 0.8 V Sink current Min. 2 mA Max. 7 mA *1
	High level	Sink current (leakage current) Max. 10 uA
Output signal from printer	Type of output port on the printer	Open collector output (pull-up resistor is on the printer)
	Low level	VOL_max. 0.8 V Allowable sink current Max. 1.8 mA *2
	High level	VOH_min. 4.0 V *3

- *1 The sink current is limited by the current limiting resistance ($R = 1 \text{ k}\Omega$).
- *2 Do not use this as a drive for a high-current load such as a coil.
- *3 This depends on the pull-up resistance (Rpu = 10k ohm) of the printer and the input resistance of the external device.

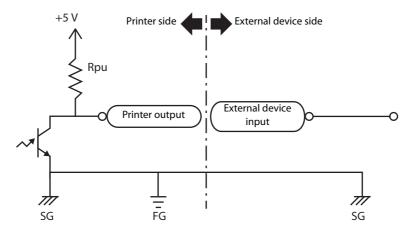


Regardless of whether an external device is connected or the connected external device is turned on or off, when the printer is turned on, the power supply voltage and signal are output from the I/O power supply pin and output signal pin of the external I/O connector. Connect an external device under this assumption.

Example input signal circuit



Example output signal circuit



Commands

This section describes the commands of the external I/O. You can acquire each signal's mode settings and printer setting values.

List of Commands

The signal specifications for the external I/O are as follows.

No.	Command name category	Command function	Command and parameters
1	External I/O output signal settings	End print signal mode setting	^S(CNA,B,c c = D/E/N/0 - 4 0/D: End print signal OFF (End print signal not output) 1: Normal: High, When feeding paper: Low 2/E: Normal: Low, When feeding paper: High 3: Normal: High, For 20 msec after printing: Low 4/N: Normal: Low, For 20 msec after printing: High
2		Data ready signal mode setting	^S(CNA,A,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When an event occurs: Low 2/E: Normal: Low, When an event occurs: High
3		Clogged nozzle detected signal mode setting	^S(CNA,D,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When an event occurs: Low 2/E: Normal: Low, When an event occurs: High
4		Head maintenance mode setting	^S(CNA,M,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When an event occurs: Low 2/E: Normal: Low, When an event occurs: High
5		Printer ready signal mode setting	^S(CNA,O,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When an event occurs: Low 2/E: Normal: Low, When an event occurs: High
6		Warning signal mode setting	^S(CNA,W,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When an event occurs: Low 2/E: Normal: Low, When an event occurs: High

No.	Command name category	Command function	Command and parameters
7	External I/O out- put signal settings	Error signal mode setting	^S(CNA,E,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When an event occurs: Low 2/E: Normal: Low, When an event occurs: High
8		Ink low signal mode setting	^S(CNA,J,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When there is little ink remaining: Low 2/E: Normal: Low, When there is little ink remaining: High
9		Ink cartridge exchange signal mode setting	^S(CNA,I,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When ink must be replaced: Low 2/E: Normal: Low, When ink must be replaced: High
10		Paper out signal mode setting	^S(CNA,P,c c= D/E/0/1/2 0/D: Off 1: Normal: High, When there is no paper: Low 2/E: Normal: Low, When there is no paper: High

No.	Command name category	Command function		Command and parameters
11	External I/O input	Pause signal mode setting	^S(CNI,P,c	
	signal settings		c= 0/1	
			0:	Ignore pause signal.
			1:	Switch the pause state if Low is asserted for the pause signal for 20 msec or longer.
12		Head cleaning signal mode	^S(CNI,C,c	
		setting	c= 0/1	
			0:	Ignore cleaning signal.
			1:	Clean if Low is asserted for the cleaning signal for 20 msec or longer.
13		Clogged nozzle check signal mode	^S(CNI,D,c	:
		setting	c= 0/1	
			0:	Ignore clogged nozzle check signal.
			1:	Check for clogged nozzle if Low is
				asserted for the clogged nozzle check sig- nal for 20 msec or longer.
14		Feed signal mode setting	^S(CNI,F,c	
			c= 0/3	
			0:	Ignore feed label signal.
			1:	Continue feeding the label as long as Low is asserted.
15		Mode setting for start print signal	^S(CNI,S,c	
			c= 0/1/3	
			0:	Ignore start print signal. (Normal print mode in which the printer receives and prints data, without using the start print signal input to the external I/O.)
			1:	Issue a label if Low is asserted for the start print signal for 20 msec or longer.
			3:	Continue issuing labels as long as Low is asserted for the start print signal.
16		Mode setting for re-print signal	^S(CNI,R,c c= 0/1	
			0:	Ignore reprint label signal.
			1:	Reprint the previously printed label if Low
				is asserted for the reprint label signal for 20 msec or longer.

No.	Command name category	Command function	Command and parameters
17	Acquisition of setting values for external I/O output	Acquisition of mode setting values for end print signal	~H(CNA,B
18	signal	Acquisition of mode setting values for data ready signal	~H(CNA,A
19		Acquisition of mode setting values for clogged nozzle detected signal	~H(CNA,D
20		Acquisition of mode setting values for head maintenance signal	~H(CNA,M
21		Acquisition of mode setting values for printer ready signal	~H(CNA,O
22		Acquisition of mode setting values for warning signal	~H(CNA,W
23		Acquisition of mode setting values for error signal	~H(CNA,E
24		Acquisition of mode setting value for ink low signal	~H(CNA,J
25		Acquisition of mode setting value for ink cartridge exchange signal	~H(CNA,I
26		Acquisition of mode setting value for paper out signal	~H(CNA,P
27	Acquisition of setting values for external I/O input	Acquisition of setting values for pause signal	~H(CNI,P
28	signal	Acquisition of setting values for head cleaning signal	~H(CNI,C
29		Acquisition of setting values for clogged nozzle check signal	~H(CNI,D
30		Acquisition of setting values for feed signal	~H(CNI,F
31		Acquisition of setting values for start print signal	~H(CNI,S
32		Acquisition of setting values for re-print signal	~H(CNI,R

Setting Commands

This section describes the commands for setting the external I/O.

End print signal (output) mode settings

[Format]

^S(CNA,B,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/N/0/1/2/3/4

[Function]

Configure the mode settings for the end print signal.

Value for parameter c	Description
D/0	Turn the end print signal OFF. (End print signal not output)
1	Set the end print signal (pin 18) as follows: Normal: High, When feeding paper: Low.
E/2	Set the end print signal (pin 18) as follows: Normal: Low, When feeding paper: High.
3	Set the end print signal (pin 18) as follows: Normal: High, When continuous printing ends and the printer stops at the predetermined position: Low for 20 msec.
N/4	Set the end print signal (pin 18) as follows: Normal: Low, When continuous printing ends and the printer stops at the predetermined position: High for 20 msec.

[Initial value]

Λ

[Signal timing]

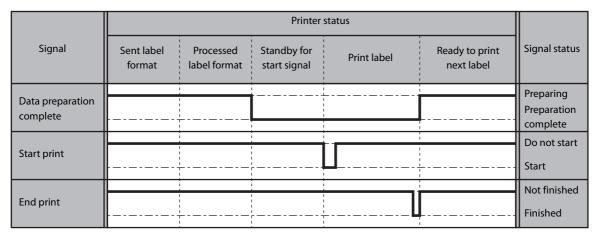
<Mode 1>

	Printer status					
Signal	Sent label format	Processed label format	Standby for start signal	Print label	Ready to print next label	Signal status
Data preparation complete						Preparing Preparation complete
Start print						Do not start Start
End print						Not finished Finished

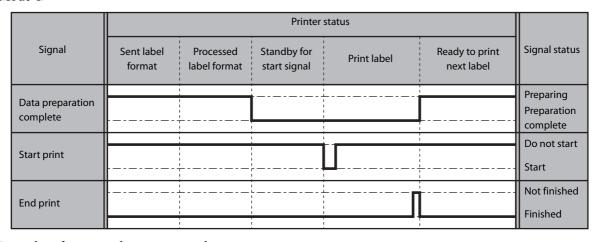
<Mode 2>

	Printer status					
Signal	Sent label format	Processed label format	Standby for start signal	Print label	Ready to print next label	Signal status
Data preparation complete						Preparing Preparation complete
Start print						Do not start Start
End print						Not finished Finished

<Mode 3>



<Mode 4>



[Examples of command transmissions]

Set the end print signal to "Normal: High, When feeding paper: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $\wedge XA$

^S(CNA,B,1

^JUS

Mode setting for data ready signal (output)

[Format]

^S(CNA,A,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

Configure the mode setting for the print data preparation complete (print data deployed) signal.

Value for parameter c	Description
D/0	Turn the data ready signal (pin 23) OFF (not output).
1	Set the data ready signal (pin 23) as follows: Normal: High, When print data preparation is complete: Low.
E/2	Set the data ready signal (pin 23) as follows: Normal: Low, When print data preparation is complete: High.

[Initial value]

0

[Examples of command transmissions]

Set the data ready signal to "Normal: High, When print data preparation is complete: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,A,1

^JUS

۸XZ

Mode setting for clogged nozzle detected signal (output)

[Format]

^S(CNA,D,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

Configure the mode setting for the clogged nozzle detected signal.

Value for parameter c	Description
D/0	Turn the clogged nozzle detected signal (pin 24) OFF (not output).
1	Set the clogged nozzle detected signal (pin 24) as follows: Normal: High, When nozzle clogged: Low.
E/2	Set the clogged nozzle detected signal (pin 24) as follows: Normal: Low, When nozzle clogged: High.

[Initial value]

0

[Examples of command transmissions]

Set the clogged nozzle detected signal to "Normal: High, When nozzle clogged: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,D,1

^JUS

Mode setting for head maintenance signal (output)

[Format]

^S(CNA,M,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

Configure the mode setting for the head maintenance signal.

Value for parameter c	Description
D/0	Turn the head maintenance signal (pin 21) OFF (not output).
1	Set the head maintenance signal (pin 21) as follows: Normal: High, When head maintenance is in progress: Low.
E/2	Set the head maintenance signal (pin 21) as follows: Normal: Low, When head maintenance is in progress: High.

[Initial value]

0

[Examples of command transmissions]

Set the head maintenance signal to "Normal: High, When head maintenance is in progress: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,M,1

^JUS

۸XZ

Mode setting for printer ready signal (output)

[Format]

^S(CNA,O,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

Configure the mode settings for the printer ready signal.

Value for parameter c	Description
D/0	Turn the printer ready signal (pin 19) OFF (not output).
1	Set the printer ready signal (pin 19) as follows: Normal: High, When printer is ready: Low.
E/2	Set the printer ready signal (pin 19) as follows: Normal: Low, When printer is ready: High.

[Initial value]

0

[Examples of command transmissions]

Set the printer ready signal to "Normal: High, When printer is ready: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,O,1

^JUS

 $\wedge XZ$

Mode setting for warning signal (output)

[Format]

^S(CNA,W,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

Configure the mode settings for the warning signal.

Value for parameter c	Description
D/0	Turn the warning signal (pin 16) OFF (not output).
1	Set the warning signal (pin 16) as follows: Normal: High, When a warning occurs: Low.
E/2	Set the warning signal (pin 16) as follows: Normal: Low, When a warning occurs: High.

[Initial value]

0

[Examples of command transmissions]

Set the warning signal to "Normal: High, When a warning occurs: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,W,1

^JUS

 $\wedge XZ$

Mode setting for error signal (output)

[Format]

^S(CNA,E,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

Configure the mode settings for the error signal.

Value for parameter c	Description
D/0	Turn the error signal (pin 17) OFF (not output).
1	Set the error signal (pin 17) as follows: Normal: High, When an error occurs: Low.
E/2	Set the error signal (pin 17) as follows: Normal: Low, When an error occurs: High.

[Initial value]

0

[Examples of command transmissions]

Set the error signal to "Normal: High, When an error occurs: Low".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,E,1

^JUS

Ink low signal (output) mode setting

[Format]

^S(CNA,J,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

This sets the ink low signal mode setting.

Value for parameter c	Description
D/0	Turns the ink low signal (pin 8) OFF (not output).
1	Sets the ink low signal (pin 8) as follows: Normal: High, When there is little ink remaining: Low.
E/2	Sets the ink low signal (pin 8) as follows: Normal: Low, When there is little ink remaining: High.

[Initial value]

0

[Examples of command transmissions]

The ink low signal is set to the mode that is high in the normal status, and low when there is little ink remaining. The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,J,1

^JUS

Ink cartridge exchange signal (output) mode setting

[Format]

^S(CNA,I,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

This sets the ink cartridge exchange signal mode setting.

Value for parameter c	Description
D/0	Turns the ink cartridge exchange signal (pin 22) OFF (not output).
1	Sets the ink cartridge exchange signal (pin 22) as follows: Normal: High, When ink must be replaced: Low.
E/2	Sets the ink cartridge exchange signal (pin 22) as follows: Normal: Low, When ink must be replaced: High.

[Initial value]

0

[Examples of command transmissions]

The ink cartridge exchange signal is set to the mode that is high in the normal status, and low when the ink must be replaced.

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $\wedge XA$

^S(CNA,I,1

^JUS

Paper out signal (output) mode setting

[Format]

^S(CNA,P,c

[Parameter] c

Description	Definition range
c = Mode setting	D/E/0/1/2

[Function]

This sets the paper out signal mode setting.

Value for parameter c	Description
D/0	Turns the paper out signal (pin 25) OFF (not output).
1	Sets the paper out signal (pin 25) as follows: Normal: High, When there is no paper: Low.
E/2	Sets the paper out signal (pin 25) as follows: Normal: Low, When there is no paper: High.

[Initial value]

Λ

[Examples of command transmissions]

The paper out signal is set to the mode that is high in the normal status, and low when there is no paper.

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNA,P,1

^JUS

 $\wedge XZ$

Mode setting for pause signal (input)

[Format]

^S(CNI,P,c

[Parameter] c

Description	Definition range
c = Mode setting	0/1

[Function]

Configure the mode settings for the pause signal.

Value for parameter c	Description
0	Ignore the pause signal (pin 12).
1	Set the pause signal (pin 12) to the following mode: Switch to the pause state when a Low signal is input for 20 msec or longer.

[Initial value]

0

[Examples of command transmissions]

Set the pause signal to "Switch to the pause state when a Low signal is input for 20 msec or longer".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

۸XA

^S(CNI,P,1

^JUS

Mode setting for head cleaning signal (input)

[Format]

^S(CNI,C,c

[Parameter] c

Description	Definition range
c = Mode setting	0/1

[Function]

Configure the mode settings for the head cleaning signal.

Value for parameter c	Description
0	Ignore the head cleaning signal (pin 15).
1	Set the head cleaning signal (pin 15) to the following mode: Clean the head when a Low signal is input for 20 msec or longer.

[Initial value]

Λ

[Examples of command transmissions]

Set the head cleaning signal to "Clean the head when a Low signal is input for 20 msec or longer".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNI,C,1

^JUS

 $\wedge XZ$

Mode setting for clogged nozzle check signal (input)

[Format]

^S(CNI,D,c

[Parameter] c

Description	Definition range
c = Mode setting	0/1

[Function]

Configure the mode setting for the clogged nozzle check signal.

Value for parameter c	Description
0	Ignore the clogged nozzle check signal (pin 14).
1	Set the clogged nozzle check signal (pin 14) to the following mode: Check the nozzles when a Low signal is input for 20 msec or longer.

[Initial value]

0

[Examples of command transmissions]

Set the clogged nozzle signal to "Check the nozzles when a Low signal is input for 20 msec or longer".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

۸XA

^S(CNI,D,1

^JUS

Mode setting for feed signal (input)

[Format]

^S(CNI,F,c

[Parameter] c

Description	Definition range
c = Mode setting	0/3

[Function]

Configure the mode settings for the feed signal.

Value for parameter c	Description
0	Ignore the feed signal (pin 11).
3	Set the feed signal (pin 11) to the following mode: Feed the label as long as a Low signal is input.

[Initial value]

0

[Examples of command transmissions]

Set the feed signal to "Feed the label as long as a Low signal is input".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNI,F,3

^JUS

Mode setting for start print signal (input)

[Format]

^S(CNI,S,c

[Parameter] c

Description	Definition range
c = Mode setting	0/1/3

[Function]

Configure the mode settings for the start print signal.

Value for parameter c	Description
0	Ignore the start print signal (pin 10). (Normal print mode in which the printer receives and prints data, without using the start print signal input to the external I/O.)
1	Set the start print signal (pin 10) to the following mode: Print labels when a Low signal is input for 20 msec or longer.
3	Set the start print signal (pin 10) to the following mode: Print labels as long as a Low signal is input.

[Initial value]

n

[Examples of command transmissions]

Set the start print signal to "Print labels when a Low signal is input for 20 msec or longer".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

۸XA

^S(CNI,S,1

^JUS

Mode setting for re-print signal (input)

[Format]

^S(CNI,R,c

[Parameter] c

Description	Definition range
c = Mode setting	0/1

[Function]

Configure the mode settings for the re-print signal.

Value for parameter c	Description
0	Ignore the re-print signal (pin 13).
1	Set the re-print signal (pin 13) to the following mode: Reprint the previously printed label when a Low signal is input for 20 msec or longer.

[Initial value]

U

[Examples of command transmissions]

Set the re-print signal to "Reprint labels when a Low signal is input for 20 msec or longer".

The ^JUS command must be used to save the settings to the non-volatile memory in the printer.

An example of the command transmission is shown below. It is sent via USB or Ethernet from the computer.

 $^{\wedge}XA$

^S(CNI,R,1

^JUS

 $\wedge XZ$

Acquisition Commands for Setting Values

This section describes the commands for acquiring setting values of the printer.

Acquisition commands for mode setting values for end print signal (output)

[Format]

~H(CNA,B

[Parameter] None

[Function]

Acquire the mode setting values for the end print signal.

Return value after executing this command	Description
0	End print signal OFF (End print signal not output)
1	End print signal (pin 18) set to Normal: High, When feeding paper: Low
2	End print signal (pin 18) set to Normal: Low, When feeding paper: High
3	End print signal (pin 18) set to Normal: High, When continuous printing ends and the printer stops at the predetermined position: Low for 20 msec.
4	End print signal (pin 18) set to Normal: Low, When continuous printing ends and the printer stops at the predetermined position: High for 20 msec.

Acquisition commands for mode setting values for data ready signal (output)

[Format]

~H(CNA,A

[Parameter] None

[Function]

Acquire the mode setting values for the print data preparation complete (print data deployed) signal.

Return value after executing this command	Description
0	Data ready signal (pin 23) OFF (not output).
1	Data ready signal (pin 23) set to Normal: High, When print data preparation is complete: Low
2	Data ready signal (pin 23) set to Normal: Low, When print data preparation is complete: High

Acquisition commands for mode setting values for clogged nozzle detected signal (output)

[Format]

~H(CNA,D

[Parameter] None

[Function]

Acquire the mode setting values for the clogged nozzle detected signal.

Return value after executing this command	Description
0	Clogged nozzle detected signal (pin 24) OFF (not output)
1	Clogged nozzle detected signal (pin 24) set to Normal: High, When nozzle clogged: Low
2	Clogged nozzle detected signal (pin 24) set to Normal: Low, When nozzle clogged: High

Acquisition commands for mode setting values for head maintenance signal (output)

[Format]

~H(CNA,M

[Parameter] None

[Function]

Acquire the mode setting values for the head maintenance signal.

Return value after executing this command	Description
0	Head maintenance signal (pin 21) OFF (not output)
1	Head maintenance signal (pin 21) set to Normal: High, When head maintenance is in progress: Low
2	Head maintenance signal (pin 21) set to Normal: Low, When head maintenance is in progress: High

Acquisition commands for mode setting values for printer ready signal (output)

[Format]

~H(CNA,O

[Parameter] None

[Function]

Acquire the mode setting values for the printer ready signal.

Return value after executing this command	Description
0	Printer ready signal (pin 19) OFF (not output)
1	Printer ready signal (pin 19) set to Normal: High, When printer is ready: Low
2	Printer ready signal (pin 19) set to Normal: Low, When printer is ready: High

Acquisition commands for mode setting values for warning signal (output)

[Format]

~H(CNA,W

[Parameter] None

[Function]

Acquire the mode setting values for the warning signal.

Return value after executing this command	Description
0	Warning signal (pin 16) OFF (not output)
1	Warning signal (pin 16) set to Normal: High, When a warning occurs: Low
2	Warning signal (pin 16) set to Normal: Low, When a warning occurs: High

Acquisition commands for mode setting values for error signal (output)

[Format]

~H(CNA,E

[Parameter] None

[Function]

Acquire the mode setting values for the error signal.

Return value after executing this command	Description
0	Error signal (pin 17) OFF (not output)
1	Error signal (pin 17) set to Normal: High, When an error occurs: Low
2	Error signal (pin 17) set to Normal: Low, When an error occurs: High

Acquisition of mode setting value for ink low signal (input)

[Format]

~H(CNA,J

[Parameter] None

[Function]

This acquires the mode setting value for the ink low signal.

Return value after executing this command	Description
D/0	Mode in which the ink low signal (pin 8) is OFF (not output)
1	Mode in which the ink low signal (pin 8) is as follows: Normal: High, When there is little ink remaining: Low
E/2	Mode in which the ink low signal (pin 8) is as follows: Normal: Low, When there is little ink remaining: High

Acquisition of mode setting value for ink cartridge exchange signal (input)

[Format]

~H(CNA,I

[Parameter] None

[Function]

This acquires the mode setting value for the ink cartridge exchange signal.

Return value after executing this command	Description
D/0	Mode in which the ink cartridge exchange signal (pin 22) is OFF (not output)
1	Mode in which the ink cartridge exchange signal (pin 22) is as follows: Normal: High, When ink must be replaced: Low
E/2	Mode in which the ink cartridge exchange signal (pin 22) is as follows: Normal: Low, When ink must be replaced: High

Acquisition command of mode setting value for paper out signal (input)

[Format]

~H(CNA,P

[Parameter] None

[Function]

This acquires the mode setting value for the paper out signal.

Return value after executing this command	Description
D/0	Mode in which the paper out signal (pin 25) is OFF (not output)
1	Mode in which the paper out signal (pin 25) is as follows: Normal: High, When there is no paper: Low
E/2	Mode in which the paper out signal (pin 25) is as follows: Normal: Low, When there is no paper: High

Acquisition commands for mode setting values for pause signal (input)

[Format]

~H(CNI,P

[Parameter] None

[Function]

Acquire the mode setting values for the pause signal.

Return value after executing this command	Description	
0	Pause signal (pin 12) ignored	
1	Pause signal (pin 12) set to switch to the pause state when a Low signal is input for 20 msec or longer	

Acquisition commands for mode setting values for head cleaning signal (input)

[Format]

~H(CNI,C

[Parameter] None

[Function]

Acquire the mode setting values for the head cleaning signal.

Return value after executing this command	Description	
0	Head cleaning signal (pin 15) ignored	
1	Head cleaning signal (pin 15) set to clean the head when a Low signal is input for 20 msec or longer	

Acquisition commands for mode setting values for clogged nozzle check signal (input)

[Format]

~H(CNI,D

[Parameter] None

[Function]

Acquire the mode setting values for the clogged nozzle check signal.

Return value after executing this command	Description	
0	Clogged nozzle check signal (pin 14) ignored	
1	Clogged nozzle check signal (pin 14) set to check the nozzles when a Low signal is input for 20 msec or longer.	

Acquisition commands for mode setting values for feed signal (input)

[Format]

~H(CNI,F

[Parameter] None

[Function]

Acquire the mode setting values for the feed signal.

Return value after executing this command	Description	
0	Feed signal (pin 11) ignored	
1	Feed signal (pin 11) set to feed the label when a Low signal is input for 20 msec or longer	

Acquisition commands for mode setting values for start print signal (input)

[Format]

~H(CNI,S

[Parameter] None

[Function]

Acquire the mode setting values for the start print signal.

Return value after executing this command	Description	
0	Start print signal (pin 10) ignored	
1	Start print signal (pin 10) set to print labels when a Low signal is input for 20 msec or longer	
3	Start print signal (pin 10) set to print labels as long as a Low signal is input	

Acquisition commands for mode setting values for re-print signal (input)

[Format]

~H(CNI,R

[Parameter] None

[Function]

Acquire the mode setting values for the re-print signal.

Return value after executing this command	Description	
0	Re-print signal (pin 13) ignored	
1	Re-print signal (pin 13) set to reprint the previously printed label when a Low signal is input for 20 msec or longer	

Printer Statuses and Signals

This section describes the printer statuses, and the relationships between the printer status and the signal.

		Signal status and meaning		Printer status					
Pin	Signal	Enable	Disable	Printer not connected	ldling	Mechani- cal sequence running	Ink sequence running	Errors	Warnings
16	WARNING	Warning	No Warning	-	-	-	-	-	Warning
17	ERROR	Error	No Error	No Error	No Error	No Error	No Error	Error	No Error
18	END PRINT *	Paper feeding	Otherwise	_	Otherwise	Paper feeding	-	-	-
19	PRINTER READY	Printer ready	Printer not ready	Printer not ready	Printer ready	Printer not ready	Printer not ready	Printer not ready	-
21	HEAD MAINTENAN CE	In maintenance	Not in maintenance	Not in maintenance	Not in maintenance	Not in maintenance	In maintenance	-	-
23	DATA READY	Data ready	Not ready	-	-	-	-	-	-
24	CLOGGED NOZZLE DETECTED	Detected	Not detected	-	-	-	-	-	-

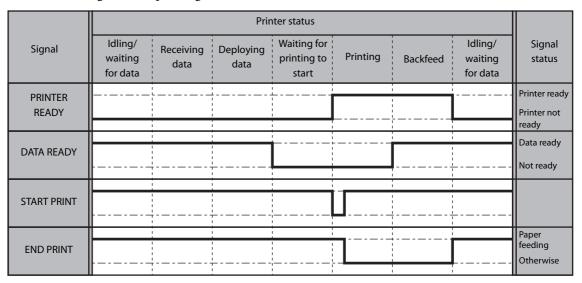
^{*} When Mode 1 or 2 is set

Timing

This section describes the timing charts for the printer operations and signals.

Basic Timing for Label Printing

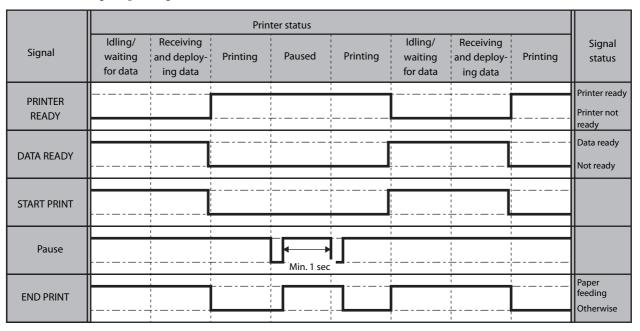
The basic timing for label printing is as follows.



The pin 18 end print signal is indicated when Mode 1 (= the printer feeds paper during Low) is set, and when the setting value for the "backfeed operation time settings" menu is "backfeed after label is issued".

Basic Timing for Pausing

The basic timing for pausing is as follows.



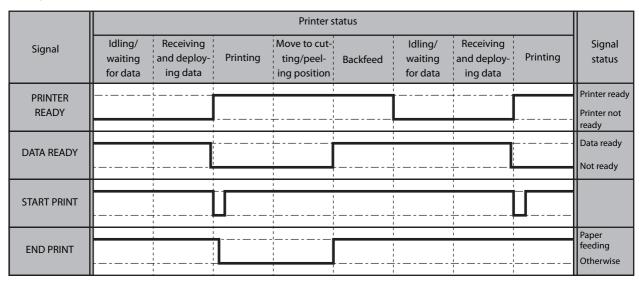
The pin 10 start print signal is indicated when level mode is set, and the pin 18 end print signal is indicated when Mode 1 (= the printer feeds paper during Low) is set.

Basic Timing for Label Feeding

The timing specification when the setting for the end print signal (pin 18) is Mode 1 or 2 (= signal is asserted when the printer feeds paper) will vary depending on the setting value for "backfeed operation time settings" in the printer settings menu.

When "backfeed operation time settings" is set to "backfeed after printing"

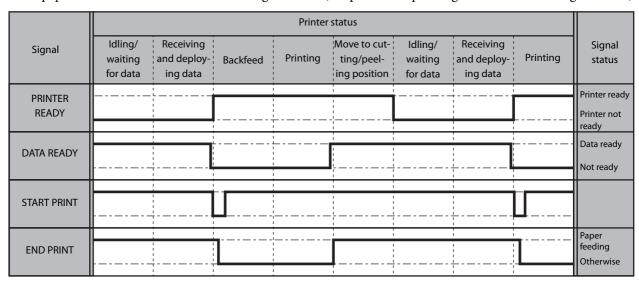
The paper feed status is not included during backfeed (the pin 18 end print signal is not asserted during backfeed).



When the end print signal is set to Mode 1 (= the printer feeds paper during Low)

When "backfeed operation time settings" is set to "backfeed before printing"

The paper feed status is included even during backfeed (the pin 18 end print signal is asserted during backfeed).



When the end print signal is set to Mode 1 (= the printer feeds paper during Low)

Basic Timing for Nozzle Check and Head Cleaning

The results of the previous nozzle check are applied to the clogged nozzle detected signal.

Nozzle checks are not only executed by the clogged nozzle check signal. They can also be executed automatically in the printer settings.

For this reason, by reading the clogged nozzle detected signal (pin 24) after executing the missing dot check signal, the status of the printer can be detected.

In addition, please check the head maintenance signal (pin 21) to make sure that head maintenance is not in progress, before transmitting the nozzle check instruction.

The head maintenance signal (pin 21) is asserted during a nozzle check or head cleaning.

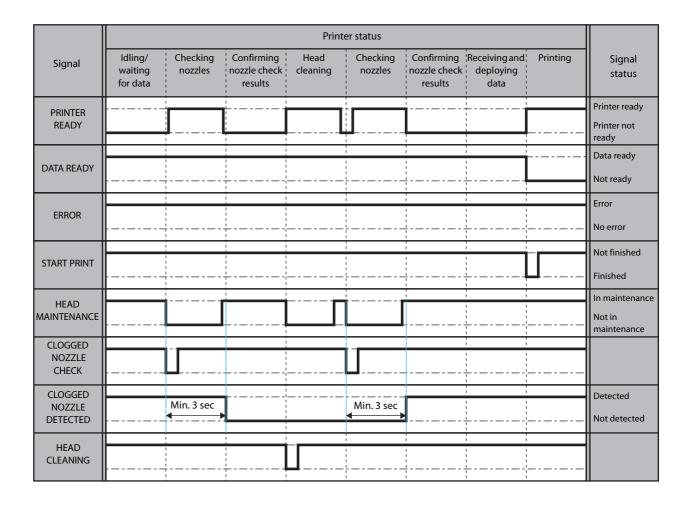
The steps from nozzle check through head cleaning are described below.

- 1 Check the head maintenance signal to make sure that head maintenance (= nozzle check or head cleaning) is not in progress, and check the error signal to make sure that an error has not occurred.
- Transmit the clogged nozzle check to perform a nozzle check.
- Check the head maintenance signal to make sure that head maintenance is not in progress, and then check the clogged nozzle detected signal to check for clogged nozzles.
- If a clogged nozzle is discovered in step 3, transmit the head cleaning (pin 15) as necessary to perform head cleaning.



NOTE

If it is unclear whether a nozzle is clogged, such as when a nozzle status unclear warning is issued, the correct value may not be obtained.



Settings on the Printer

This section describes items that can be set from the printer operation panel. All items can be set from the PC utility (PrinterSetting).

End Print Signal Mode Settings

The settings are as follows.

Setting value (mode)	Description	
Disable end print signal	Turn the end print signal OFF. (End print signal not output)	
Mode 1	Set the end print signal (pin 18) as follows: Normal: High, When feeding paper: Low.	
Mode 2	Set the end print signal (pin 18) as follows: Normal: Low, When feeding paper: High.	
Mode 3	Set the end print signal (pin 18) as follows: Normal: High, When continuous printing ends and the printer stops at the predetermined position: Low for 20 msec.	
Mode 4	Set the end print signal (pin 18) as follows: Normal: Low, When continuous printing ends and the printer stops at the predetermined position: High for 20 msec.	

Mode Setting for Start Print Signal

The settings are as follows.

Setting value (mode)	Description
Disable	Turn the start print signal (pin 10) OFF. (Normal print mode in which the printer receives and prints data, without using the start print signal input to the external I/O.)
Pulse mode	Set the start print signal (pin 10) to the following mode: Print labels when a Low signal is input for 20 msec or longer.
Level mode	Set the start print signal (pin 10) to the following mode: Print labels as long as a Low signal is input.

Mode Setting for Re-print Signal

Details are as follows.

Setting value (mode)	Description		
Disable	Ignore the re-print signal (pin 13).		
Enable	Set the re-print signal (pin 13) to the following mode: Reprint the previously printed label when a Low signal is input for 20 msec or longer.		

Appendix

Cautions for Setting Jumpers

WARNING	 To avoid the risk of electric shocks, if disassembling or assembling this product, first remove the power supply cord and all cables from this product. To prevent the possibility of electrical shock, do not perform maintenance, repair, or inspection during a thunderstorm. If you want to use a compressed air product, such as an air duster, for cleaning during repair and maintenance, you must never use products containing flammable gas.
CAUTION	 Parts on the circuit board may become hot during operation. Therefore, wait approximately 10 minutes after turning the power off before touching them. Wear a grounded wrist band when handling the internal circuit board to prevent damage from static electricity. Be careful not to subject the circuit board to shock or vibration, because this may damage it. Do not touch the circuit board or cable terminals with your hands to prevent contamination that may result in a malfunction. Do not use an alcohol, benzine, thinner, trichloroethylene, or ketone-based solvent to clean the parts. This type of solvent may damage the plastic and rubber parts. As failures may be caused if liquid enters the interior of this product, do not place food or drinks on top of the case. Wipe off any dirt with a dry or slightly moist cloth. Be sure to remove the power cord from the outlet at this time.

Figure of Jumper Settings and I/O Power Supply and Ground Connections

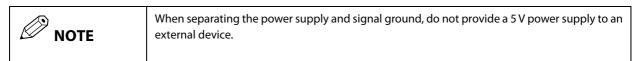
Depending on the usage environment at the customer place, the structure allows the I/O power supply (VCC_EX) and Signal Ground (SG) to be separated from the Frame Ground (FG).

The following describes the jumper settings and I/O power supply and ground connections.

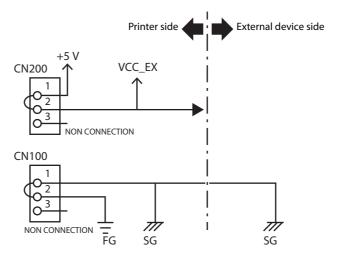
State	CN100 JP setting	CN200 JP setting	
Power supply/SG not separated	1-2 pin shorted	1-2 pin shorted	
Power supply/SG separated	2-3 pin shorted	2-3 pin shorted	



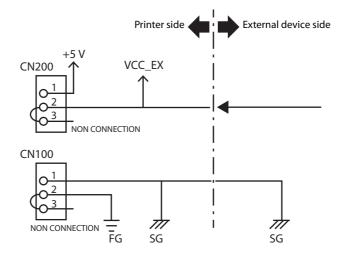
- When shorting pins 1 and 2 on CN100, DO NOT short pins 2 and 3 on CN200.
- When shorting pins 2 and 3 on CN100, DO NOT short pins 1 and 2 on CN200.



I/O power supply/SG not separated



I/O power supply/SG separated

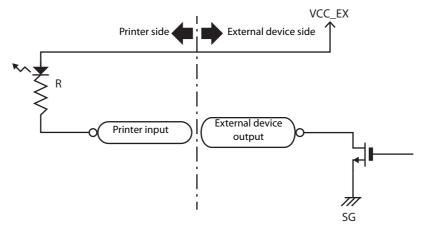


I/O signal specifications when I/O power supply and SG are separated

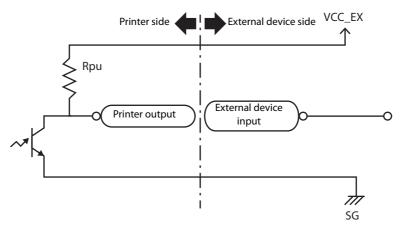
Input/Output	Item	Value	
Input signal to the printer	Type of output port on the external device	Open drain or open collector output	
	External input voltage (VCC_EX) range	5 - 15 V	
	Low level	VIL_max. 0.8 V Sink current Min. 2 mA Max. 15 mA *1	
	High level	Sink current (leakage current) Max. 10 uA	
Output signal from printer	Type of output port on the printer	Open collector output (pull-up resistor is on the printer)	
	External input voltage (VCC_EX) range	5 - 15 V	
	Low level	VOL_max. VCC_EX x 0.2 V Allowable sink current Max. 1.8 mA *2	
	High level	VOH_min. VCC_EX x 0.8 V *3	

- *1 The sink current is limited by the current limiting resistance (R = 1 $k\Omega$).
- *2 Do not use this as a drive for a high-current load such as a coil.
- *3 This depends on the pull-up resistance (Rpu = 10k ohm) of the printer and the input resistance of the external device.

Example input signal circuit



Example output signal circuit



Switching the I/O Power Supply and SG

WARNING	 To avoid the risk of electric shocks, if disassembling or assembling this product, first remove the power supply cord and all cables from this product. To prevent the possibility of electrical shock, do not perform maintenance, repair, or inspection during a thunderstorm. If you want to use a compressed air product, such as an air duster, for cleaning during repair and maintenance, you must never use products containing flammable gas.
CAUTION	 Parts on the circuit board may become hot during operation. Therefore, wait approximately 10 minutes after turning the power off before touching them. Wear a grounded wrist band when handling the internal circuit board to prevent damage from static electricity. Hold the exterior of the board. Be careful not to subject the circuit board to shock or vibration, because this may damage it. Do not touch the circuit board or cable terminals with your hands to prevent contamination that may result in a malfunction. Do not use an alcohol, benzine, thinner, trichloroethylene, or ketone-based solvent to clean the parts. This type of solvent may damage the plastic and rubber parts. As failures may be caused if liquid enters the interior of this product, do not place food or drinks on top of the case. Wipe off any dirt with a dry or slightly moist cloth. Be sure to remove the power cord from the outlet at this time.

The I/O signal power supply and SG are switched as follows.

- 1 Turn off the power supply of this product and remove the power supply plug from the outlet.
- Remove the screws (x 5) used to affix the left side cover.



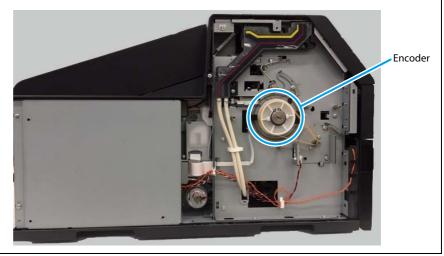
Remove the left side cover.

Pull the top of the left side cover out towards you by 2 cm and then lift the whole cover up to remove it.

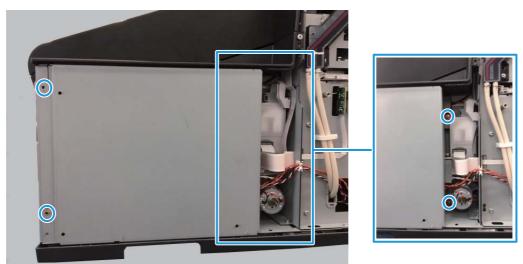




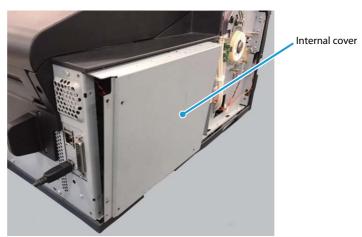
While the left side cover is open, be absolutely sure not to touch the encoder inside this product. Doing so could cause failures.



Remove the screws (x 4) used to affix the internal cover.

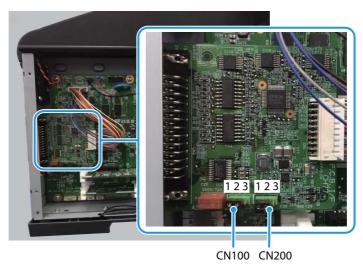


Remove the internal cover.



Perform jumper settings. Pull out the connector jumper pin and insert it into the number to be set.

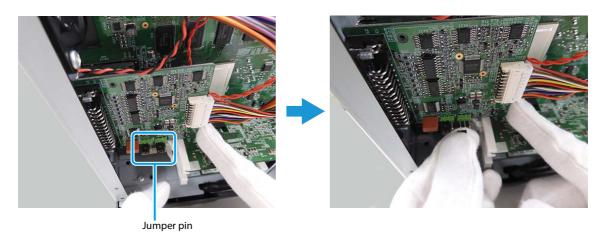
Press with your fingers on the right side of the interface board to affix it while pulling and inserting the jumper pin.





- When shorting pins 1 and 2 on CN100, DO NOT short pins 2 and 3 on CN200.
- When shorting pins 2 and 3 on CN100, DO NOT short pins 1 and 2 on CN200.

State	CN100 JP setting	CN200 JP setting
Power supply/SG not separated (Initial setting)	1-2 pin shorted	1-2 pin shorted
Power supply/SG separated	2-3 pin shorted	2-3 pin shorted



Once jumper settings are performed, install the covers using the following procedure.

- Install the internal cover and affix it using the screws (x 4).
- Install the left side cover and affix it using the screws (x 5).