



Made by Mama Code of Conduct

Last updated: 17/06/2024

At Made by Mama, we are fully committed to running a responsible and ethical business, with deep respect for the origin and tradition of our products, and admiration for the dedication of the passionate person behind their creation. We strive for transparency and equitability throughout our partnerships and work relations to ensure fair and safe working conditions for all involved, minimize our impact on environment and enhance social responsibility.

We put our trust in the following guiding principles and expect our partnerships and work relations to comply with and implement them as well:

- **Love & Passion.** Our products are chosen from a perspective of **love for great food** and a **passion for the Italian Cuisine.**

We aim for you to experience the taste of it in every bite!

- **Quality & Originality.** We value **quality above all else** and we will not cut corners in offering the best from Italy.

There is a reason why originals prevail!

- **Respect & Craftmanship.** We **respect** our partners, their craft, and the land of Italy. This commitment drives us to finding solutions where we create value with minimum sustainable impact – for all involved.

“We love bees and trees – and what they can give!”

~ Made by Mama

The above listing of principles implies more specifically, that we work only with an exclusive selection of makers in Italy, who complies with our standard criteria for dedication to the making of the product, work safety and environmental concerns. Furthermore, we prioritize quality over quantity and expect all our work relations and partnerships ‘to take pride in their craft, and share the true taste of Italy in mind, just as we have, when making our products’.

All must adhere to our principle of using 100% natural ingredients. The foundation for our



partnerships and work relations is grounded in dedication to the product. The passion for great and traditional handcraft and our shared values builds upon respect for the origin of the products and accountability towards the environment. It is important for us to specify that we admire the experience and skills that our passionate craftspeople have, and we proudly emphasize that:

*“Behind every Made by Mama product, there is **a hard-working person** not a machine.
A person that we deeply know, believe in, and trust”*

~ Made by Mama

*Made by Mama **promise** that we will never cooperate with a partner, who do not:
Share our guiding principles above, pay attention to the environment and complies with national and/or international laws and regulations. Moreover, do we not accept child labor or any other form of forced and/or involuntary work. We expect our partners to adhere national and international laws particularly regarding workforce, workplace and product safety. **We do not accept bribery or corruption and hold integrity and fair dealing as high principles for our partnerships, which should be reflected in all activities.***

Kind regards

Anna & Morten, Founders of Made by Mama

Made by Mama ApS



Acknowledgment

I acknowledge, that I have read, understand and accept the Code of Conduct of Made by Mama. As a legal partner and supplier representative to Made by Mama, I confirm that I will ensure adherence to the principles outlined in the document as part of our cooperation with Made by Mama.

Furthermore, I understand the Code of Conduct does not encompass every situation which may arise during our collaboration, but serves as a general guide outlining policies, practices, rules and regulations.

Supplier Signature

Date