

GENERAL WARRANTY TERMS AND CONDITIONS

(STATIONARY RANGE & CUSTOMIZED SOLUTIONS)

The Manufacturer warranties products sold on the market in compliance with the terms and conditions provided for by current laws.

The warranty has a validity of:

12 months from sales date to user/customer.

18 months from delivery date from factory/branch.

whichever occurs first.

To be eligible for the warranty, proof of purchase clearly defining date of purchase must be provided. No repairs may be carried out prior to authorized repairs, on pain of rendering

the warranty null and void. The Manufacturer will repair and or replace, at Manufacturer's discretion, any part that should prove defective within the scope of ordinary use, through a service centre authorized by the Manufacturer. The Manufacturer reserves the right to make final decisions regarding the approval of warranty claims.

Each product must be subject to regular maintenance according to the documentation supplied and only original spare parts may be used. Any component replaced under warranty becomes the property of the Manufacturer. All replacement components substituted under warranty will be considered a part of the original product and, consequently, the warranty for such components will expire along with that of the original product. The warranty is not transferrable; therefore, any warranty claim must be submitted by the original owner.

The warranty is limited to the replacement of parts (and the cost strictly tied to replacement) that have presented a manufacturing defect or assembly fault. The warranty does not cover any other liability and/or obligation as regards additional expenses, as well as direct and/or indirect damage or losses due to both total and partial use and/or impossibility of use. The warranty on original spare parts is valid for 6 months starting from the date of purchase on behalf of the customer and user, as documented by the receipt of sale. Repairs carried out during the warranty period are to be considered ex reseller or ex the authorized service centre closest to the customer's office. The product must be submitted at the location where the warranty may be claimed, free of alterations and devices and/or accessories installed, with the exception of those already present at the moment of sale.

This warranty does not cover:

- A) Defects caused by contaminated oils or fuels, or those due to the use of inappropriate fuels, oils or lubricants.
- B) Packaging or transportation costs relative to the warranty claim.
- C) Products that have been modified or altered without prior written authorisation on behalf of the Manufacturer.
- D) Defects due to, but not limited to, normal wear and tear, accidents, improper use, abuse, negligence, improper installation and use.
- E) Collisions, fires, floods and/or other accidental events, including those geological or atmospheric events.
- F) Costs due to delays in repairs or replacement of defective parts or rental of equipment used during repairs.

The Manufacturer excludes all other warranty conditions, terms, representations and undertaking whether express or implied. This warranty may be modified only by the Manufacturer, in writing. This warranty entails specific legal rights, as well as other rights that may vary from one country to another.