

S36

Smart Pet Feeder



User Manual

Dear customer,

We appreciate your choice of the automatic pet feeder. We insist on providing premium pet products, helping pet owners feed pets in a scientific and reasonable way and providing pets a healthy lifestyle. We are working for establishing a harmonious relationship between you and your pets.

For the convenience of using, please read the user manual carefully and follow the instructions.

WARRANTY

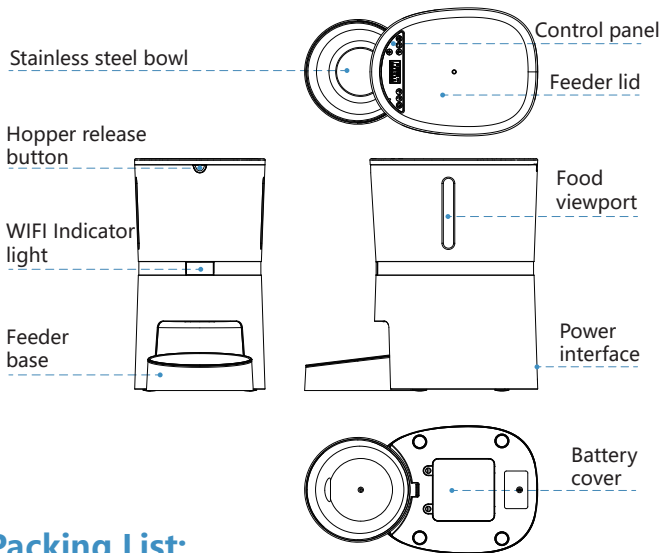
1 Year Warranty

Lifetime Support: For guidance on product use and warranty extension, please contact after-sales email:

WellToBe@hotmail.com

If you have any questions related to orders, please contact the seller via the shopping platform.

Product Diagram



Packing List:

Single Bowl Version:

1 x Pet Feeder, 1 x Stainless Steel Bowl, 1 x Bowl Holder, 1 x Power Adapter, 1 x Desiccant Bag, 1 x User Manual

Dual Bowls Version:

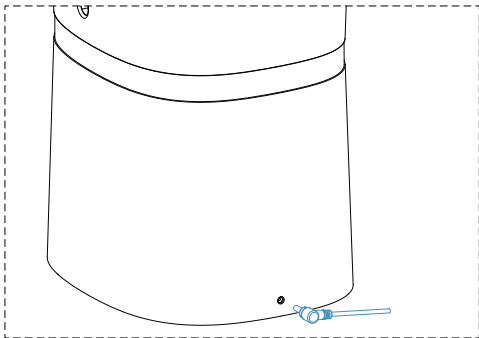
1 x Pet Feeder, 2 x Stainless Steel Bowls, 2 x Bowl Holders, 1 x Power Adapter, 1 x Desiccant Bag, 1 x 2-way Splitter, 1 x User Manual

Notice

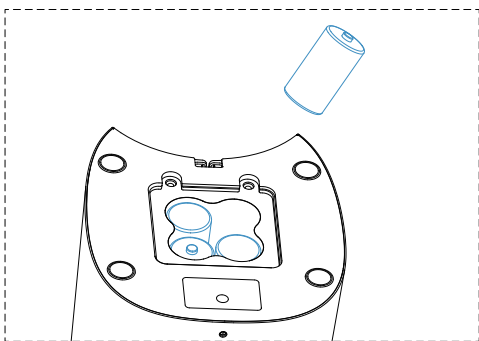
1. The feeder is for indoor household use only.
2. The host of the equipment is not washable. The food hopper, the bowl holder and stainless steel bowl can be removed for washing.
3. Please place the feeder horizontally and close the lid to keep the food from spilling out when pets knocked over.

Dual Power Supply

- ① Plug the power cord into the feeder.



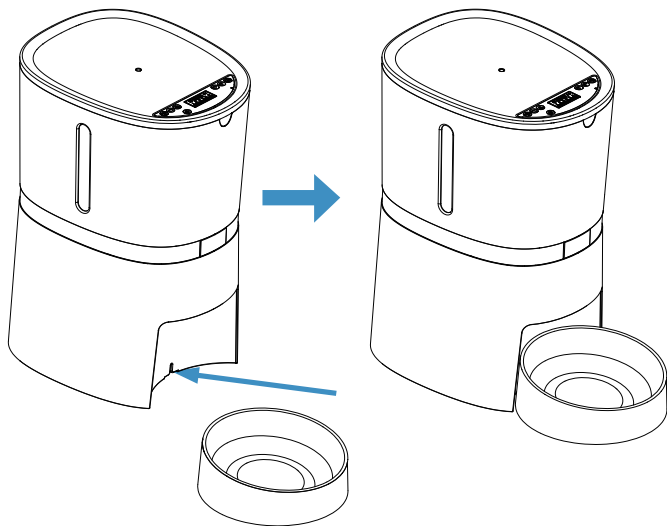
- ② Install 4 D-size alkaline batteries as back up battery.
(Batteries are not included)
*If powered by battery only. The device can work for 3 months.
*We recommend using both the power adapter and batteries at the same time in case of a power outage. When the external power is cut off, the device will change to battery powered.



- Note:** The WiFi function only work on plug-in power. For energy saving, the WiFi is unconnectable and all operations on the app will be unavailable if powered by batteries only.

Single Bowl Installation

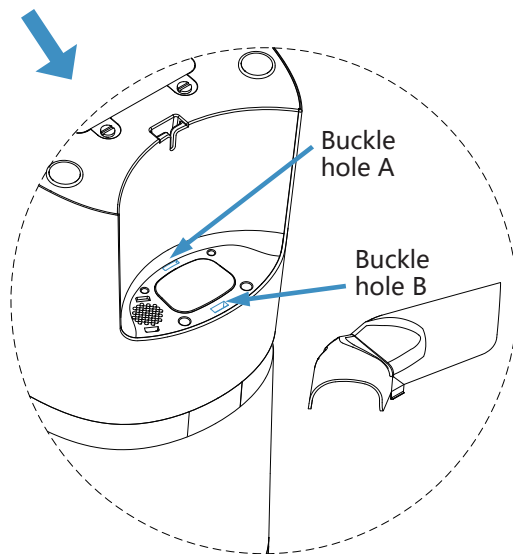
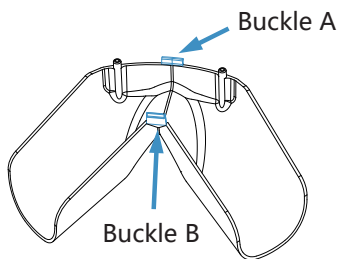
- Please assemble the base of the food bowl with the host .



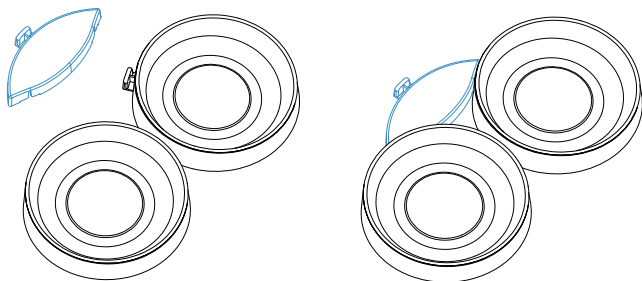
Dual Bowls Installation

(If you purchased the dual bowls version.)

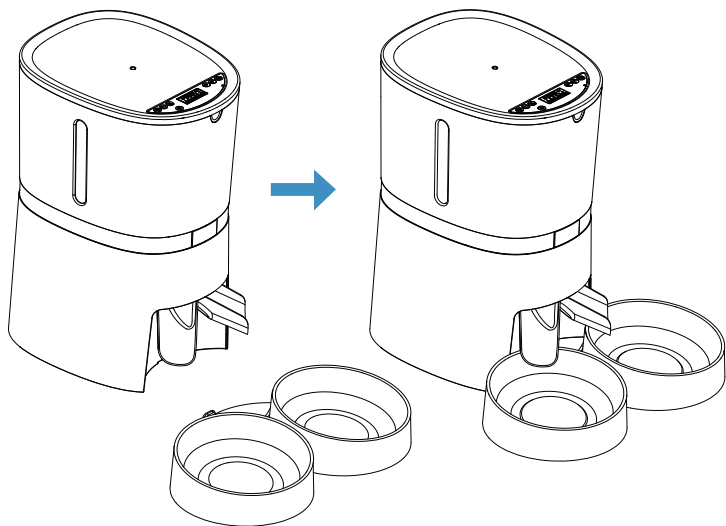
- Step 1: Please install the two way splitter into the host.



Step 2: Please assemble the two bowl bases with the connector plate.

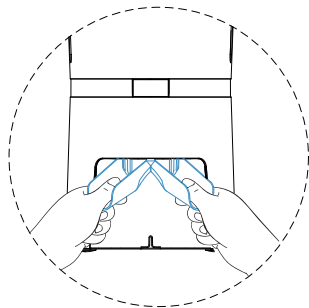


• Step 3: Please put the host in place.



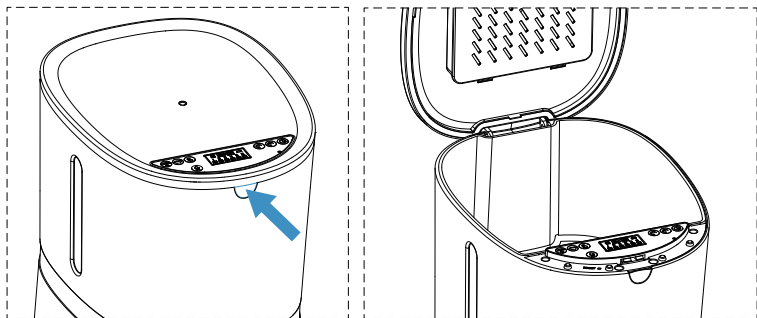
How to Remove the 2-way Splitter

- Please hold the two sides with both hands and press down with thumbs can remove the 2-way splitter.



Add Pet Food

- Press the lid open button to open the lid, pour the pet food into the food container.



1. Dispense each portion size is about 5-6g(16ml) food kibble;

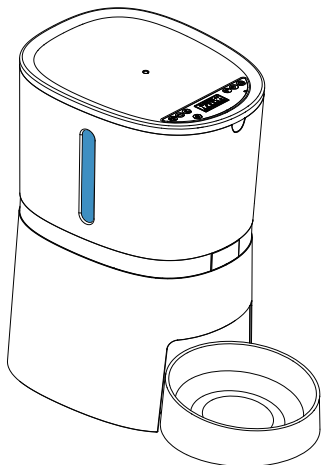
The dual bowls version dispense one portion to each bowl is about 2.5g.

2. Recommended food size: 0.2-1.2cm(0.07-0.47inch)

diameter. Please use food smaller than 1.2cm, otherwise the feeder may get stuck.

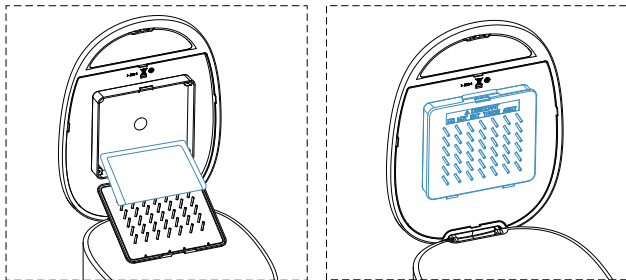
Food shortage reminder

- When the food hopper is short of food, the blue light will flash only when the next meals dispense, it means the motor run then the machine will detect the food shortage. Please add the food then the light will turn off.



Install Desiccant Bag

- Please put the desiccant bag to the desiccant box to keep pet food dry and fresh.

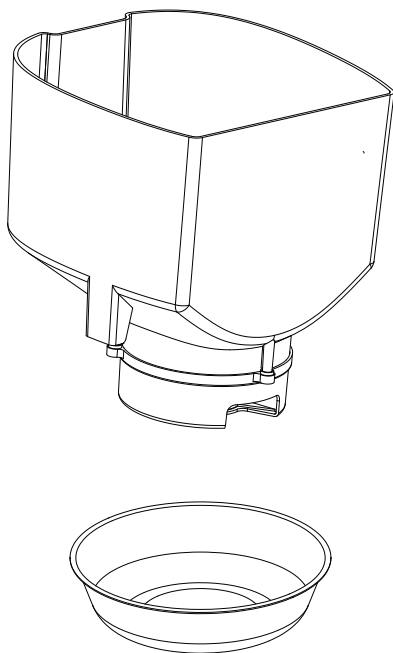


NOTE

To prevent the mold growth, it is recommended to change the desiccant bag every 15 days

Maintenance

- For your pet's health, please clean the food container, stainless steel bowl and bowl holder regularly. The feeder host is not washable, please wipe it with a dry cloth.



Software installation and setup

- Please check and turn on your phone bluetooth and WIFI before connecting
 1. Confirm that the machine is powered by the adapter power.
(For saving battery power, The WiFi function can only be used when the adapter powered)
 2. Confirm that the WiFi network is 2.4Ghz.
(The feeder only works under 2.4Ghz network, does not support 5Ghz)

Step 1. Install Smart Life APP

Scan the QR code to download or search "Smart Life" in the app store to download and install the APP.

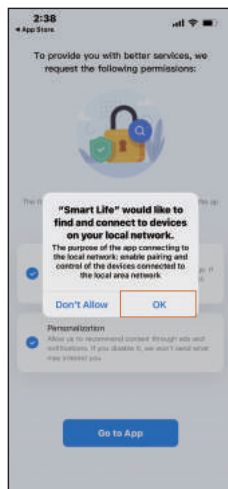
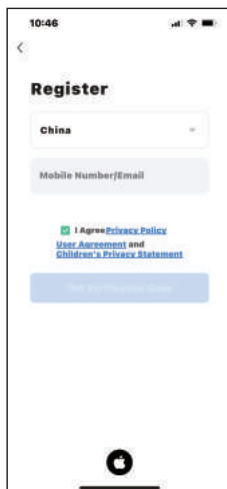
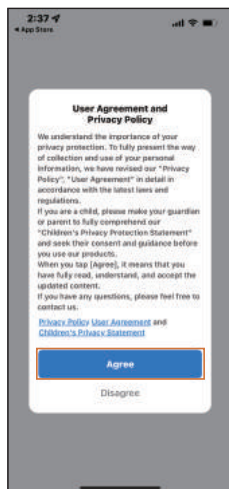


Smart Life

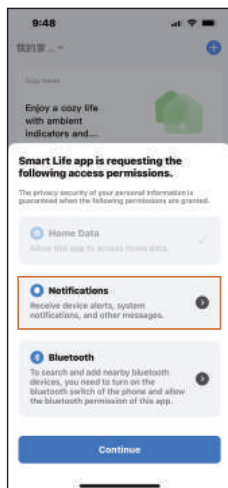
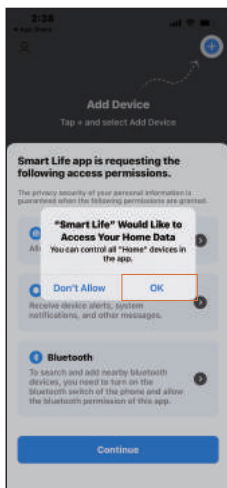
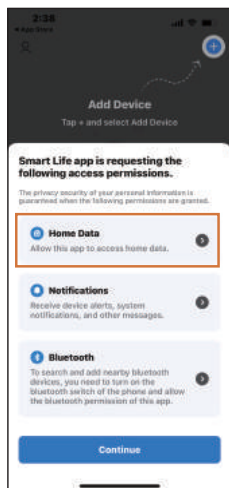


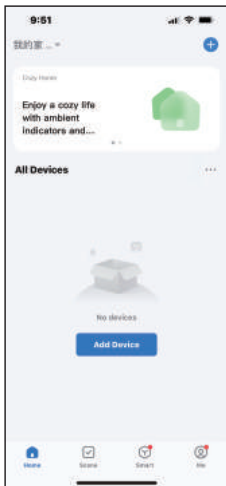
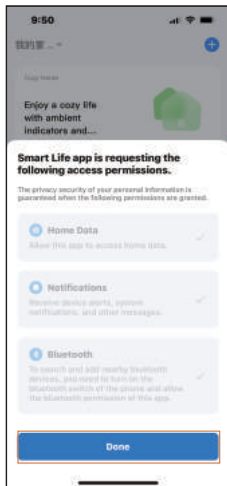
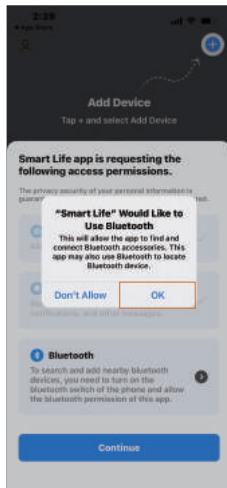
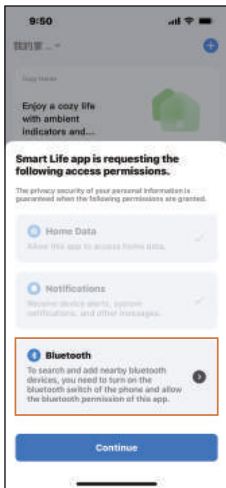
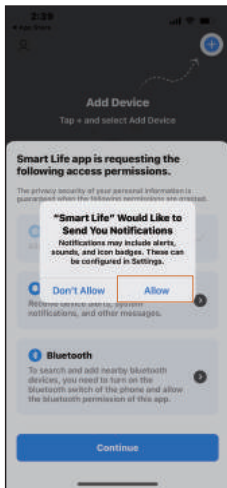
- Step 2. Create your account and agree to connect to the Internet:

Open the Smart Life app, agree to the Privacy Policy, select correct country, use email or mobile number to register a user account and log in, agree to grant local area network.

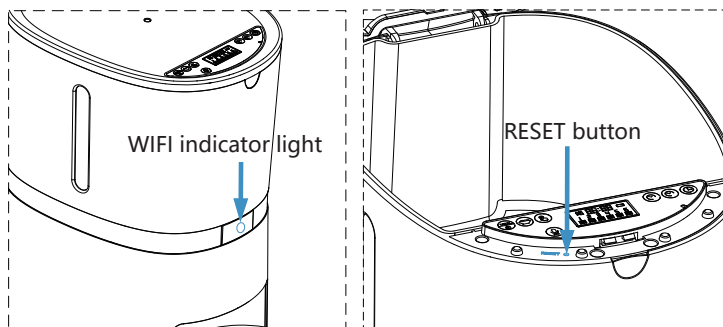


- Step 3. Agree to Home Data, Notifications, Bluetooth Permissions

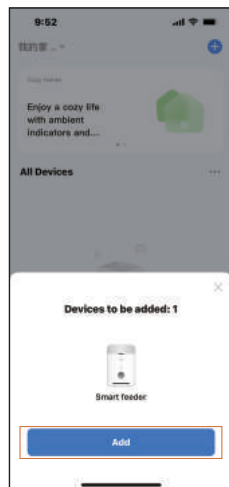
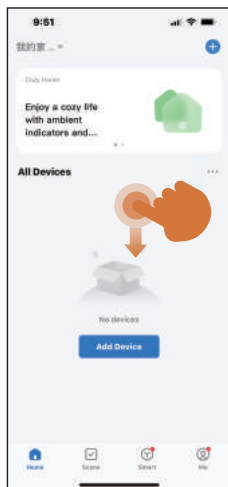




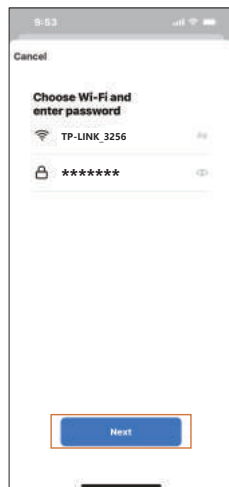
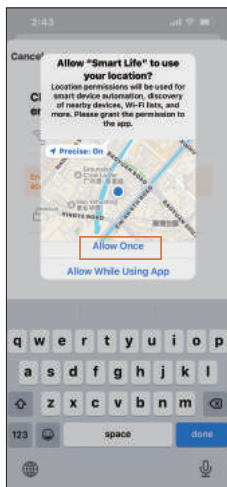
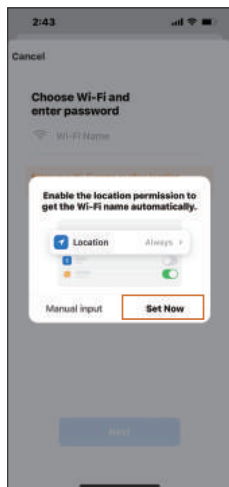
- Step 4. Long press the device reset button to prepare for pairing
Please use a sharp object to press the "RESET" button for 5s, after the "beep", the WiFi indicator starts to flash quickly (once per second) and the device enters the waiting state for pairing.
- Note: The WIFI indicator is off when the power adapter is not connected.




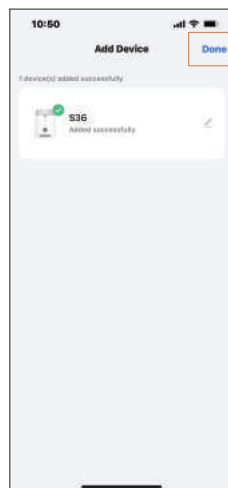
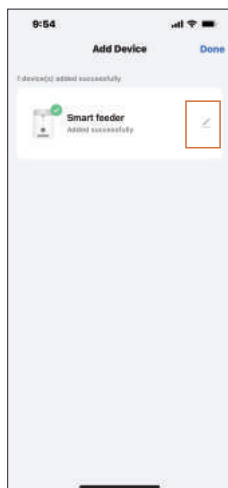
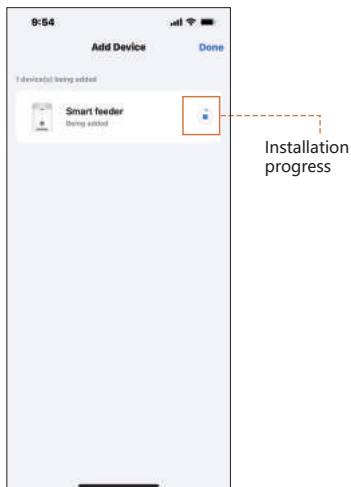
- Step 5. Pull to refresh mobile phone interface as the picture:
Pull to refresh the phone interface to auto search for the devices, the available devices will pop up, click add devices



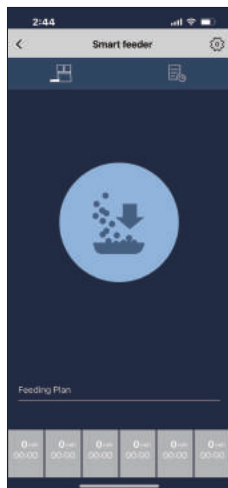
- Step 6. Allow these APP permission, select your 2.4GHz WiFi network and enter the WiFi password.






- Step 7. Please be patient for waiting when the APP enters to **"add device"** page, when the device's WIFI indicator stops flickering and stays on, the APP interface jumps to the device name modification page, click  , the APP interface pops up the device name modification view window, enter a new name and click **"Done"** , The APP returns to the **"Add Device"** page, click **"Done"**

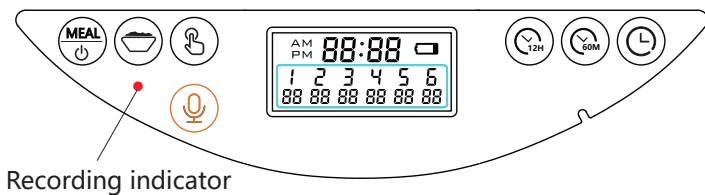


- Step 8. The APP jumps to the feeder control page, and the feeder is successfully connected to the Internet.



Recording Setting

- Press “” and hold for three seconds then you can record for Max 10 seconds after the recording indicator lighting up. Release the button during recording as the recording is completed. After finishing the recording, you can press “” to play your recording. If you need to delete or close the recording function, you can press “” double times until the recording indicator light blinking 3 times, then the recording message is removed.



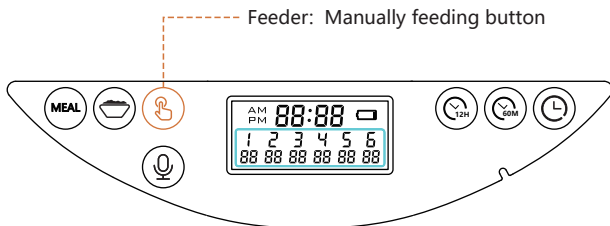
Feeding

Manual Feeding

- 1. Enter the feeder control page, click Manual feeding, select the portions of food and click "OK" the feeder will dispense immediately.



- 2. You can also press and hold the Manually feeding button on the feeder for 3 seconds, after a "beep", The feeder will dispense 1 portion.

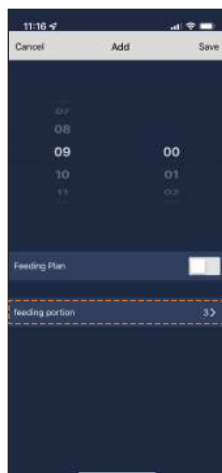


Make a feeding meal plan

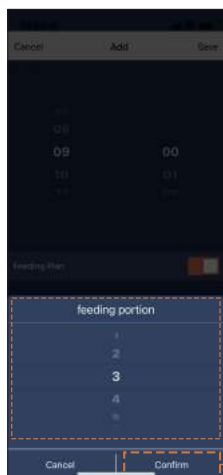
- 1. The feeder supports a daily 6-meal feeding plan, click the **feeding meals plan** button to select the **feedings portions volume** and **meal time**, open the **feeding meals plan** and click **Save**.



Click the feeding meal plan



Select the feeding portions



Select the feeding Portions you need

Confirm

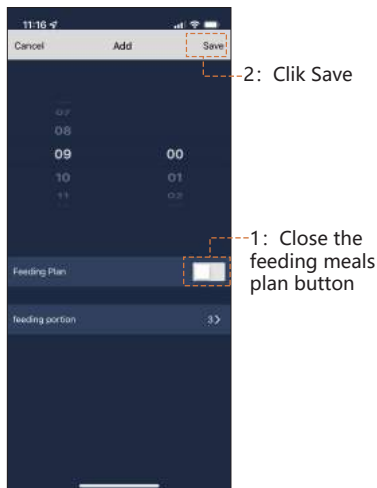


Save after set finished

Select meal time

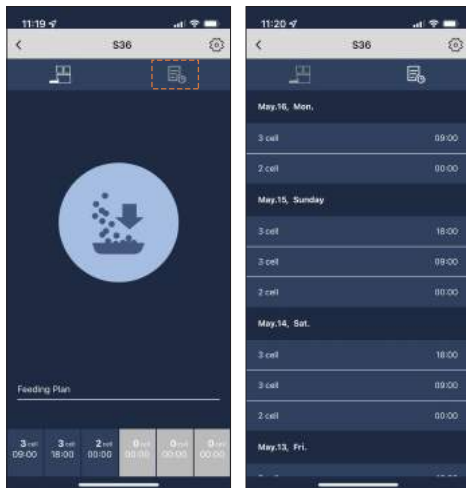
Open the feeding meals plan button

- 2. If you need to disable a **feeding meal plan**, click the feeding meal, **close** the feeding meals plan button, and then click **Save**.



View feeding records

- 1. Click "📄🕒", pull down to open the page, It will be display feeding records.



Basic setting

Click the **Settings** button to jump to the Settings page.

1 Voice plays times

The number of times (0 times - 6 times) plays a recording before feeding

2 Backup battery status

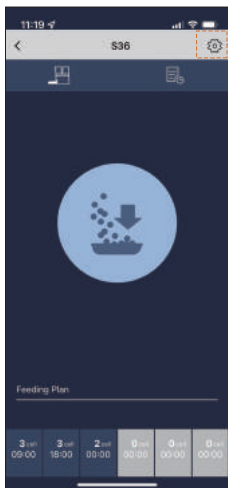
Display battery status

3 Slow feed

Turn on/off the slow feed function of the feeder

4 24-Hour

Turn 24 hour clock on/off



Setting button



Voice play times options

Backup battery status

Turn on/off the slow feed function of the feeder

Turn 24 hour clock on/off

Advanced settings

- Click **device Info** to enter the advanced settings page.

1 Device Information

Display device ID, IP, MAC, device time zone, signal strength

2 Offline Notification

Turn on this function , the APP will notify you when the device Offline.

3 Share device

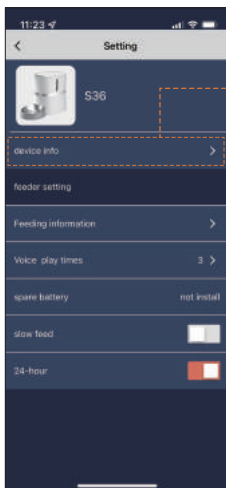
This function can be used to Device sharing with your family

4 Add to home screen

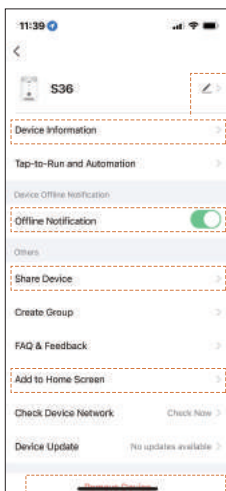
Add the feeder to the home screen for ready access to the feeder control page

5 Remove device

You can reconfigure the feeder



Click device Info to enter the advanced settings page.



Device Information

Offline Notification

Share device

Add to home screen

Remove device

Q: The LCD screen does not light up when plugged in

A: 1) Poor contact of the power adapter.

2) There is a problem with the power adapter, please contact the seller on Amazon for a new one.

Q: The food won't come out

A: 1) Please be sure to fill with dry food, kibble size should range from 2-12mm/0.07-0.47 inch diameter.

2) Check whether any foreign objects are placed. Disassemble the food tank and check the chute, and also check the food outlet.

3) Check whether the power adapter is connected or there is any outage when no battery is installed. And also check whether it's low battery level.

Q: Does the pet feeder work must with the power adapter and battery at the same time?

A: No. The pet feeder can be worked under the power adapter, battery is back up. In order to prevent power outage, We recommend using the power adapter and batteries at the same time(Batteries are NOT included)

Q: Is there an indicator light when the battery is low?

A: Yes. When the batteries are low, the battery level sign on the LCD screen will turn on. After new batteries are installed, the sign will be turned off.(Battery model :4*D size alkaline)

Q: Why I can't hear any voice recordings when feeding?

A: Please press the Recording button to check whether the recorded successfully. If no sound is heard, you may need to record again and be sure to save following instructions in the Recording Setup section.

Q: Can the voice recording be turned off with no affect meal schedule?

A: Yes, you can press the Recording Button twice until the recording indicator blinking 3 times, then the recording message is removed.

Q: Does the unit reset after 6 feeding, or does it just stop feeding?

A: Once you set the feeding schedule, it repeats everyday until there is no food in the food tank.

Q: Does it alert you when it is low/out of food?

A: Yes. When the food hopper is short of food, the blue light will flash only when the next meals dispense, it means the motor run then the machine will detect the food shortage. Please add the food then the light will turn off.

Q: How to delete/reset the feeding schedule?

A: Please open the lid and press the reset button.

Q: For two way distributor system, Why the food split not evenly in each bowl?

A: The first few portions may vary and it doesn't mean a faulty equipment. After several feedings it should be almost even.

Q: Why does the phone can't connect to the pet feeder when only use batteries?

A: Only using the battery cannot satisfy the power supply of the device in WiFi mode, the device must be powered by an adapter when using the APP control.