



Return Steps

We want your entire experience with Dagon to be a positive one. We will work with you to quickly process your return/exchange. Complete these easy steps and we'll handle the rest.

1. Call customer service at 1-844-393-2466 and you will be issued you a Return Authorization Number (RAN)
2. Complete this form
3. Package the merchandise to be returned or exchanged, in original packaging if possible. Please include a copy of this form.
4. If you're returning our item due to our mistake, we will send you a prepaid shipping label. If not, please mail your package to:

Dagon Returns
 1415 Louisiana St. Ste 2400
 Houston, TX 77002

Customer Information

Date: _____ Order #: _____

RAN #: _____

{ } Defective { } Exchange { } Return for Credit

Customer Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: _____

Email: _____

Returns

Quantity	Size	SKU	Color	Reason #	Cost

Exchange

Quantity	Size	SKU	Color	Reason #	Cost

Reason for Return

- | | |
|------------------------|--|
| 1. Item(s) not ordered | 5. Wrong color sent |
| 2. Item(s) defective | 6. Wrong style sent |
| 3. Over-shipped | 7. Correct item- want to change size, color or style |
| 4. Wrong size sent | 8. Changed my mind |

Billing Information

{ } No Charges apply to my return Reason # 7 or 8
 Reason # 1 - 6

* If item was defective, please describe: _____

Please let us know if you have any comments or suggestions for us: _____

Charges Explained

Defective/Incorrect Item: (Reasons 1 – 6) – Please contact Dagon Customer Service to have a prepaid shipping label emailed to you. You can email customer service at: info@dagonfishing.com or call: 1-844-393-2466 Note: Defective items may only be exchanged for the same size, color and style as the returned item

Exchange (Reason 7 or 8) – Please return the item(s) to be exchanged to 1415 Louisiana St. Ste 2400; Houston, TX 77002
 Note: You may use the shipping method of your choice, but we recommend one of the major, insured carriers.