

# THE UNION PROJECT

## **Role: Part Time Retail Assistant**

12-24 hours per week.

### **About the role**

The Union Project is a renowned retailer known for its exceptional curation of fashion and lifestyle goods. We're on the lookout for an individual who can play a pivotal role in delivering high level of customer service to our valued clientele along every step of the customer journey. If you are a detail-oriented and customer-focused with a passion for discerning goods for a discerning mind, we invite you to apply for this exciting opportunity.

### **About you**

You will be highly personable and driven with the ability to engage and converse with the full breadth of our clientele. With proficiency in both customer service and sales you will be an assured personality with a range of interests in sub-cultures and lifestyles which are present in the brands and goods our curation compliments and encourages. You will have exceptional communication skills, both written and verbal, with a customer-centric focus, and proven experience in customer service, customer interaction, in similar or related roles, ideally within the Retail industry. Barista experience preferable.

### **Application Process**

If you're ready to make a meaningful contribution to our shop floor team, ensuring the highest level of customer satisfaction, we encourage you to apply.

Join us at The Union Project and contribute to our mission of delivering excellence in every interaction.

If you would like to discuss this role please contact [careers@theunionproject.com](mailto:careers@theunionproject.com)

You will be required to upload a supporting statement, setting out how you meet the selection criteria, CV and the names and contact details of two referees as part of your application.

### **Committed to equality and valuing diversity**

#### **Benefits**

Monthly Uniform allowance;

Employee Discount

25 Days Holiday (prorated for part time appointments).

Support with further education relating to job (subsidised).

Staff Outings.

#### **Notes**

Pre-employment screening.

If you are offered the post, the offer will be subject to standard pre-employment checks. You will be asked to provide: proof of your right-to-work in the UK; and (if we haven't done so

already) we will contact the referees you have nominated. You will also be asked to complete a health declaration so that you can tell us about any health conditions or disabilities for which you may need us to make appropriate adjustments.

#### Equality of opportunity

Entry into employment with The Union Project and progression within employment will be determined only by personal merit and the application of criteria which are related to the duties of each particular post. In all cases, ability to perform the job will be the primary consideration. No applicant or member of staff shall be discriminated against because of age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex, or sexual orientation.