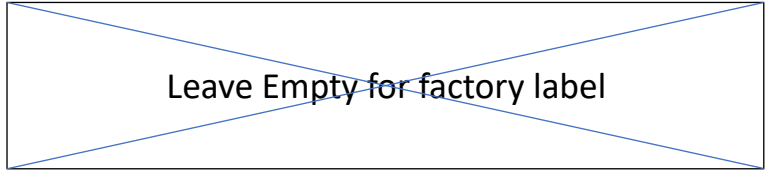


MyFoot is a Foot-facts Lda. Brand.
 Rua Oliveira Figueiredo nº386,
 Zona Industrial das Travessas
 3700-202, São João da Madeira
 Portugal



Customer Name:

.....

Reason of Return:

	Order no:	Reason of return (fill in number)
1	#	
2	#	
3	#	
4	#	

1. Too big	4. Too Narrow	7. Wrong color made
2. Too Small	5. Wrong size made	8. Pair arrived damaged
3. Too Wide	6. Wrong item made	9. Other



Return Policy	
<p>1. Unused and Unworn Condition: <i>We accept returns for shoe pairs only if they are in unused and unworn original condition. This means that the shoes must not have been worn, altered, or damaged in any way. All original tags, labels, packaging, and accessories must also be included.</i></p> <p>2. Return Period: <i>You have [30 days] from the date of shipping out the order from the factory to initiate a return for eligible shoe pairs.</i></p> <p>3. Proof of Purchase: <i>To process a return, you must provide a valid proof of purchase, such as the original receipt/invoice or order confirmation, in combination with a completed return form.</i></p> <p>4. Initiating the Return: <i>To initiate a return, please contact our customer service team at info@myfoot.eu. Our team will guide you through the return process and provide you with a return UPS label.</i></p> <p>5. Return Shipping: <i>The cost of return shipping will be the responsibility of the customer. Shipping cost can be found on the provided price list. We recommend using our provided trackable shipping service to ensure the safe return of the item.</i></p> <p>6. Inspection and Processing: <i>Once we receive the returned item, our team will inspect it to ensure it meets our return policy criteria. If the item is found to be in unused and unworn original condition, we will process the return and issue a refund or exchange, as per your preference.</i></p>	<p>7. Refund Method: <i>Refunds will be issued using the original payment method used for the purchase. Please allow 15 business days (exaptation of national holidays, factory closure days) for the refund to be processed and reflected in your account.</i></p> <p>8. Non-Returnable Items: <i>Customized or orders with uneven size/last shapes are final and not eligible for return or exchange, unless there is a manufacturing defect.</i></p> <p>9. Defective Items: <i>If you receive a defective shoe pair, please contact our customer service team immediately. We will arrange for a repair, replacement or refund, depending on product availability, your preference.</i></p> <p>10. Packaging: <i>It's your responsibility to ensure the pair is securely packaged, and the box is sealed correctly to prevent any potential damage during transportation. Pairs that arrive to us damaged due to inadequate packaging and/or wrapping cannot be eligible for refunds or exchanges.</i></p>