

**SPECIAL NEEDS**  
COMPUTERS   
**1-877-724-4922**



**ACCESS<sup>®</sup>**

**Communication Platform**

**The Most Comprehensive  
Communication Software for the  
Deaf, Hard of Hearing and  
Non-English Speaking**



# Dedicated Communication Platform

ACCESS is not just a software program, it is a complete communication platform.

NexTalk's ACCESS Communication Platform was designed specifically for the Deaf, Hard of Hearing and non-English speaking...and those with whom they communicate. The Platform includes software editions with features that are specific to the environment in which the software is used. Editions include:

## ACCESS<sup>®</sup> Home Edition

Deaf and Hard of Hearing individuals can use the Home Edition to send and receive a variety of calls. Their family and friends can also use the Home Edition to communicate with them. The Home Edition can be used by the Deaf and Hard of Hearings Parents, siblings, children and friends.

## ACCESS<sup>®</sup> Business Edition

Businesses such as Dentist offices, Chiropractors, Optometrist, Accounts, Insurance Agents (or any service based business) can use the Business Edition to place and receive calls to and from their Deaf, Hard of Hearing or non-English speaking clients and customers. The Business Edition also provides the business with a dedicated TTY number.

## ACCESS<sup>®</sup> Education Edition

Staff from Elementary Schools, Middle Schools, Senior High Schools and Universities can use the Education Edition to communicate with Deaf, Hard of Hearing or non-English speaking Students, or Parents and Guardians that are Deaf, Hard of Hearing or non-English Speaking.

## ACCESS<sup>®</sup> Healthcare Edition

Hospitals and Clinics can use the Healthcare Edition for both communication scenarios. The first is the initial interaction with a Deaf or Hard of Hearing patient - where VRI is used. The second scenario is if a patient is admitted to a room. Their communication needs change and VRI no longer works for them. The Healthcare Edition includes 5 deaf-centric features the patient can use in their room.

## ACCESS<sup>®</sup> Remote Interpreting

Clinics and Urgent Care facilities can use the Remote Interpreting Edition for communicating with their Deaf, Hard of Hearing and non-English speaking patients. This edition could also be used by shelters, food pantries, or any other public services office that interacts with Deaf, Hard of Hearing or non-English speaking individuals.,

## ACCESS<sup>®</sup> LE/ES Edition

Law Enforcement and Emergency Services personnel can use the LE|SE Edition not only to communicate with Deaf, Hard of Hearing and non-English speaking civilians, but also to communicate with hospitals, clinics and jails when they are transporting patients. This edition can also be used by courts, jails and legal council when working with Deaf, Hard of Hearing or non-English speaking individuals.

# 9 Communication Options

ACCESS provides 9 different options for sending/receiving calls.

The Deaf and Hard of Hearing community has had to rely on a variety of devices to send and receive calls. Many times they have multiple devices in their home just so they can communicate. NexTalk calls this “communication clutter”. ACCESS is FCC provider agnostic and eliminates “communication clutter” by combining 9 communication options in a single software program. These include:



Video Relay Service

VRS is a Video and Audio call to an FCC Authorized American Sign Language Interpreter and a hearing person.



Video Phone

Video phone is a point-to-point video call between two people who know American Sign Language.



Text Relay Service

TRS is a Text and Audio call to an FCC Authorized provider who types with the deaf person and speaks with the hearing person.



TTY/RTT

TTY is a point-to-point text call between two people or between a person and a company.



Video Remote Interpreting

VRI is a Video and Audio call between an American Sign Language interpreter, a Deaf person and a hearing person.



Audio Remote Interpreting

ARI is an Audio only call between a spoken language interpreter, a non-English speaking person and an English speaking person.



Hearing Carry Over

HCO is a Text and Voice call placed with an FCC Authorized provider. This is used by an individual who can hear, but not speak.



Voice Carry Over

VCO is a Text and Voice call placed with and FCC Authorized Provider. This is used by an individual who can speak, but not hear.



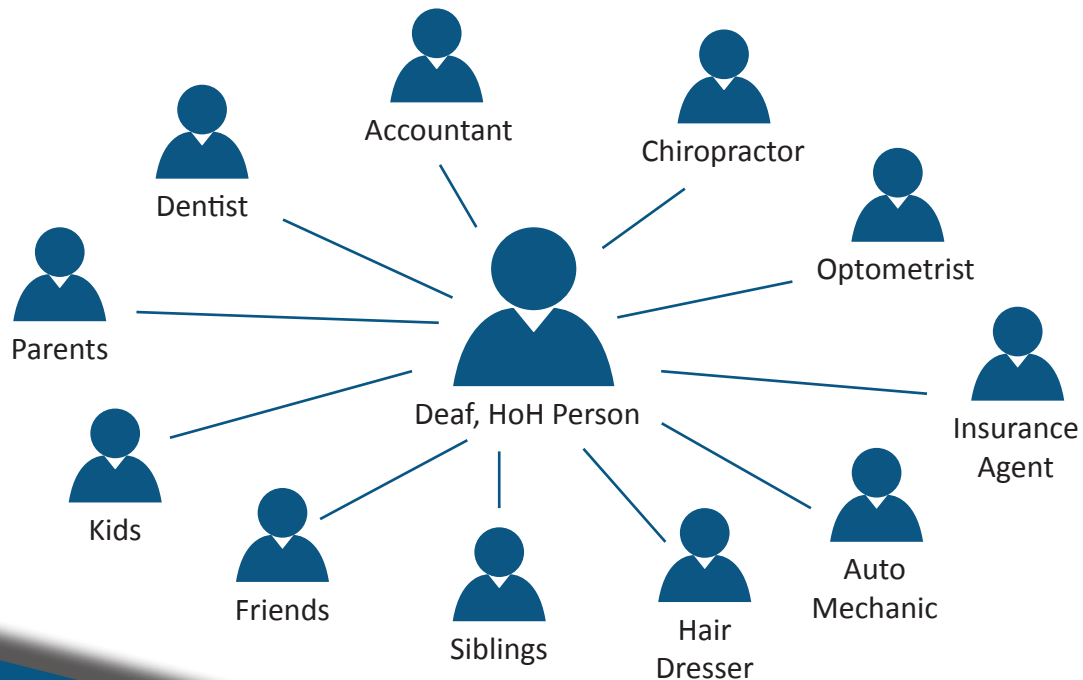
Instant Messaging

IM is a point-to-point instant message call between two individuals.

## Call Features by Edition

	VRI	ARI	VP	VRS	TRS	TTY	VCO	HCO	IM
Home Edition - Deaf	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Home Edition - Hearing	Yes	Yes	Yes	No	No	Yes	No	No	Yes
Business Edition	Yes	Yes	Yes	No	No	Yes	No	No	Yes
Education Edition	Yes	Yes	Yes	No	No	Yes	No	No	Yes
Healthcare Edition	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
LE/ES Edition	Yes	Yes	Yes	No	No	Yes	No	No	Yes
Remote Interpreting	Yes	Yes	No	No	No	No	No	No	No

## NexTalk ACCESS.....Join the Conversation



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