

AngelEye Desktop Reader

Is it normal for the reader to heat up during use?

A slight temperature increase under normal usage conditions is normal. If the temperature exceeds the machine's load range, there will be a voice prompt. Users should let the device cool naturally before use.

What is the battery life of the reader?

The built-in battery requires approximately 1 hour for a full charge, providing a usage time of about 1-1.5 hours. Charging with a power bank is also possible when on the go.

What to do if the reader cannot charge?

It is recommended to try charging while the device is powered off, check the charging port and cables. If the issue persists, contact customer service for assistance.

Can only the device's original charger be used?

Please use only the device's original charger. Using other chargers may void the warranty and pose a risk of serious harm.

How to dispose of packaging, batteries, etc.?

Please properly dispose of discarded packaging, batteries, electronic devices, etc., in accordance with local regulations.

Can the reader be disassembled or repaired by oneself?

Do not disassemble, repair, modify, or replace any parts of this product by yourself. Disassembling the built-in battery should be done by professionals or authorized repair centers.

How to handle the placement of the reader in a high-temperature, high-humidity environment?

Do not place it in a high-temperature, high-humidity environment, avoid direct sunlight, and keep it away from heat sources. Do not rinse to prevent damage to the components.

What impact does contact with chemical substances have on the reader?

Avoid contact with chemicals such as benzene and solvents and keep away from strong magnetic fields or electric fields and heat sources.

Potential issues with placing the reader in a contaminated environment?

It is not recommended to place the reader in a heavily polluted environment to avoid unnecessary harm to health.

How to ensure the safe use of the product?

Please read the product manual and safety instructions carefully, follow all operating guidelines, and avoid improper use that could cause harm or damage.



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What should be considered when replacing the battery?

Do not disassemble the battery yourself. Battery replacement should be performed by professionals to avoid the risk of explosion.

How to maintain and clean the reader?

Avoid contact with chemical substances, stay away from strong magnetic fields or electric fields, prevent direct sunlight, and avoid placing it in a high-temperature and high-humidity environment.

What should I do if the reader overheats during use?

It is recommended to let the device enter sleep mode and leave it for a while when it feels significantly overheated before using it again.

Are there any experience points to try out the product?

Certainly! You can experience the product firsthand at our dedicated showcase located on the 5th Floor, Building 7, No. 3000 Longdong Avenue, Pudong New Area, Shanghai, P.R. China. For those in different regions, kindly provide your contact information, and we will keep you informed about upcoming exhibitions and local distributors in your area.

What if the successful connection to the network and the start of the download for an update exceed 10 minutes with no response or interruptions?

Reconfigure the network, ensure stable Wi-Fi connection, and good signal strength, and then retry the download upgrade operation in a better network environment.

What if the reader's Wi-Fi network connection is abnormal and unable to download upgrade packages?

- a) Check if Wi-Fi device communication is normal by trying to open other apps and browse web pages.
- b) In the reader's mobile app, check the connected network signal and ensure stable network communication.

What if the reader's Bluetooth cannot connect correctly?

- a) Prolonged operation may cause the reader to enter sleep mode. Re-enter settings mode and turn on Bluetooth.
- b) Confirm that the selected device in the list of connectable Bluetooth devices is the reader, which can be confirmed through the back shell SN serial number.

What to do if the reader prompts that the photo is blurry?

Confirm whether the lens is clean, the device casing is undamaged, and keep the product still during shooting.



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What to do if there is garbled speech in the voice prompt after taking a photo?

Blurry photos may cause garbled speech. Readjust your posture and ensure the product remains still during shooting.

Why can't distant text be recognized after taking a photo?

This product currently only supports close-range reading scenarios, so it's recommended to use it at a distance between 20-60cm, with the best photo distance being 30-50cm.

What to do if there is a prompt for blurry photos?

Ensure there is ample light during shooting, no glare, and try to keep the reader stable. Using a stand can improve stability and accuracy.

What does the indicator lights on the reader mean?

Green light indicates operation, breathing red light indicates low battery, breathing blue light indicates sleep, and a solid red light indicates powering on.

What is the purpose of the reader's prompt sounds?

"Ding" indicates blurriness, three consecutive "dings" require a reshoot; other sounds like "beep beep" and "drip drip snap" respectively indicate finger detection and focus photo.

What to do if the update download times out?

Reconfigure the network, ensure stable Wi-Fi, and then try downloading again.

How to handle abnormal network connections for the reader?

Check Wi-Fi signal strength, reconnect when there are no issues, or try again when the network is stable.

What to do if the reader's Bluetooth connection to the mobile app fails?

Check if the reader is in sleep mode or if the correct Bluetooth device is selected. If necessary, reopen Bluetooth and operate it promptly.

Why do I sometimes hear garbled speech in the voice prompts?

This may be due to blurry photos or incorrect shooting postures. Adjust your posture and reshoot.

Why can't the reader recognize distant text?

The reader is designed for close-range reading, with the optimal distance being 20-60cm.

What is the optimal distance for photo recognition?

Different materials have different recommended distances, generally between 30-50cm.

How to perform network settings?



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In the settings layer, find the network settings, click to enter, and use the reader to scan the WiFi QR code generated by the mobile app.

How to connect to Bluetooth headphones?

In the settings, find the headphone settings, click to enter, and turn on Bluetooth. The reader will search and connect to Bluetooth headphones in pairing mode.

What operations are involved in entering the settings mode?

Long press to enter the settings mode, where you can adjust modes, speed, Bluetooth, headphones, and restore factory settings.

How to adjust the volume?

In idle mode, slide left or right to adjust the volume.

How to manually perform text recognition?

In text recognition mode, lightly touch the reader to take a photo and recognize the text, keeping your hand and glasses still.

How to use the automatic text recognition feature?

Ensure normal lighting, place the text directly in front at about half-arm's length, and the reader will automatically prompt the orientation and trigger recognition.

How to turn on the reader?

After wearing the glasses, press and hold the power button for 3 seconds until you hear the startup prompt.

How to install the Angel Eye Reader on glasses?

First, install the rubber pad into the buckle, then fix the buckle on the right leg of the glasses, and tighten it with a screwdriver.

What types of materials can the reader read?

It can recognize standard printed text with sufficient contrast to the background, such as business cards, ID cards, books, etc.

What are the dimensions and weight of the reader?

The Angel Eye Reader weighs approximately 28g, featuring a compact design that is approximately one-sixth the size of a regular smartphone, ensuring ease of wear and portability.

Can the reader recognize bus station names and determine the direction of bus routes?

The reader can recognize bus station names but currently cannot determine the direction of bus routes.



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Is internet connection required for using the reader?

In general, internet connection is not required. It is only necessary when performing certain functional upgrades.

Does the reader support headphone connection?

The Angel Eye Reader supports Bluetooth headphone connection, while wired headphone connection is currently not supported.

Can the Angel Eye Wearable Smart Reader be updated with new software?

Yes, we continuously optimize the product based on user feedback and provide periodic updates through the network.

What languages does the Angel Eye Reader support?

Depending on the model, the Angel Eye Reader may support multiple languages. For detailed language support information, please refer to the product manual.

What types of text can the Angel Eye Reader recognize?

It can recognize various printed and digital texts, such as books, magazines, emails, etc.

Is the Angel Eye Reader a wearable device?

Yes, it is a compact and user-friendly smart wearable device that can be easily carried and worn for convenient use.

What technologies does the Angel Eye Reader use?

The Angel Eye Reader incorporates cutting-edge computer vision and AI technologies to enhance users' ability to read and recognize text efficiently.

Who is the Angel Eye Reader designed for?

The Angel Eye Reader is specifically designed to aid individuals experiencing eye fatigue, weak vision, and visual impairments in their reading and text recognition tasks. It serves as an innovative solution to facilitate access to textual information.

