



**GLOBAL
LIGHTING
ALLIANCE**

LIMITED WARRANTY OF INDOOR AND OUTDOOR LED PRODUCTS

Global Lighting Alliance (“GLA”) warrants to the original purchaser (“Purchaser”) that the GLA and BLUE ARROW branded indoor and outdoor professional luminaires (“Products”) will be free from defects in material and workmanship which cause the Product to fail to operate in accordance with the performance specifications set forth in documentation published for or provided with the Product (“Specifications”) for the applicable period and subject to the additional terms and conditions set forth from the date of purchase (as set forth in the applicable invoice) (“Warranty Period”). GLA warrants that any standard finish on a Product will be free of cracking, peeling, excessive fading, and corrosion defects during the applicable Warranty Period of maximum five (5) years. To the extent that an authorized GLA distributor or GLA reseller is the Purchaser of the Products, such distributor/reseller may transfer this limited warranty to subsequent purchasers of the Products, provided that such Products are resold in new condition and in their original packaging. Third party components incorporated into the Product that are not manufactured by GLA are excluded from this warranty, but may be covered by a third party original equipment manufacturer (“OEM”). Such third party OEM shall be solely responsible for the costs related to any claims associated with any such component. For non-LED Products, controllers, ballasts and lamps provided by GLA are warranted separately according to the OEM warranties. For LED Products, the Product shall be considered defective only if 15% or more of the LED components fail for such Product. Certain luminaire components may be adversely affected by contaminants. If sulfur, chlorine, or petroleum based solutions, or other contaminants will be in the area of operation, please consult factory as damage caused by these contaminants are not covered under our warranty.

If any Product covered by this limited warranty is returned by Purchaser in accordance with GLA’s Terms and Conditions of Sale (posted on GLA’s website under the Terms and Conditions of Sale tab, as applicable, the “Terms & Conditions of Sale”) within the Warranty Period, and GLA determines to its satisfaction that such Product failed to satisfy this warranty, GLA will, at its option, repair or replace the Product or the defective part thereof, or reimburse Purchaser for the purchase price, subject to the terms and conditions set forth herein. For purposes of clarity, “repair or replace the Product or the defective part thereof” does not include any removal or reinstallation costs or expenses, including, without limitation, any labor costs or expenses, shipping costs to return non-conforming Products or any damages that may occur during the return of Product to GLA. If GLA chooses to replace the Product and is not able to do so because it has been discontinued or is not available, GLA may replace it with a comparable product. GLA reserves the right to use new, reconditioned, refurbished, repaired or remanufactured products or parts in the repair or replacement of any Product covered by this limited warranty.

This limited warranty is subject to the following additional conditions:

- The Products have been properly handled, stored, wired, transported, installed, operated and maintained in accordance with the applicable Specifications.
- GLA representative will have access to the failed Products and the fixtures used to operate them. If the fixture or other parts become suspect, the representative shall have the right to invite other manufacturers' representatives to evaluate the lighting system components.
- The Product has been purchased directly from GLA or an authorized GLA distributor/dealer for use in United States or Canada.
- Purchase receipt for the Product is available for inspection by GLA.

This limited warranty does not apply to damage or failure to perform arising as a result of any acts of God or from any abuse, misuse, abnormal use, improper power supply, powers surges or fluctuations, corrosive environments, neglect, exposure or any use or installation in violation of the instructions or restrictions prescribed by GLA or any applicable standard or code, including those contained in the latest National Electrical Code (NEC), National Electrical Safety Code (NEC), Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for Safety of Intertek (ETL), the American National Standards Institute (ANSI), or the Canada Standards Association (CSA). No agent, distributor or dealer is authorized to change, modify or extend the terms of this limited warranty on behalf of GLA. **THIS LIMITED WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED OR IF ANY REPAIRS OR ALTERATIONS ARE MADE BY ANY PERSON NOT AUTHORIZED BY GLA IN WRITING.**

THIS LIMITED WARRANTY IS THE ONLY WARRANTY GIVEN BY GLA WITH RESPECT TO THE PRODUCTS AND THE SOLE REMEDY FOR ANY AND ALL CLAIMS, IN CONTRACT, IN TORT OR OTHERWISE ARISING FROM THE FAILURE OF PRODUCT AND IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED. PURCHASER'S EXCLUSIVE REMEDY FOR ANY NONCONFORMITY OR DEFECT IN ANY PRODUCT SHALL BE ONLY AS EXPLICITLY SET FORTH HEREIN. UNDER NO CIRCUMSTANCES SHALL GLA'S AGGREGATE LIABILITY ARISING OUT OF OR IN CONNECTION WITH A DEFECTIVE PRODUCT, IN CONTRACT, TORT OR OTHERWISE, EXCEED THE PURCHASE PRICE OF THE PRODUCT TO WHICH SUCH LIABILITY RELATES. IN NO EVENT SHALL GLA BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, INDIRECT OR COMPENSATORY DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM LOSS OF USE, PROFITS, BUSINESS OR GOODWILL EVEN IF GLA WAS ADVISED OF OR WAS OTHERWISE AWARE OF THE POSSIBILITY OF SUCH DAMAGES.

This limited warranty is effective for the purchases of the Product as stated on the GLA product's specification sheet at the time of purchase and is in consideration of and is expressly subject to and conditioned by the terms set forth herein. GLA reserves the right to modify this warranty from time to time and any modifications shall be effective for all orders placed on or after the effective date of such revised warranty.