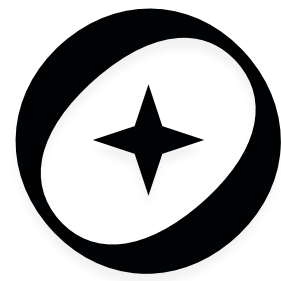


RETURN FORM

Lone Star of London Ltd
www.lonestaroflondon.com
annabel@lonestaroflond.com.



We are sorry to hear that you wish to return your Lonestar purchase, please contact us if there is anything we can do to help before you initiate the return.

If you wish to proceed, please make sure you do so WITHIN 30 days of receipt of your purchase.

The returned product must be in a saleable condition and must be returned with all matching accessories, the original cotton dust bags and all of the packaging. The cost of the return is born by the customer.

Once we have received and checked your return we will initiate a refund, please allow 3 working days from receipt by us for the monies to be refunded or for us to despatch a replacement item to you. *

We strongly recommend that you securely package the return and obtain proof of posting as we cannot accept responsibility for any lost or damaged parcels.

Please complete the form below and include with your return.

RETURN FORM

Lone Star of London Ltd



Name	Order Number	Date Returned	Email	Mobile

Product Name	Colour	Phone size (if applicable)	Qty	Reason code	Refund	Exchange

1. Not as described 2. Faulty 3. Incorrect item received 4. Unhappy with size
5. Other, please specify

Exchange item/s. * please check website for availability

Product Name	Colour	Phone size (if applicable)	Qty

All returns to be sent to

Lone Star of London Suite,
Smartbase, Aviation Park West,
Target Road,
Christchurch,
BH23 6NW

*T&C and return policies can be referred to on the website. www.lonestaroflondon.com