



Mini Guardian



**Sleek, sophisticated all-in-one
protection giving life without limits.**

Powered by **Verizon 4G LTE**

What's in the **Box**



Mini 4G



Charging Cradle



Belt Clip



Lanyard
Attachment

Product **Details**

Match letters to diagram on the right to learn more about your device's functionality.

A Speaker

Reliably communicate with our 24/7 operators thanks to *Mini Guardian's* high definition speaker and noise cancelling functionality.

B Battery Light

Flashes red when the battery is low. The device will flash within the cradle until it is fully charged. A fully-charged device will turn a solid red.

C Blue Light

This flashing blue light indicates that your device is fully functional. It turns solid during emergency calls.

D Help Button

Press this button to immediately generate an emergency call.

E Microphone

Speak here to communicate with our attentive operating team.

F Charging Cradle

Place your device here to fully charge within a 3 hour period.



Installation

1 Plug In Your Cradle

Choose an accessible location for your charging cradle. To receive a full charge, plug in your device for at least 3 hours.

2 Charging Your Device

The red battery light should flash every few seconds while charging. If it doesn't, please make sure everything is properly plugged in.

3 Charge Device to Full Power

Upon a full charge, your *Mini Guardian's* battery light will stop blinking. The flashing blue light indicates that your device is fully functional. Your battery should last up to 5 days per charge. Charge daily for optimal battery life.

PLEASE NOTE: Do not plug the *charging cradle* power cord into an outlet controlled by a light switch or a power strip. Doing so may trigger accidental power loss. Periodically wipe the interior of your *charging cradle* and the pins on the back of your device to ensure proper charging.

Key Features



Premium Sound Quality

Hear and be heard. Reliably communicate with our 24/7 emergency operators thanks to *Mini Guardian's* high definition speaker and noise cancelling functionality.



Shower Safe

Mini Guardian is water-resistant and is safe to wear in the shower. Please dry immediately upon completion and avoid salt water, chlorine, and prolonged submersion.



5 Day Battery Life

Designed for life on the go, *Mini Guardian* can go for up to 5 days before needing a recharge so you can do more – and worry less. The red Battery Light will indicate when your battery is low by flashing every 30 seconds.



Interchangeable Accessories

You'll forget you're wearing the petite and discreet *Mini Guardian*. It comes with an interchangeable lanyard and belt clip.



Maximum Protection

Mini Guardian has unlimited range and can be taken anywhere within the U.S. with sufficient cellular coverage. It is backed by a trifecta of Verizon 4G LTE, Advanced Location Monitoring and WiFi backup.



Care on Call

Our *Monitoring Center* is staffed by an award-winning, hardworking team of caring agents who will listen and arrange the care you need.

Use in an Emergency



Press your *Mini Guardian's* **emergency help button** for 3 seconds



Speak into the **device's speaker** to an emergency operator



Wait as we send help to your **exact location**

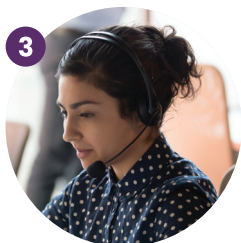
Testing Your Device



Press and hold your emergency help button until the light on your *Mini Guardian* turns **solid blue**.



After a short delay, you will hear a **voice message** and then **tones or ringing**.



Advise that you are **testing** to the operator

Fall Detection

How Fall Detection Works

- 1 When the built-in fall detection detects a fall, it will automatically call the monitoring center — even if you are unable to press the *Help Button*. You will first hear the recording, **“Fall detected, hold the Help Button to cancel.”**

PLEASE NOTE: If you're experiencing a medical emergency, stay on the line to be connected with an operator. If you do not need assistance or if it was a false alarm, simply hold down the *Help Button* until you hear **“Fall Detection Cancelled”** to enable the *Fall Detection Cancellation Feature*.

Important Safety Information

- 1 The *Mini Guardian* must be worn around the neck and at your breastbone for accuracy — minimizing false alarms. Wear it outside your shirt, as wearing it inside can reduce the percentage of falls detected. **Do not wear your lanyard while sleeping.**
- 2 *Fall Detection* is an additional service that must be included within your protection package in order to be utilized. Access to this feature requires an add-on. *Fall Detection* does not detect 100% of falls. If you are able, you should always press the *Help Button* when you need help. This cannot be accurately tested at home. The *Mini Guardian* uses an accelerometer and a proprietary algorithm to recognize a fall based on its speed, direction and impact.

Replacing the Lanyard with the Belt Clip

- 1 Remove the lanyard from your *Mini Guardian* device by twisting and pulling the silver clip.
 - 2 Pull the silver clip away from your *Mini Guardian* device to detach it from the lanyard.
 - 3 To secure your *Mini Guardian* device inside the belt clip, place it inside the back slot and slide until you hear a click.
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Cleaning and Care

- 1 **We recommend that you clean *Mini Guardian* weekly to ensure proper charging.** Take a soft cloth—like an eyeglass cleaning cloth—and gently rub the gold contacts on the device and charging cradle to remove dirt, oil, and debris. You can also spray household cleaner onto the cleaning cloth (though do not spray directly onto the device or the cradle) and wipe to remove debris.

FAQs

How long will my *Mini Guardian*'s battery last?

Your device's rechargeable battery may last up to 5 days per charge depending on usage. The typical charging time is 3 hours. The red battery light flashes while charging and is solid when fully charged. It's highly recommended to charge daily for optimal battery life.

Do I need to have WiFi in order for the *Mini Guardian* to work?

No. Your home does not need WiFi in order for the *Mini Guardian* to work. Our emergency operators will be able to pinpoint your location using the *Mini Guardian*'s GPS, WiFi, & Cellular Triangulation capabilities should you ever need emergency or non-emergency assistance.

Can I wear my *Mini Guardian* in the shower?

Your medical alert system is highly water-resistant at IP67 so you can wear your device in the shower, but it should not be submerged and should not be used in salt or chlorine water.

Customer Service

Our team is standing by to provide you with the help and support you need.

1.800.313.1191

Monday – Friday

9:00am – 8:00pm (Eastern Standard)

Saturday

9:00am – 5:00pm (Eastern Standard)

Support is also available online:

medicalguardian.com/support

customercare@medicalguardian.com

If you are happy with your *Mini Guardian*, please tell us about your story and share your experiences on:

 **/MedicalGuardian**

 **@MedicalGuardian**

 **@MedicalGuardian**

Legal documentation can be found at:

medicalguardian.com/legal