



What types of services fall under personal services settings?

Any service in which there is a risk of exposure to blood. Here is a list of services:

- Hairdressing and barbering
 - Body and ear piercing
 - Laser hair removal
 - Manicures and pedicures
 - Tattooing and micropigmentation
 - Electrolysis
 - Acupuncture
 - Waxing
 - Facials
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How often are personal services settings inspected?

All salons and spas are inspected at least once a year. However, more inspections may be conducted, in response to a complaint or upon request.

When is a re-inspection conducted?

A re-inspection is conducted if the last inspection reveals conditions that need to be corrected.

When is an order under the Health Protection and Promotion Act (HPPA) given?

An Order under the HPPA is issued when there is a condition that exists which is or may lead to a health hazard. The requirements of the order are necessary to decrease and/or eliminate the health hazard.

How can I lodge a complaint against an inspected facility I see on the YorkSafe website?

To lodge a public health complaint against one of the establishments inspected by York Region, contact Health Connection:

Toll Free: 1-800-561-5653

TTY: 1-866-252-9933 (for the deaf or hard of hearing)

E-mail: Health.Inspectors@york.ca

Salon and Spa Inspection Questions

Service/ Service Type

1. Inspected tattooing service
2. Inspected body piercing service
3. Inspected micropigmentation services
4. Inspected electrolysis services
5. Inspected acupuncture service
6. Inspected ear piercing service
7. Inspected manicure service
8. Inspected pedicure service
9. Inspected hairdressing/ barbering service
10. Inspected facial service
11. Inspected waxing service
12. Inspected laser hair removal service

Physical Setting/ Operational Requirements

13. Premises, work area and contact surfaces maintained in sanitary condition
14. Adequate handwash sinks and supplies

Procedural/ Health and Personal Hygiene

15. Linens are laundered after each use and stored in a sanitary manner

Procedural/ Health and Personal Hygiene

16. Routine practices used with all clients during service delivery

Physical Setting/ Operational Requirements

17. Reusable equipment/ instruments or single-use items are of durable construction and in good repair

Procedural/ Operational Requirements

18. Equipment/ instruments stored appropriately

Procedural/ Cleaning and Disinfection

19. Proper steps taken for cleaning equipment/ instruments
20. Proper use and maintenance of ultrasonic cleaner
21. Proper steps followed for use, storage and maintenance of disinfectants

Procedural/ Service Specific Requirements

22. Ear lobe piercing: proper infection prevention and control practices followed
23. Facials: proper infection prevention and control practices followed
24. Hairdressing/ barbering: proper infection prevention and control practices followed
25. Laser hair removal; proper infection prevention and control practices followed
26. Manicures/ pedicures: proper infection prevention and control practices followed
27. Waxing: proper infection prevention and control practices followed
28. Acupuncture: proper infection prevention and control practices followed
29. Body piercing: proper infection and prevention control practices followed
30. Electrolysis: proper infection prevention and control practices followed
31. Micropigmentation: proper infection prevention and control practices followed
32. Tattooing: proper infection prevention and control practices followed
33. Additional services offered: proper infection prevention and control practices followed

Procedural/ Operational Requirements

34. Sharps discarded appropriately

Procedural/ Sterilization

35. Approved sterilizer provided and used properly
36. Equipment/ instruments are sterile and maintained sterile until point of use
37. Chemical monitoring conducted for sterilizer use
38. Biological monitoring conducted for sterilizer use
39. Appropriate action taken for failed spore test

Procedural/ Record Keeping

40. Proper record keeping and maintenance

Procedural/ Blood and Body Fluid Exposure

41. Work surfaces and equipment/ instruments contaminated with blood/ body fluids are immediately cleaned and disinfected

Procedural/ Blood and Body Fluid Exposure

42. Health and personal hygiene

43. Proper personal hygiene and tobacco use practices followed

Health Hazard/ Health Hazard Condition

44. Premises and maintained free from every condition that may be a health hazard

For more information about the YorkSafe program or to speak with a Public Health Inspector,

call York Region Health Connection at: 1-800-361-5653, TTY 1-866-252-9933.