



# LIMITED WARRANTY

## Participant models:

IVXH090A - OVXH090A    IVXH120A - OVXH120A    IVXH121A - OVXH121A    IVXH181A - OVXH181A  
IVXH241A - OVXH241A    IVXH301A - OVXH301A    IVXH361A - OVXH361A    IVEH121A - OVEH121A  
IVEH181A - OVEH181A    IVEH241A - OVEH241A    IVIH121A - OVIH121A    IVIH241A - OVIH241A  
IVIH361A - OVIH361A

**FOR WARRANTY SERVICE OR REPAIR:** Contact your installing contractor.

**PRODUCT REGISTRATION:** Visit [www.mirageappliances.us/register](http://www.mirageappliances.us/register) to activate warranty of this product.

**IMPORTANT:** The proof of purchase and the following data will be required to complete registration process:

USER	Full Name: _____ Date of Installation: _____
	e-mail: _____ Phone1: _____ Phone2: _____
	Address of installation : _____ ZIP: _____
CONTRACTOR	Name: _____ License's number: _____
	e-mail: _____ Phone1: _____ Phone2: _____
	Business Address : _____ ZIP: _____
	Indoor unit serial No.: _____ Outdoor unit serial No.: _____
Registration code (Available after web registration): _____	

MIRAGE'S dealer, (here in after "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If this date can not be verified, the warranty period begins sixty (60) days from date of purchase. If a part fails due a workmanship defect during the applicable warranty period; the company will provide a new or re-manufactured spare part at Company's option, to replace the failed defective component with NO charge for this concept (spare part cost). This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below:

- **Six years (6) on Compressor** - Compressor is warranted for a period of six (6) years to the original registered end user .
- **Two (2) years on parts** – Parts are warranted for a period of two (2) years to the original registered end user.
- **Remote control** - 90 days warranty to the original registered end user.
- **Proper installation and maintenance** – Limited warranty applies only to systems that are installed or serviced by a state certified or licensed HVAC contractors, under applicable local and state law, building regulations and permits, in accordance with installation and operation manual instructions and good trade practices.
- **Warranty applie** - only to products remaining in their original installation location.
- **Defective parts** - Must be returned to the distributor.

LIMITATION OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES, CONDITIONS OF MERCHANTABILITY, OTHER MADE FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LAST, IN THIS CASE THE ABOVE TERMS MAY NOT BE APPLYING TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED OR CHANGED BY ANY DISTRIBUTOR, DEALER OR OTHER PERSON.

## THIS WARRANTY DOES NOT COVER

- 1.- Labor or other cost incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective part, replacement parts or new unit.
- 2.- Normal maintenance (at least once per year) including cleaning of indoor and outdoor's heat exchanger, air filters and mobile parts lubrication.
- 3.- Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
- 4.- Failure to start due voltage conditions, blown fuses, open circuit brakers, or damages due to the inadequacy or interruption of electrical service.
- 5.- Failure or damage due floods, winds, fires, lightning, accidents, corrosive environments (corrosion, chemicals etc.) or other harmful environment beyond the control of the company.
- 6.- Part not supplied or designated by company, or damaged resulting for their use.
- 7.- Products installed outside of USA or its territories.
- 8.- Electricity or fuel cost, or increases in electricity or fuel cost from any reason whatever including additional or unusual use of supplemental electrical heat.
- 9.- Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
- 10.- Any special, indirect or consequential property or commercial damage of any nature whatever. Some states or provinces do not allow the exclusion of incidental or consequential damages, in this case the above limitation may not apply to you.



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