



If you need assistance with your return/exchange contact us at

877-512-9090

or

customerservice@robertsmed.com

Shop Online at: www.RobertsMed.com

CUSTOMER CONTACT INFORMATION		RETURNS & EXCHANGES
Business Name		If you are not completely satisfied with your purchase we will gladly return or exchange items within 30 days of receipt. We cannot accept washed, worn, altered or embroidered item(s) unless defective. Item(s) must be in original condition with tags attached. Shipping and handling charges are non-refundable.
Contact Name		
Shipping Address		HOW TO RETURN YOUR PACKAGE
City		1. Complete this form and enclose with item(s) in the original box.
State	Zip	2. Ship to us using the U.S. Mail return shipping label provided (up to 5 items) or return prepaid and insured by carrier of your choice. If you use provided label, you will be charged \$9.60 (\$8.99 +TAX).
Day Phone		We are unable to accept packages shipped COD.
Cell Phone		3. If you are ordering new items to be exchanged with the items you are returning, Robert's will pay the cost of shipping the new items to you.
Email Address		Email will be used to send you notification of shipment and allow us to contact you with any questions. Emails are never sold.

Select the action you would like us to take:

 REFUND

 EXCHANGE

ORIGINAL INVOICE or REFERENCE NUMBER

Items Being Returned

Style #	Color	Size	Qty	Item Description	Price Each	Total Price

Total Merchandise Returned

If you use Return Shipping Label subtract \$8.99 from the Total Merchandise Returned



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New Items Being Ordered

Available Credit

Style #	Color	Size	Qty	Item Description	Price Each	Total Price

Ship returns to:
Robert's Medical Uniforms
Returns Department
1135 Commercial Ave SE
New Philadelphia OH 44663

All exchanges ship Standard Delivery in 7-10 business days at no cost to you.

Total of New Items Being Ordered

Subtotal

Subtotal

Add Sales Tax

Exchange/Refund Total

Refunds will be made in the same method as original payment. Payroll deductions will be refunded by check.

Select payment method if there is any amount due:

 Credit Card

 Check Enclosed

Credit Card #

Expiration Date

Security Code

Please allow 14 days for us to receive and process your return or exchange.