

SENTRY WHOLE HOUSE WELLNESS SYSTEM

Maintenance Instructions

REGENERATION TIMER

In order to keep your Sentry Whole House Wellness System operating smoothly, there is a regeneration process that occurs every 4 days. This process is meant to happen at a time in which there is no water demand in your home (typically in the middle of the night). If you were to try to use water during the regeneration process, such as by taking a shower or washing your hands, you may notice a temporary loss of water pressure until the process is complete.

In the event of a power outage or breaker trip, it's important to check the Regeneration Timer on the Catalytic Carbon Blend Tank to ensure it is set to regenerate at a time when there is zero water demand. To do this, hold down the Set button for 4 seconds. The screen will change and the hour section will begin to blink. The clock will start on midnight, set the hour it is by using the up and down arrows, clicking Set to move onto the minute section, repeating the same steps. Please note, you will want the arrow highlighting PM if the time is being set in the afternoon.

The Regeneration Head, located at the top of the Catalytic Carbon Blend Tank, will pump on average for 14 minutes, up to 3-6 gallons per minute, every day. The following is the sequence one can expect to take place: C1 (Backwash/14 minutes); C4 (Rinse/8 minutes).

IMPORTANT: If your regeneration process takes more than 15 minutes, contact us right away so we can ensure your system is operating properly. To avoid loss of water pressure and possible concerns with the backwashing process, turn off the Whole House System Tank by opening up the bypass valves and reach out to us for the next steps by calling 1-833-377-3817 or by sending an email to CleanWater@SentryH2O.com.

TANK REPLACEMENT

After several years, your Whole House System Tank will reach capacity and need to be replaced. If you have a Standard Whole House System, the tank needs to be replaced 5 years after installation and if you have the XL Whole House System, the tank needs to be replaced 7 years after installation. We recommend that you record the installation date in the designated spot on your tank label and also set a reminder to order your replacement tanks. At this time, please reach out to CleanWater@SentryH2O.com or call us at 1-833-377-3817 to schedule a tank replacement so we can provide you with new, ready-to-use materials.

Enjoy your new Sentry Whole House Wellness System!



1-833-377-3817



CleanWater@SentryH2O.com



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