SENTRY WELLNESS SYSTEM INSTALLATION INSTRUCTIONS



Sentry Wellness System Contents (P/N: CP-SWS):

- A) 1 Pre-Installed White Bracket
- B) 2 Clear Housings with O-Rings (Labels indicate corresponding filter)
- C) 1 Catalytic Carbon Filter
- D) 1 Trappsorb Drop-In Filter
- E) 1 In-Line Pressure Relief Valve (PRV)
- F) 1 Quick-Disconnect Female Collet

- G) 1 ¾" Tubing for Cold Water-to-Inlet Connection (with PRV installed in-line)
- H) 1 ¾" Tubing for Outlet-to-Faucet Connection (with male fitting, h)
- I) 2 Screws (for mounting to wall)
- J) 1 Wrench (for removing housings when changing filters. NOT FOR TIGHTENING.)

Verify you have the necessary components listed above before starting installation.

IMPORTANT: DO NOT REMOVE PLASTIC WRAP FROM FILTERS UNTIL STEP 2.

Tools Needed (Not Included):

- 1-2 Adjustable Wrenches/Pliers
- Drill with a Philips Head Drill Tip

Scan QR Code to watch installation video or visit SentryH2O.com

*Please note this video shows fittings that are different from what you received and a video update is in progress. The installation process is the same and these instructions are up to date.

STEP 1: Choose location for installation (i.e. cabinet wall under the sink) and mount the system bracket using the provided screws. We recommend using a sharpie or pen to mark the mount points, then drill the screws, then place system bracket on screws.





- STEP 2: Remove plastic wrap from filters and place the filters into their corresponding housings. The Catalytic Carbon Filter MUST be placed into the Catalytic Carbon Housing on the left side of the system and the Trappsorb Drop-In Filter MUST be placed into the Trappsorb Housing on the right side of the system. Unwrap and place each filter one at a time to avoid mixing them up. Twist the housings closed by hand until the labels are facing forward. To prevent leaks, DO NOT OVERTIGHTEN—hand tightening creates the most effective seal.
- **STEP 3:** Identify the cold water source by turning your faucet on to 100% cold and then shut off the cold water flow by turning the corresponding water valve clockwise. This valve should remain off for the entire installation process.
- STEP 4: Using an adjustable wrench, remove the faucet line from the cold water valve. Position a container beneath the valve to catch water from the line.
- STEP 5: Locate the provided cold water-to-inlet connection tubing with the PRV valve installed and the female quick-disconnect collet (in the bag with the screws). At this time thread on the female collet, ensuring the gasket has not fallen out of the collet. With the PRV arrow facing toward the system, push the tube into the quick-disconnect collet. Tug on the line to ensure a tight fit.
- **STEP 6:** Using the provided outlet-to-faucet tubing with the male fitting, thread the fitting onto the faucet line carefully to avoid cross-threading (this is the line that was removed from the cold water valve in Step 4). Tighten by hand and then use 1 or 2 adjustable wrenches to fully tighten. Tug on the line to ensure a tight fit.
- **STEP 7:** Using the cold water-to-inlet connection tubing from Step 5, push the tube end into the Inlet Head (Catalytic Carbon Housing lid) until the tube bottoms out or can no longer be pushed in. Tug on the tube to set the connection. Then push the outlet-to-faucet tubing from Step 6 into the Outlet Head (Trappsorb Housing lid) until the tube bottoms out. Tug to ensure tight fit.
- **STEP 8:** Restore the cold water flow by turning the cold water valve counter-clockwise with your faucet on. Check for leaks at the fitting locations or housing gasket locations. If there is a leak, either the tubes need to be pushed in further or the housings need to be reset via Step 2. We recommend checking at this point and then again once you turn off your faucet. Continue to monitor for 1 week.
- STEP 9: Keep the cold water running for 5-10 minutes to purge the system of excess carbon dust and trappsorb dust. If water appears cloudy and doesn't taste sweet, continue to purge the system for another 5 minutes. As the system normalizes, you may notice reduced water pressure for up to one week.
- **STEP 10:** Replace both filters annually and enjoy your new Wellness System! If you have any questions or concerns, please contact us at the phone number or email below.





