

IPC-HFW1831E

Sag V2.800.0000000.11.R.230626

Release Notes

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1 Release Notes

1.1 Overview

Product model	Sag platform products
Version	V2.800.0000000.11.R.230626
Software package information	<p>DH_IPC-HX2(1)XXX-Sag_EngSpnFrn_NP_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX7(3)XXX-Sag_EngSpnFrn_NP_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX7(3)XXX-Sag_EngSpnFrn_PN_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX5XXX-Sag_EngSpnFrn_NP_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX3XXX-Sag_EngSpnFrn_NP_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX5XXX-Sag_EngSpnFrn_PN_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX3XXX-Sag_EngSpnFrn_PN_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX4XXX-Sag_EngSpnFrn_PN_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX8(5)XXX-Sag_EngSpnFrn_NP_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX4XXX-Sag_EngSpnFrn_NP_Stream3_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX2(1)XXX-Sag_EngSpnFrn_PN_V2.800.0000000.11.R.230626.zip</p> <p>DH_IPC-HX8(5)XXX-Sag_EngSpnFrn_PN_V2.800.0000000.11.R.230626.zip</p>
OS requirement	None
Release date	June 30, 2023

1.2 New Features

No.	Feature Description
1	Audio is disabled by default.
2	Enhanced product security (XXPSIRT-2022-02010, XXPSIRT-2020-09003, XXPSIRT-2020-01007 and XXPSIRT-2022-02014).

1.3 Fixed Bugs

No.	Fixed Bugs
1	People counting does not work due to abnormal partition.

No.	Fixed Bugs
2	Failed to perform auto registration through the domain name.
3	The device restarts repeatedly after it is connected to the PaaS platform because the serial number of the customized product is too long.
4	New 256 GB SD cards cannot be recognized.

1.4 Compatibility

1.4.1 Program

The revised version is backward compatible.

1.4.2 Browser

Chrome: 111.0.5563.111

IE: 11.0.9600.19540

Firefox: 111.0.1

1.4.3 Third-party Access

1. ONVIF testing tool version: V19.06
2. ONVIF: Supports Profile G
3. Milestone testing tool version: Milestone XProtect Corporate 2019 R2
4. Genetec testing tool version: Security Desk 5.7SR4

1.5 Software Environment

Category	Model	Version
NVR	NVR2104HS-P-4KS2	2.6.01.02.00289 DH_NVR2XXX-4KS2_Eng_V3.215.0000000.1.R.180511.zip
	NVR5064-4KS2	2.6.01.02.00397 DH_NVR5XXX-4KS2_Eng_V3.216.0000000.0.R.20180530.zip
Tool	SmartPlayer	2.1.02.01.16416 General_Player_Eng_WIN32_V3.44.0.R.170421.zip
	ConfigTool	2.1.02.01.17535 General_ConfigTool_ChnEng_V4.09.0.R.20171010.zip
	SmartPSS	2.1.02.01.17699 DH_SmartPSS_ChnEng_Win32_IS_V2.02.0.R.171124.zip

1.6 Pending Issues

None.

1.7 Update Guide

Refer to the following instructions when updating the product.

1. Do not restart, shut down, or disconnect the power supply or network from the IP camera during the update process.
2. If wrong update file has been used, restart the device; otherwise some functions will be disabled.

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