



Maintenance for ELEVATIONS Tiles and Planks

Easy as 1-2-3- Sweep, Vacuum and Mop floor regularly! Our strong durable ceramic coating will protect your floor for many years. Follow the precautions below for keeping your floor looking good for years to come. Use, plastic, glass or other non-staining cups with flat under surfaces not less than 2 inches in diameter for legs of heavy appliances and furniture. Use proper floor protectors on all chairs. Remove all small diameter buttons from legs of straight chairs and replace with medal glides no smaller than 1 inch in diameter. Examine your protectors periodically, check for burs or debris or wear make sure the surface is smooth. Do not drag any types of furniture across your floor! These precautions will prevent scratches and indentations from appearing on your floor. Avoid rolling type caster wheels on chairs and/or heavy objects if possible. If not make sure the rollers are the double type wheels at least 2" in diameter. This will help disperse the weight properly to prevent any issues with Dynamic Load, which is the effect of heavy rolling objects that are not stationary. Heavy weighted loads that are not properly dispersed can put a strain on flooring material to move. If exposed to this the best solution is to glue these areas with our recommended R88 Gravity Grip Spray Locking Adhesive, which will eliminate any potential issues. Do not expose floor to frequent standing water and wipe up all spills quickly. Watch for tracked in dirt and grit particles. Use walk off mats at all room entrances. Do not use rubber or latex back mats. Certain chemicals in backing can stain vinyl. Use Non-staining vinyl mats or woven rugs that are colorfast. Avoid exposure to direct sunlight for prolonged periods. The use of drapes and blinds are recommended. Direct sunlight over long period of time can cause discoloration.

No finishes are needed. ELEVATIONS has a strong permanent ceramic finish. Do not use any type of floor wax, harsh detergent or solvents like lacquer thinner, abrasive cleaners or Mop and Shine type products, which can leave a film. Avoid vinegar as a cleaning agent. Use Raskin Neutral Cleaner. The use of steam mops is ok. Do not use vacuums with beater bars.

Commercial Installations: Follow same recommendations as above. Daily sweeping, dust mopping or vacuuming will prevent dirt and grit particles from being grounded into surface of plank or tile. The amount of foot traffic will dictate your maintenance program but washing the floor by damp mopping with Raskin's Neutral Commercial Cleaner and use of an auto scrubber should be part of the program. Heavy use and extremely dirty floors should be scrubbed with a 175-300RPM-floor buffer. No Scrubber or Buffer can exceed 300 RPM! A red type pad should be used for scrubbing and a white pad for buffing. Suitable made for vinyl-cleaning products should be used.



STAIN REMOVAL

To remove stubborn spots or stains from tiles/planks, always begin with mild cleaners, such as Raskin's Neutral Cleaner. If this fails to remove stain, use Mineral Spirits. Do not use harsh solvents, such as Acetone, or lacquer thinner, as these type products can permanently soften and damage the surface. For extreme staining, (paints, permanent markers, dyes) try applying fingernail polish remover containing Acetone (not straight Acetone) applied to soft cloth and rubbing. Any damage resulting from use of pure solvents IS NOT covered by the warranty. Always test stronger cleaning agents on sample pieces or in unnoticeable areas first before attempting on affected areas.

SCUFFING AND SCRATCHING

Although Elevation tiles/planks are resistant to scuffing and scratching, surface damage can occur with hard enough use, or if floor is improperly maintained. If damage occurs, try hand buffing the spot with 0000 steel wool, using a solution of mineral spirits. If damage is deep, try using 000 steel wool

For Elevations Interwoven Tiles the following Commercial Maintenance instructions should be followed.

Instead of an Auto scrubber with red pad a Carpet Cleaning Machine equipped with Soft Bristle rollers should be used.

Fill the water tank section with a solution of warm water and Raskin's Neutral Commercial Cleaner.

Wash in straight lines along the length of the flooring when possible.

With each new passage, overlap the previous one by about a third of the width of the cleaning nozzle to avoid leaving and traces behind.

After washing is complete immediately go back over the areas you washed without interjecting any cleaning solution and just use the extraction mode to clean up cleaning solution.

Repeat the same cleaning process with just plain water to rinse the floor.

RASKIN'S GORILLA FLOORS MAINTENANCE PRODUCTS

- **Raskin Scratch Remover**
 - This product is designed to improve the appearance of resilient floor surfaces; Scratch Remover masks minor scratches and scuffs. For use in high traffic areas, under furniture or whenever gloss has been affected by wear or abrasion. Available in 22 oz spray bottle



- **Raskin Commercial Buffable Neutral Cleaner (Concentrate)**
 - This product is a specially formulated cleaner and restorer which deposits a buffable film after cleaning. During cleaning this product quickly and easily removes soil and residue from spills such as soft drinks, etc...this product is phosphate free. Available in 1 quart and 1 gallon bottles
- **Raskin Neutral Cleaner (Concentrate)**
 - This product is a cleaner concentrate formula specifically for damp mopping and maintaining resilient plank and tile flooring. This no-rinse formula does not leave a haze or residue which as a dulling effect. This product is phosphate free. Available in 1 quart and 1 gallon bottles
- **Raskin No-Rinse Neutral Cleaner**
 - This product is a neutral cleaner ready-to-use formula specifically for maintaining resilient plank and tile flooring. This no-rinse formula does not leave a haze or residue which has a dulling effect. This product is phosphate free. Available in 22 oz spray bottle
- **Raskin Black Scuff Remover**
 - This product removes daily scuff marks from black heels marks, etc.. Available in 22 oz spray bottles.
- **Raskin MicroCare Cleaning Mop**
 - Picks up moisture and dirt, leaving floors clean with no dulling scratches'
 - 360° rotating head and telescopic handle for hard-to-reach areas
 - Conforms to the surface of your floor
 - Frame folds towards the pole for easy storage
 - The cleaning pads are durable, machine washable and reusable for up to 200 times
 - Lightweight but extremely durable aluminum mop with end caps to protect furniture and baseboards
 - Use Raskin No-Rinse Neutral Cleaner for wet cleaning, spray on pad or directly on the floor. Follow directions on bottle.

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