



The manufacturer warrants each new retractable pickup bed cover for (2) years for the failure of materials and workmanship to the original owner (non-transferable).

**Items not covered under the warranty:**

- Normal wear over the life of the retractable cover
- Water intrusion at any location or any damage caused as a result
- Other dealer and/or purchaser installed parts & accessories

**Conditions which will void all warranty:**

- Altering the cover in any manner without written approval from the manufacturer
- Use for any purpose other than the normal intended use
- Misuse, negligence or accident
- Installation of any other part or accessory which comes in contact with or may interfere with the cover without written approval of the manufacturer
- Failure to adequately secure cargo to prevent damage to the cover
- Acts of God or other external causes

**Conditions and Limitations:**

This warranty is subject to certain conditions and limitations including, but not limited to, the following:

- Any part of a retractable pickup bed cover that is found to be defective under the terms of this warranty will be repaired or replaced using either new or reconditioned parts at the discretion of the manufacturer.
- In determining what constitutes a failure under the terms of this warranty the decision of the manufacturer will be final.
- This warranty is applicable to the original purchaser only and is not transferable to subsequent purchasers.
- The manufacturer does not accept any responsibility in connection with the installation of any of its products by its dealers or agents.
- Without regard to an alleged defect of its products the manufacturer under any circumstances does not assume responsibility for loss of time, inconvenience, revenue, or other consequential damage including, but not limited to, expenses for telephone, food, lodging, travel, loss or damage to the vehicle the products are installed on or loss or damage to personal property of the purchaser or user of the products.
- The manufacturer does not undertake responsibility to any purchaser for warranty expressed or implied by any of its dealers, distributors or agents beyond which is contained herein.
- The manufacturer reserves the right to make changes in the design of, improvements to, or warranty of its products without imposing any obligation upon itself to provide the same for any products theretofore manufactured.
- Under no circumstances shall the manufacturer be liable for special, indirect, incidental or consequential damages sustained in connection with this model cover.

Please call 800-206-4070 with any questions, to file a warranty claim, or to discuss a return.

**Retrax Customer Support: 800-206-4070**