

Equipcon's Standard Return Policy:

- Returns accepted for 15 days with valid RMA#
- If you receive incorrect or defective merchandise, free return shipping will be provided with a valid RMA#.
- 20% restocking fee applies, unless product received is defective or the wrong material shipped against your Purchase Order.
- Final sale items will be identified as such on the website and invoice.
- NOTE: No returns will be accepted without a valid RMA# obtainable via email from info@equipcon.com
- If return is for repair, no repairs will be performed until an RMA is issued, product received and inspected by us for estimation of repair costs.
- Repairs within warranty must be returned using a valid RMA # as well.