POWERED BY

ASTROPET

Smart Pet Feeder
Smart Haustier Futterautomat

Taurus Series

DE **Benutzerhandbuch**

EN **User Manual**

Product Overview
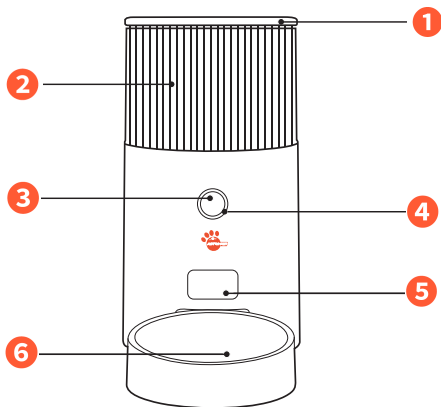
1. Top Cover
Desiccant Placement; Keeps the food fresh and dry.

2. Translucent storage bucket
After the granary is installed into the main body of the fuselage, do not disassemble.

3. Main control button
Initial setting: long press the button for 5 seconds, after the beep, you can switch to Bluetooth network configuration and AP network configuration mode
Restore factory settings: Press and hold the button for 10 seconds to unbind the device and clear the information and settings in the device

4. Distribution network breathing light
Light Indicators:
Shortage of Food: Orange light remains on continuously.
Grain Blockage: Red light remains on continuously.
Production Test: Red light flashes. To reset, turn off and turn back on the device.
Low Battery: Red light "breaths" or fades in and out.
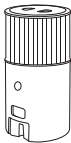Equipment Upgrade: Blue light "breaths" or fades in and out.

5. Food outlet
Where the food is dispensed from the device.

6. 60 inclined food bowl
304 stainless steel: Provides a durable and rust-free environment for the food.
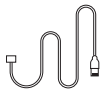
Packing List

Main Device*1

Food Bowl*1

Desiccant
pack

Desiccant Pack*1

Use Charging Cable*1

User Manual

User Manual*1

Stainless Steel
Inner Food Bowl*1
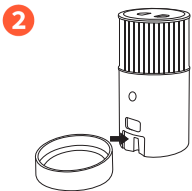
Product Installation

Step 1: Power cord installation

Press the USB cable flatly into the
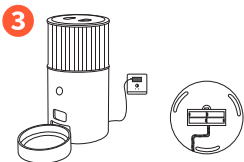bottom power cord slot.

Step 2: Food bowl installation

Place the main body on a level surface install the food
bowl below the grain outlet.

Step 3: Connect the power supply

Take out the body of the smart feeder and insert the
power cord into the power adapter socket at the bottom
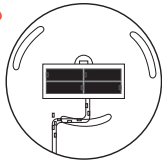of the body to ensure that it is firmly inserted.

Optional: Battery installation

Put 4 AA batteries into the battery compartment as a backup
power source.
*Please make sure there is no grain in the barrel before
installing the battery.
*The barrel can installed upside down.
Attention: This is an emergency power supply for power failure.
If there is no such requirement, you can skip this step

EN

PRODUCT INSTRUCTIONS

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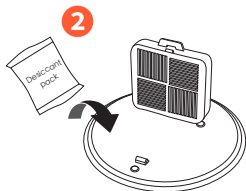
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Dck b˙c˙UX˙h.Y ˙AstroPet 5dd˙add your customized feeding plan in the App.

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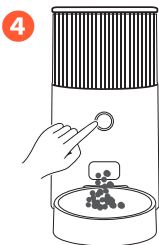
Scan QR Code to download

Download on the
 App Store

GET
 Google Play

DEVICE NETWORKING

Step 1: app download (scan the right QR code

(1) IOS users can search for "Smart Life" in the APP Store to download.

(2) Android users can search for "Google Play" APP in the browser, search for "Smart Life" in "Google Play" and download and register.
*The equipment needs to be connected to the power supply first, and then the distribution network operation.

Step 2: Device power up

Power on the device: open the battery cover at the bottom of the machine, insert one end of the free USB cable into the USB hole at the bottom of the machine, and the other end into its own adapter or the socket with USB interface, and then connect the device to the power supply.

Step 3: Equipment distribution network

At present, the device supports two network configuration modes: Bluetooth network configuration and AP network configuration. You can choose one of the two. It is recommended that users use Bluetooth configuration network first. If Bluetooth configuration fails, you can switch to AP network configuration. Note that the network configuration The process needs to be completed within 3 minutes, and the timeout needs to be triggered to enter the distribution network again.

① Bluetooth distribution mode

1. Put the device on the power and let it stand without long pressing the button to ensure that the indicatorlight is flashing slowly;
2. Open the APP and mobile phone Bluetooth, click the "+" sign in the upper right corner of the APP homepage to enter the device list, and enter the device that pops up at the bottom of the APP to add;
3. Confirm that the device indicator is flashing slowly, and enter the wifi password as prompted by the APP to ensure that the phone is connected to a 2.4G wifi network;
4. After the network configuration is successful, the iris will be steady white, indicating that the device is connected to the network, and you can use the APP to remotely control the device.

② AP distribution network mode

1. Put the device on the power and let it stand, press and hold the button for 5 seconds, release it after a beep, and observe to confirm that the indicator light is blinking in a breathing mode
2. Open the APP, turn off the Bluetooth of the mobile phone, click the "+" sign in the upper right corner of the APP homepage to enter the device list, select the smart feeder and click to enter, then click the network configuration mode in the upper right corner to switch to "hotspot network configuration (compatible mode)";
3. Confirm that the device indicator light flashes in a breathing mode, and enter the wifi password as prompted by the APP to ensure that the phone is connected to a 2.4G wifi network. After the input is complete, enter the hotspot network configuration instruction page;
4. Select the network starting with SmartLife- in the network configuration list to connect. After the connection is successful, return to the APP to enter the network configuration progress page;
5. After the network configuration is successful, the iris will be steady white, indicating that the device is connected to the network, and you can use the APP to remotely control the device.

Step 4: Network distribution failure troubleshooting

① Router troubleshooting

1. Please confirm whether the router password you entered is correct, and pay attention to the WiFi account or whether there are spaces and case problems before and after the password;
2. Please confirm that you are connected to a 2.4G band network. At present, the device does not support 5g band network, that is, the default network name is WiFi network with the word - 5g

3. Make sure that the encryption method in the wireless settings of the router is WPA2-PSK, the authentication type is AES, or both are set to automatic. The wireless mode cannot be 11n only:

4. If the router enables wireless MAC address filtering, you can try to remove the device from the router's MAC filtering list to ensure that the router does not prohibit the device from connecting to the Internet, or turn off MAC address filtering;

5.Make sure that the router has enabled the DHCP service. If it is not enabled, the IP address will be occupied.Among them, 3, 4, and 5 belong to the professional field and need to contact the router manufacturer for adjustment.

② other problems

Please troubleshoot the router first, and then scan the WeChat QR code at the end of the manual to feedback the problem. Please provide the router brand and model when giving feedback.

Color description of indicator light

Self check table of machine status (subject to the form of main control key on)

• White flashing: Bluetooth standby network	• White breath: Hot spot to be distributed	• White light is on: Already equipped
• Orange:Food shortage The grain is lower than the height detected by the optical eye in the cabin	• Red:Block food Need to cut off the power and re-energize, then take, Out of the turntable to clean up the grain	• Flashing red Enter the production test mode, you need to cut off the power and re-power it to restore
• Off: The device has no power or battery mode, you need to remove the battery, only connect the USB cable, and plug the USB cable again		

BASIC PARAMETERS & MATTERS NEEDING ATTENTION

Product Name :Niaoyu Huaxiang Smart Feeder	Product number :DCA013
Overall size(mm) :315*180*330	Suggested pet types :cats, small dogs
Machine capacity :2.5L	Pet food :do not support aliens, holes and pet food with a diameter greater than 10mm
Power supply :5V 1A	Communication method :Wi-Fi connection (2.4GHz)
Communication distance :30m	Warranty period :1 year

⚠ Precautions

1. Please use it in an indoor environment, do not use it in direct sunlight such as a balcony.

2. Do not drop items other than pet dry food into the storage bucket, otherwise there is a risk of causing equipment abnormalities or causing pets to eat by mistake.

3. To prevent pets from falling, it is recommended to place the feeder in a corner or against a wall.

4. Please cover or store the power cord to prevent pets from biting the cord and causing dangerous situations such as electric shock.

5. Do not disassemble or modify the device by yourself.

6. This product does not support pet food with special shapes, holes and a diameter greater than 10mm. It is only suitable for dry pet food. Do not add wet food.

7. The shape and density of pet food grains will cause a certain deviation in the capacity of the grain bucket.

8. The number of grams of grain per serving varies due to different grain densities.

9.In the case of battery power supply, the standby time can be up to 8 days. Please install the battery in advance before traveling.

10.Do not directly push the turntable into the equipment, it will cause damage to the components, please watch the video.

11.To disassemble the turntable, put it into the hole by hand and pull it up. After the turntable is taken out, the inside can be wiped with a wet wipe, please do not wash with water

FAQ

Network configuration timeout/Network configuration failure

1. The wifi password is incorrectly entered (the small eyes that can open the input page)
2. Connected to a 5G network (generally a router will release 2 frequency bands, 2.4G and 5G, check whether the wifi name has the word 5G, if it is connected to 2.4G, you need to contact the router manufacturer to turn off the 5G signal)
3. The connection line is not plugged in well or the connection line is damaged, you can check whether the light is displayed normally
4. Whether the status of the device indicator is correct (flashing quickly or breathing, if it is breathing, check whether the APP is switched to the hotspot distribution mode)
5. User operation problems, check whether the operation is in accordance with the network distribution process and ensure that the machine is close to the router Check whether the network status of the device to be configured is consistent with the APP's network configuration mode. The indicator corresponding to the Bluetooth configuration network flashes slowly, and the indicator corresponding to the AP network configuration flashes in a breathing manner. The Bluetooth configuration network needs to turn on Bluetooth, and the AP network needs to turn off Bluetooth

No food for feeding plan

1. Check whether the turntable is installed properly
2. Check whether the food is stuck (picture or video, judge whether the indicator light is red)
3. APP can't control the output of grain, check whether the indicator light is always on, if it is flashing, it means the device has no network, and it is correct that no grain is output.
4. Pour out the grain, take out the turntable, trigger the grain to see if the motor does not turn, if it does not turn, the motor is abnormal, and the machine needs to be replaced
5. No food will be delivered under the battery condition. Please note that the device cannot interact with the APP under the battery condition, because there is no response after the APP control

No grain output on the device manually

1. Check the button: press the button 3 times and ask the user if he feels the button bounce, it may be that the button is malfunctioning
2. Check whether there is power: check whether the indicator light is on, whether it is flashing, steady, or other colors, it means that the device has power
3. Check whether the operation is correct: press the button 3 times within 5 seconds, don't be too eager, just use the normal speed button

APP manually adds meals without paying

1. Check whether the device has a network: check whether the indicator light is normal and always on, if it is, there is no problem when powering on, and you can perform step 2 troubleshooting
2. Check whether the motor is abnormal: put your ears close to the machine to see if you can hear the rotating sound, or pour out the grain, take out the turntable, operate the grain, and see if the motor rotates
3. Check if the turntable is installed

Abnormal grain output

1. Check whether the turntable is installed
2. If several copies are issued, it may be an old machine. The feeding plan set before will also be executed. First delete all the feeding plans and reset them.
3. Grain delivery is non-stop. If the cause of the turntable is eliminated, it may be a machine problem. A 30-second video must be provided and returned to the factory after confirmation

Other

1. The device is powered off, do I need to re-configure the network?

No need to re-operate the distribution network, the module will automatically work

2. Can the feeder be washed with water?

It is recommended to take out the turntable and wipe it with a wet wipe

3. Why does the machine turn up bright orange?

Check whether there's food in the machine that covers the optical eye, if it does, the machine would define current mode as food shortage condition. That's when the light is orange.

When the food inside turns full and leaves the optical eye away, the light will switch to white as the machine condition is defined as common-operated.

4. Yesterday the device was equipped with the Internet, but the device disappeared on the APP today?

There may be a problem with the button rebound of the device, and it must be returned to the factory after confirmation

5. The feeding plan has been deleted, and it is still executed when the equipment arrives?

Delete all plans first and reset

6. The user operates manual grain output, but the equipment does not respond?

User operation problems, tell users not to rush when operating,Press 3 times within 5 seconds

7. How much grain can the feeder hold?

It varies according to the density of the grain, about 2.5 kg. About one cat for half a month

8. Why does the indicator light not light up?

Need to check whether it is during the energy saving period of the machine, from 11 pm to 7am

9. Can the indicator light be turned off?

Yes. 5 times' press on the main control button to shut the light.

10.Can multiple people control the device?

When successfully connected, find and click the icon in the on the device control page, click Sharing Device and input the phone number to send device sharing invitation

11. The device flashes in the camera?

This is the infrared light emitted by the optical eye of the device is detected by the camera.Normal human eyes can't see

12. Will food be delivered successfully when the device is powered by battery?

Will do if the feeding plan is previously set

13. The user has changed the router at home, does the device need to be re-configured?

Yes, it should be noted that you need to long press the 10 second button to unbind or operate to unbind at the app end (click the icon in the upper right corner of the control page to enter the secondary page, pull to the bottom and click unbind), and then carry out the distribution network operation
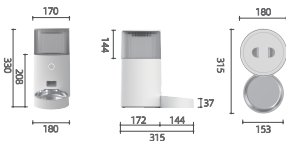
14. Is the feeder available abroad?

Yes, as long as there is a 2.4g network, there are currently 4 APP versions: China, Korea, Japan, and Taiwan. The adapter is also compatible with foreign voltages, and foreign voltages between 100-240V are applicable

15. How long does the machine stand by on battery?

7~8 days, can not interact with APP under battery condition

16. Machine size

❻ Warranty Card

Dear customers, thank you for purchasing this product, please read the following warranty terms carefully before using this product:

❶   The warranty period is two years, starting from the date of purchase (based on valid purchase records). We provide free maintenance for any quality problem within this duration.

❷   The following conditions are not covered by the warranty:

· Any malfunction or defect caused by improper conditions of use of environment;
· Any fault or defect caused by improper installation, misuse, unauthorized maintenance, force majeure events, or other external reasons;
· Any fault or defect caused by use of non-original fittings or accessories;
· The product has exceeded the warranty period;
· Other failures or damages caused by none of product design, technology, manufacturing process or quality problems;
· Normal fading, wear and tear or consumption during the use of the product;
· Not able to provide valid purchase certificate.

❸   Please contact Customer Service within a proper time to confirm warranty service situation.

❹   If the returned product does not meet the valid warranty terms, we will charge you for the corresponding maintenance costs.

❺   Please fill in the after-sales information feedback form and send it together with the returned product.

Feedback

Customer Name:	Product Model:
Your Phone Number:	Date Of Purchase:
Your E-Mail:	Where You Purchase:
Your Address:	Fault Feedback: