



## RETURN AUTHORISATION FORM

We accept change of mind returns within 30 days of delivery (special conditions below). To facilitate your return please include this completed form with your returns.  
Please refer to the Return Policy page on our website for full terms.

Please package and return the item/s including this form to:

Party Owls  
PO Box 1060  
Stanhope Gardens NSW 2768

### THE FOLLOWING INFORMATION IS REQUIRED

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

ITEM #	PRODUCT NAME	QTY.	REASON FOR RETURN

Comments:

- Change of mind refunds will incur a 5% restocking fee.
- For us to provide you with a refund, all change-of-mind returns must be in brand new, unused, unopened and re-saleable condition with all original outer packaging intact. Wigs, costumes and garments must not be worn, used or altered in any way.
- Items must be returned neatly packaged in their original packaging with all included accessories for a refund to be issued. Party Owls is unable to offer returns on perishable items such as food and confectionary, clearance stock or special order items.
- We recommend that you return the product/s to us securely packaged using a trackable method of postage as we cannot accept responsibility for lost mail. You are responsible for return postage.
- We reserve the right to refuse a refund if we deem the item, packaging or accessories to be in an unsatisfactory condition.