

Return Document

It's very easy to return your Jewellery. LULU Copenhagen offers a full return within 30 days after purchase as long as our terms are fulfilled, and the items are in the same condition as when received by the customer. All you have to do is return this Return Document together with the goods to our business address (Not to a collect shop).

If you want to exchange your jewelry to something else, please return the goods as described above and place a new order on the webshop.

Please note below information about the goods you are returning:

Order number:

Name of buyer:

Your e-mail:

Your Phone number:

What item is being returned:

The Return Document and the item for return should be send to:

LULU Copenhagen
Kronprinsensgade 13, 4. th
DK-1114 Copenhagen
Denmark

(Please bear in mind that you, the customer owns the full responsibility that the item is returned in the same condition as when received including shipping, insurance, tracking-ID, toll, taxes and other fees regarding the return of the goods)

(For safety reasons we return funds to the same payment provider as the order has been made)

LULU COPENHAGEN