

FREQUENTLY ASKED QUESTIONS

FIX Device:

When and how often should I use my FIX Device?

We know you're going to fall in love with your FIX Device! The great news is it's gentle enough to use every day, up to 2 times throughout the day.

How long is a FIX Device treatment and what results should I expect?

A 3-minute treatment with this powerful duo has been clinically shown to instantly help smooth, tighten, and brighten the look of skin. The more you use FIX, the better the results.

How many treatments will a full charge last, and how will I know when to charge my device again?

You can get up to 40, 3-minute treatments from your fully charged FIX Device. The device will emit 3 rapid pulses during treatment when the battery is running low.

How much current will I feel during my treatment?

Facial skin sensitivity varies from person to person and it's completely normal to not feel any sensation at all. However, application of microcurrent to a hair follicle may result in a tingling sensation.

Can I use my FIX Device over makeup?

We recommend using your FIX Device on clean skin to ensure your best experience and results.

FREQUENTLY ASKED QUESTIONS

Can I travel with my FIX Device?

Absolutely! This powerful pen-size device is specifically designed so you can achieve your skincare needs anytime, anywhere you need a FIX. The included micro USB cable makes it easy to charge wherever you go.

Can I use my FIX Device while pregnant?

Though your FIX Device can't be used while pregnant, it's perfect for new moms to help get rid of tired eyes.

FIX Serum:

What is the NuFACE FIX™ Line Smoothing Serum and why do I need it? Can I use another gel or serum?

This specially formulated serum will effectively deliver bursts of energy to the skin and will continue those skin benefits throughout the day. There is no other serum like it – trust us!

Can I use my NuFACE FIX™ Line Smoothing Serum without the device or over makeup?

You can do both – that's what makes our serum so unique. It's the first Microcurrent Skincare™ in a serum that helps brighten, tighten, and lock in moisture – even over makeup!

Founder Tip:

Our Co-Founder Tera recommends to use your FIX Device in the morning before you apply moisturizer and makeup. For all day results and to get that extra burst of energy, she recommends using FIX Serum twice during the day to refresh your eyes, lips and forehead.

NuFACE
FIX

QUICK START

Before You Power Up...

CHARGE

your new FIX Device for **4 hours** before your first treatment, and read enclosed User Manual.

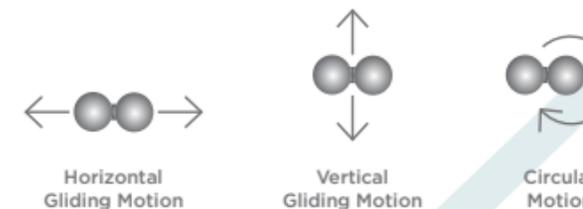
REMEMBER

the two (2) spheres must remain in **direct contact** with your skin during treatment to ensure results.



It's Time To Get Your FIX.

TREATMENT TECHNIQUES:



1. PREP

Cleanse skin with an oil-free cleanser. Apply a mask-like layer of NuFACE FIX™ Line Smoothing Serum to treatment area. Do not rub in; area should appear wet.

2. SMOOTH

Push the ON/OFF button on your FIX Device; the white LEDs will illuminate, and the energizing hum will begin.

Select a preferred treatment technique. Begin treatment using a quick erasing motion while applying light to medium pressure.

Forehead

Eyes

Nasolabial Fold

Mouth



3. FINISH

Tap in remaining NuFACE FIX™ Line Smoothing Serum for lasting skincare benefits.

You can also use your FIX Serum over makeup anytime your skin needs a super-charged boost of Püre Energy™.

PRO TIP

FIX is an ideal finishing step to your NuFACE® Trinity or mini device treatment.

JOIN THE CONVERSATION!

Be sure to follow @MyNuFACE and share your results with #MyNuFACE #FIXmoment