

**INTERNAL USE ONLY – RA#**  
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**Client Warranty Form**

NŪFACE will replace authentic devices and attachments eligible for warranty service with merchandise of equal or better quality (fees may apply). An extended 2-year warranty is available for purchase on your device (Trinity, Trinity PRO, & NuBODY) for \$59. In order to expedite the warranty process, please complete this form in its entirety and include with your shipment.

Once NŪFACE receives your package, please allow up to 15 business days to process.

**International clients are responsible for brokerage and custom fees where applicable.**

If you have any questions, please contact us at (888) 360-9171 or [info@myNuFACE.com](mailto:info@myNuFACE.com). Thank you.

NAME: \_\_\_\_\_

RETURN ADDRESS (*We Cannot Ship to P.O. Boxes*): \_\_\_\_\_

EMAIL ADDRESS (*Used for Status Updates and Tracking*): \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_ LOCATION OF PURCHASE: \_\_\_\_\_

SERIAL NUMBER(S)\*: \_\_\_\_\_

- \*Trinity/Trinity PRO located on device body under attachment head on gold squares (PXXXXXXX) or (PROXXXXX).
- \*Mini engraved into grip by power port (TXXXXXXX).
- \*Trinity Wrinkle Reducer located inside attachment (RXXXXXXX) or (RKXXXXXXX).
- \*ELE located inside attachment (MLXXXXXX).
- \*Classic/Advanced located under battery inside battery compartment (NU-XXX-XXXXX).
- \*NuBODY located under the handle near the spheres (YXXXXXXX).

PLEASE EXPLAIN THE REASON FOR RETURN: \_\_\_\_\_

PLEASE SHIP TO (NŪFACE doesn't provide prepaid shipping labels. It's suggested you insure and track your package):

**NŪFACE**  
ATTN: RETURNS  
1325 Sycamore Ave., Suite A  
Vista, CA 92081

PLEASE INCLUDE IN YOUR PACKAGE:

- **This Completed Form** (Incomplete or missing paperwork will delay processing)
- **NŪFACE Products including Power Adapters. If Shipping a Trinity, please include the Body, Head, and Cradle.**
- **PROOF OF PURCHASE from an Authorized Retailer\***  
Warranty requests will not be processed without documentation. Warranties start and end based on original purchase dates; therefore, your Proof of Purchase is required for verification. NŪFACE accepts no responsibility or provides warranty service for products purchased through unauthorized sellers.  
\*Trinity/Mini/TWR/ELE/Classic/Adv - 1 Year Warranty (unless extended warranty is purchased)  
\*Trinity PRO – 2 Year Warranty (unless extended warranty is purchased)  
\*NuBODY – 1 Year Warranty (unless extended warranty is purchased)

If you cannot provide a Proof of Purchase or your product(s) do not qualify for warranty service, please refer to the **Client Non-Warranty Form**.

<b>FOR INTERNAL USE ONLY -</b>	Date: _____	Initials: _____
Contents Received: _____		
Test Results: _____		
Resolution: _____		
Location Sent: _____		
Case # (if applicable): _____		
Special Notes: _____		