

INTERNAL USE ONLY – RA#

Client Non-Warranty Form

As a one-time courtesy, NŪFACE will replace authentic devices and attachments not eligible for warranty service with Refreshed merchandise of equal or better quality (fees do apply). Your replacements are guaranteed against defect for 90 Days.

In order to expedite the process, please complete this form in its entirety and include with your shipment.
Once NŪFACE receives your package, please allow up to 15 business days to process.

International clients are responsible for brokerage and custom fees where applicable.

If you have any questions, please contact us at (888) 360-9171 or info@myNuFACE.com. Thank you.

NAME: _____

RETURN ADDRESS (*We Cannot Ship to P.O. Boxes*): _____

EMAIL ADDRESS (*Used for Status Updates and Tracking*): _____

PHONE NUMBER: _____

DATE OF PURCHASE: _____ LOCATION OF PURCHASE: _____

SERIAL NUMBER(S)*: _____

*Trinity/Trinity PRO located on device body under attachment head on gold squares (PXXXXXXX) or (PROXXXXX).

*Mini engraved into grip by power port (TXXXXXXX).

*Trinity Wrinkle Reducer located inside attachment (RXXXXXXX) or (RKXXXXXXX).

*ELE located inside attachment (MLXXXXXX).

*Classic/Advanced located under battery inside battery compartment (NU-XXX-XXXXX).

*NŪBODY located under the handle near the spheres (YXXXXXXX).

PLEASE EXPLAIN THE REASON FOR RETURN: _____

PLEASE SHIP TO (NŪFACE doesn't provide prepaid shipping labels. It's suggested you insure and track your package):

NŪFACE
 ATTN: RETURNS
 1325 Sycamore Ave., Suite A
 Vista, CA 92081

PLEASE INCLUDE IN YOUR PACKAGE:

- **This Completed Form** (Incomplete or missing paperwork will delay processing)
- **NŪFACE Products including Power Adapters.** If Shipping a Trinity, please include the Body, Head, and Cradle.
- **CHECK OR CREDIT CARD INFO FOR NON-REFUNDABLE \$59** (Facial Trainer, TWR, ELE), **\$79** (mini), **\$99** (Trinity/PRO), or **\$139** (Counterfeit) payable to NŪFACE.
 Requests will not be processed if missing proper charges

NŪFACE Accepts: VISA, MASTERCARD, AMEX, DISCOVER

 Credit Card Number CVV Code Expiration Date

<p>FOR INTERNAL USE ONLY - Date: _____ Initials: _____</p> <p>Contents Received: _____</p> <p>Test Results: _____</p> <p>Resolution: _____</p> <p>Location Sent: _____</p> <p>Case # (if applicable): _____</p> <p>Special Notes: _____</p>
