

Phone number: (07) 55 333 611

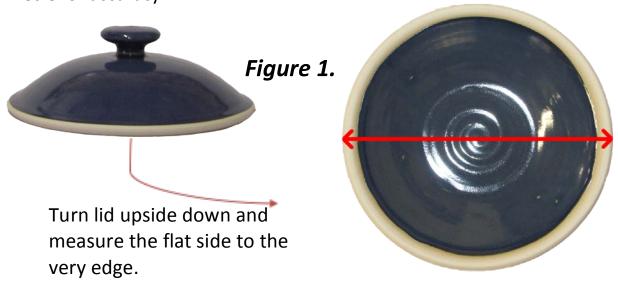
Email address: office@durand.com.au

Office hours: 8am – 3pm, Monday - Friday.

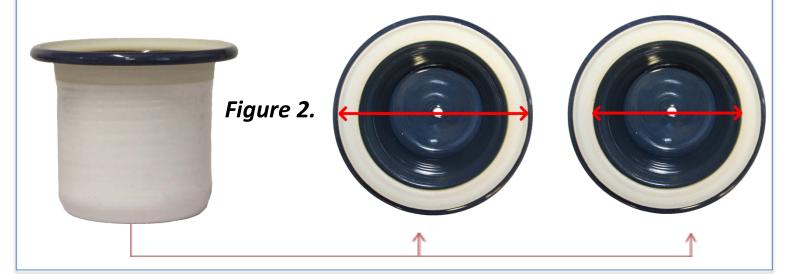
How To Measure For A Replacement Part

To replace a Durand Filter System **lid**, we need at least one of two measurements.

1. If you are able to take the measurement the **diameter** of the damaged lid, then please measure your lid as described in *figure 1*. Please measure to the closest millimetre for accuracy.



2. If you are unable to measure the diameter of the lid successfully due to heavy damage or other issues, then you need to measure your filter container as described in *figure 2*. The first measurement needs to be taken from the most outer ring starting where the glaze (in this image, blue glaze) meets the unglazed stoneware (approx. 5-10mm from the very outside edges). The second measurement needs to be taken starting and ending at the edge of the white ceramic and on the border of the glaze. Please measure to the closest millimetre for accuracy.



Choose The Design/Colour:

Once you have measured the replacement part, you need to identify which glaze colour is required. Please choose from the below designs. If your system is not pictured please send us a picture so we can match the glaze as close as possible.



White

Please note that all white glazes can appear to be 'cream' coloured as seen in the close up picture on the left.

Also note that if your glaze has speckles in it as pictured on the right it is an oatmeal glaze.

