



WARRANTY DOCUMENT

In compliance with the provisions of Royal Legislative Decree 1/2007 of November 16, which approves the revised text of the General Law for the Defense of Consumers and Users and other complementary laws (hereinafter "TRLGDCU"), CARPA DESIGN EUROPE, S.L. (hereinafter "CARPA DESIGN EUROPE"), as the guarantor of the purchased products, informs you of the applicable warranty for the acquired products.

The warranty will apply to products purchased by the User for a period of 3 years from the date of receipt. The warranty applies throughout the national territory.

In the event that the User is not satisfied with any of the purchased products, understanding "conformity" as provided in articles 115 bis and 115 ter TRLGDCU (compliance with the description, type of good, quantity, and qualities; suitability for the intended purposes; inclusion of accessories, instructions, and packaging), as well as stated in the general purchase conditions, the User will have the right to the application of corrective measures to bring the product into conformity. However, if at the time of the contract formation the User is informed of any characteristic of the product that deviates from the objective conformity requirements, CARPA DESIGN EUROPE will not be responsible for the lack of conformity. In this regard, normal wear and tear of wallets, such as wear on the leather, and the trigger and closure device, among others, are excluded from the warranty. Likewise, CARPA DESIGN EUROPE will not be responsible in cases where the product has deteriorated or worn out over time due to normal use in accordance with the characteristics and type of product.

The User will have the right to the following corrective measures:

1. Request the repair of the product, provided that this is not impossible or does not entail disproportionate costs for CARPA DESIGN EUROPE.
2. Request the replacement of the product if repair is not possible and the replacement is not impossible or disproportionate for CARPA DESIGN EUROPE.

If neither of the above options is possible, the User may request a price reduction proportional to the value of the purchased product. Additionally, the User may request the partial or total termination of the contract if it is not possible to bring the product into conformity, provided that the lack of conformity of the product is not of minor importance.

The exercise of the warranty is free of charge for the User, including free shipping costs, labor, or materials, as applicable. To exercise the warranty, the User must contact CARPA DESIGN EUROPE, either by sending an email to info@gobluegoods.com indicating in the subject "product warranty" followed by the contract number, or by postal mail to the address C/Duque de Calabria nº 4 bajo derecha, 46005, Valencia. In both cases, the User must send the completed and signed document indicating the product(s) for which they wish to exercise the warranty along with the invoice and purchase contract of the product.

Products covered by the warranty:

Type of action requested:

Repair

Replacement

Date on which the guarantee is exercised: ____ of ____ of 20__

Sgd:
