



MPP BUILT TRANSMISSIONS





NOTICE:

Thank you for purchasing a Built Transmission from Maryland Performance Products.

Please read this entire packet and provide all the requested information.

Failure to do so could result in core deductions and loss of warranty coverage.

If you have any questions and or concerns, please contact Tyler: -Phone: 410-354-0340

-Email: <u>Tyler@MarylandPerfDiesel.com</u>



Maryland Performance Products Transmissions are covered by a 3-year unlimited mile warranty from the original date of purchase. Warranty covers defects in material and/or workmanship and Maryland Performance Products reserves the right to repair or replace at its discretion. During the first year Maryland Performance Products will cover removal and reinstallation costs of up to \$750 plus shipping both ways. During the second and third year Maryland Performance Products covers repair or replacement of the transmission only and customers are responsible for shop labor and shipping costs both ways. Warranty does not cover fluids or filters.

Maryland Performance Products reserves the right to deny warranty claims due to faulty installation, accidents, low fluid levels, abuse, neglect, or improper TCM tuning. Aftermarket TCM tuning will not be covered unless one of the Maryland Performance Products recommended tuners is used. Call for details. Maryland Performance Products does not reimburse towing costs, airline tickets, hotels, or rental car expenses.

Maryland Performance Products reserves the right to amend this warranty at any time.

- To register your warranty this packet needs to be returned to Maryland Performance Products within 30 days of purchase.
- Transmissions must be installed by a trained professional.
- Transmission is supplied with a new transmission cooler. All lines must be blown out and the secondary coolant system must be refilled. Failure to do so will result in overheating.
- Only use Mercon LV Transmission Fluid.
- New valve body tag must be programmed to TCM with Ford IDS. Adaptive tables must be cleared.
- New Torque Converter must be used at time of install.

Please fill out the following information for warranty activation:

Old Valve Body Code:
New Velve Redy Code
New Valve Body Code:
Mileage at Installation:
Brand of Custom TCM Tunes:



MPP Core Return Form:

Please fill out the following form **COMPLETELY**. Failure to provide all required information will result in a delay of your core refund and a deduction of \$50 if Maryland Performance Products must figure it out for you.

Product Purchased From:
Your Name:
Original MPP Order Number:
Purchase Date:
Products Purchased:
Your Address:
Telephone Number:

Please return all cores to:

Maryland Performance Products 5199 Raynor Avenue Linthicum Heights, MD 21090



CORE DEDUCTIONS:

- 1. Core returns must be made within 30 days of the ship date stated on the front of the envelope that was included in the transmission crate. There will be a 50% deduction for all cores returned after 30 days.
- 2. Core return paperwork not filled out completely will result in a \$50 deduction.
- 3. Transmission returned with damaged or missing crate will result in a \$250 deduction.
- 4. Fluid in crate will result in a \$150 deduction.
- 5. Return Shipping. Less freight charges.
- 6. Broken case or other damage will be determined upon inspection.
- 7. Core Transmission must be of the same year and make and model as purchased.

Please allow 10-14 business days after core is received for inspection, to receive refund.