



Since 1955

2023

Fendock warrants that its products are free from defects in materials and workmanship for a period of five (5) years from the date of purchase provided they are being used for normal residential purposes under normal conditions and for the purpose the product has been designed and in accordance with Fendock's assembly, installation and proper use instructions. This warranty is subject to the terms and conditions below.

Warranty Inclusions

1. If a Fendock product is found to be defective within the Warranty Period, Fendock will, at its discretion, repair or replace the defective product. Proof of Purchase must be provided to initiate a warranty claim.
2. Defective products must be returned to Fendock's factory at the purchaser's expense. Any freight expenses associated with the return of a new item under warranty remains the responsibility of the purchasing client.
3. All repaired or replaced Fendock materials under this warranty are bound to the original date of purchase without extension.

Warranty Exclusions

1. Normal wear and tear including but not limited to fading, scratches and cosmetic damage.
2. Damages resulting from misuse, abuse, neglect, accidents or unauthorized modifications or repairs.
3. Damages or defects caused by improper installation, over tightening or failure to follow Fendock's installation instructions
4. The use of non-Fendock parts or accessories with Fendock products will void warranty.
5. The use of any motorized vehicle, crane or barge for removal or installation will void warranty. All Fendock Products must be removed by hand.
6. Damages caused by excessive loading, acts of nature, including but not limited to floods, ice flow, storms, lightning, tornados, or fallen trees, are not covered by this warranty.
7. All labor associated with removal and reinstallation of the warranted product.



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Making a Warranty Claim

To make a warranty claim, the Purchaser must:

1. Contact the place of purchase or Fendock directly at 1-888-336-3625
2. Provide proof of purchase, including date of purchase and original purchase receipt.
3. Return the defective product along with proof of purchase to Fendock at the purchaser's expense.
Freight on the repaired or replaced product is the responsibility of the purchaser.

Limitation of Liability

Fendock's liability under this warranty is limited to the repair or replacement of the defective parts returned to the factory (prepaid), with proof of purchase and deemed defective by Fendock.

Fendock does not assume any liability of the purchaser or others for incidental or consequential, special damages, loss or injuries to persons or property of any kind due to installation, removal, use, misuse, misapplication or improper selection of one of our purchased or displayed products, including without limitation any lost profits, business interruptions, loss of opportunity or loss of revenue, resulting from the above. Fendock makes no express or implied warranties other than the warranties set forth herein, including without limitations, the warranty of merchantability, fitness for a particular purpose, or from any trade usage.

Fendock recommends that any and all of our products are removed from the water during winter months.

Entire Agreement

This warranty constitutes the entire agreement between Fendock and the Purchaser and supersedes all prior agreements, understandings and representations, whether oral or written. Specifications are subject to change without further notice.