Returns Form

If in doubt send us an email at:
online@infinitedefinite.com with your order details and we'll get you sorted!

Date: _____

Step 1
Fill out this form

Let us know what your returning and why. We cannot accept returns without this slip.

Step 2
Pack it up

Include your proof of purchase all original tags/packaging .

Step 3
Post it out

Post your item with tracked shipping back to us at the address at the bottom of this page.

Step 4
You're Done!

Email us to confirm that you are returning an item with your tracking details and reason for return.

1) Customer Info

Name* _____

Email* _____

Phone _____

2) Mailing Info

Address _____

_____

City _____ Postcode _____

3) Purchase Info

Order Number: I N F D E F — _____

Date of Order. _____

Please Note:

All items MUST be returned within **7 working days** from the date received. During high traffic periods it can take up to two weeks for a return to be processed and completed. Bear with us through this process.

We do not accept returns for sale items of special orders. Faulty sale items and special orders may be returned for assessment and may qualify or store credit.

Refunds will be issued to the original payment method whenever possible and may take up to **3 working days** to appear in your account. Returns marked as gifts will be issued a store credit by default.

All items must be returned in new condition with original tags and packaging. We cannot accept worn, washed or altered returns.

Until an item is received back by us it is your responsibility so please use tracked shipping and ensure it is packaged correctly.

4) Return Item Details

If returning multiple items for different reasons please use a second form

☐ **Exchange** ☐ **Refund** ☐ **Credit**

Reason for return

☐ Did not fit
☐ Didn't like the design
☐ Ordered Multiple sizes, Kept one.
☐ Faulty Product
☐ Unwanted gift
☐ Not what I was expecting

Other (Please Specify): _____

Attn: Returns
Infinite Definite
246 High Street
Christchurch 8011

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