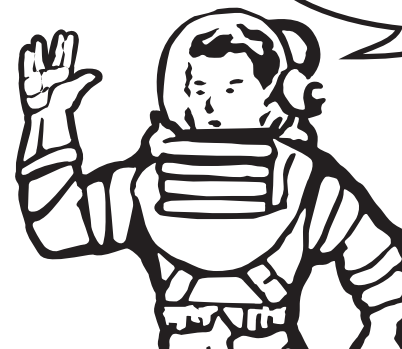


BBCICECREAM.COM EXCHANGE/RETURN FORM

PLEASE FILL IN THE DETAILS BELOW AND RETURN TO US FOR EXCHANGE/RETURN WITH THE NECESSARY ITEM(S)

QUESTIONS?
PLEASE CONTACT
SERVICE@BBCICECREAM.COM
OR CALL 212-625-8400



ORDER DATE	ORDER NUMBER

NAME	EMAIL ADDRESS	TELEPHONE NUMBER

DELIVERY ADDRESS

QTY	PRODUCT CODE	DESCRIPTION	PRICE	GIFT CARD	EXCHANGE	REPLACEMENT SIZE/COLOR	REASON CODE	REASON CODES
				<input type="radio"/>	<input type="radio"/>			1 - LOOKS DIFFERENT FROM SITE IMAGE 2 - ORDERED MORE THAN ONE SIZE 3 - FAULTY 4 - DOESN'T FIT PROPERLY 5 - INCORRECT ITEM RECEIVED 6 - PACKAGE DAMAGED ON ARRIVAL
				<input type="radio"/>	<input type="radio"/>			
				<input type="radio"/>	<input type="radio"/>			
				<input type="radio"/>	<input type="radio"/>			
				<input type="radio"/>	<input type="radio"/>			
				<input type="radio"/>	<input type="radio"/>			
				<input type="radio"/>	<input type="radio"/>			

PLEASE FOLLOW THESE STEPS TO EXCHANGE/RETURN YOUR ORDER WITHIN 14 DAYS AFTER RECEIVING YOUR PACKAGE:

1. SEND AN EMAIL TO SERVICE@BBCICECREAM.COM INCLUDING YOUR FULL NAME AND ORDER NUMBER AS IT APPEARS ON YOUR ORDER CONFIRMATION. PLEASE NOTIFY US THAT YOU ARE RETURNING YOUR ITEM SO WE ARE AWARE YOU ARE SENDING IT BACK. IF YOU'D RATHER RECEIVE AN ENTIRELY DIFFERENT ITEM, PLEASE LET US KNOW.
2. NEXT TO YOUR ITEMS, PLEASE CHECK GIFT CARD OR EXCHANGE AND ENTER ONE OF THE REASON CODES.
3. PRINT AND COMPLETE RETURNS FORM. SEND BACK YOUR RETURN VIA AN INSURED AND TRACKABLE DELIVERY METHOD.
4. RETURNS SENT BACK TO US WHICH HAVE NOT BEEN CONFIRMED VIA EMAIL WILL TAKE LONGER TO PROCESS AND MAY BE REFUSED. BBCICECREAM.COM IS NOT RESPONSIBLE FOR RETURNED ORDERS WHICH ARE LOST OR DAMAGED; THIS IS THE SOLE RESPONSIBILITY OF THE SENDER.
5. ONCE WE HAVE RECEIVED YOUR RETURN WE WILL CONTACT YOU TO UPDATE THE EXCHANGE/RETURN PROCESS.

RETURNS ADDRESS:

BBCICECREAM
ATTN: WEB DEPARTMENT
7 MERCER STREET
NEW YORK, NY 10013

RETURNS AND EXCHANGES ARE ONLY VALID FOR PURCHASES MADE ON BBCICECREAM.COM. THIS FORM CANNOT BE USED FOR ITEMS PURCHASED IN OUR NYC FLAGSHIP STORE. GIFT CERTIFICATES ARE ONLY APPLICABLE FOR FUTURE WEBSITE PURCHASES. RETURNS WILL BE PROCESSED WITHIN 2 BUSINESS DAYS OF RECEIPT. PLEASE ENSURE YOU RETURN YOUR GOODS UNWORN, AS SOLD, WITH ALL THE ORIGINAL PACKAGING, TAGS AND LABELS WITHIN 14 DAYS OF RECEIVING THE PACKAGE. IF ITEMS ARE NOT IN ORIGINAL CONDITION, WE WILL NOT ACCEPT THEM.