

Warranty applies to the following pools:  
Pearl River, Bandera, Desert Springs, Intrigue,  
Normandy, Palm Shore, Sapphire

## LIMITED LIFETIME WARRANTY



A DIVISION OF H.I.I.

## LIFETIME WARRANTY

**IMPORTANT!** Misuse of your pool may result in crippling injury and/or other dangers to life and health. Do not Dive or Jump! Do not use slides, diving boards, or any other platform or object which can be used for improper pool entry! Use only an *above-ground swimming pool ladder* to enter or exit your pool. It is your responsibility to secure your pool against unauthorized, unsupervised or unintentional entry. Always obey all safety rules. Remember, pool safety is everybody's responsibility.

The use of any type of Chlorine Salt Generating System on your pool will render your warranty coverage null and void. The use of such systems causes premature rusting and corrosion of all the metal parts that are not a manufacturing defect. Doughboy will assume no cost, related to the use of such systems.

## WALL AND FRAME COMPONENTS TERMS & CONDITIONS

To validate this limited warranty, fill out the required information on the reverse side of this warranty card and **retain this card** with sales slip and/or proof of purchase.

1. Doughboy Recreational is the warrantor of this product.  
Mailing address: Doughboy Recreational  
315 No. Sebastian St.  
West Helena, AR 72390  
(870) 572-3466
2. This warranty is extended to the original purchaser (consumer) only.
3. This warranty covers the Doughboy wall and frame components only. The liner is warranted under a separate limited warranty contained in the liner carton.
4. This Doughboy warranty provides coverage's as follows:  
Lifetime Unlimited Warranty on all metal frame components. This covers at 100% any manufacturer defects for the life of the product.  
The wall has a Lifetime Limited Warranty. The first 3 years are covered at 100% against manufacturer defects. The remainder of the warranty is prorated, equal to the percentages below:  
If any defect in material or workmanship is confirmed by the dealer and/or Doughboy and if reported to the dealer and/or Doughboy, the part or parts will be provided or repaired free of charge. If a determination of defect cannot be made by the local dealer (purchaser may be required to bring the part or parts to the dealer's store for inspection) the purchaser must (after prior authorization from Doughboy's Customer Service Department) at his

expense, carefully clean, package, and send the part or parts to Doughboy. If, at the sole discretion of Doughboy Recreational, there is a manufacturing defect, the part(s) will be provided or repaired at Doughboy's option, **and the applicable freight will be reimbursed in the first year only.**

The method of proration for the wall component is to replace free of charge any wall(s) found defective in the first (3) three years from date of purchase. The wall(s) found to have manufacturing defects after that time will be provided at a prorated cost equal to the following percentages of the then existing manufacturer's suggested retail prices. \*\* This warranty coverage assumes a properly installed and maintained pool, which excludes wall failures due to improperly installed skimmer gaskets and leaking from improperly installed skimmers.

The percentages below are paid by the consumer and apply at the beginning of the year listed:

First Year	0%	Sixth thru	
Second Year	0%	Tenth Year	65%
Third Year	0%	Eleventh thru	
Fourth Year	55%	Fifteenth Year	70%
Fifth Year	60%	Beyond the	
		Sixteenth Year	75%

Freight Collect. Cashiers check or money order required prior to shipment from Doughboy.

\*\*Retailers will from time to time offer parts for sale at prices less than the manufacturer's suggested retail price; therefore, the purchaser should check with the local Doughboy dealer to assure the lowest possible replacement cost.

5. If a suspected factory defect is encountered, the purchaser must be willing to return the part or parts to the dealer location for inspection and must bear the expense involved in this requirement. If (as stated in Item 4) the dealer cannot determine whether the problem is a factory defect, then the purchaser must bear the expense of cleaning, packaging, and shipping the part or parts to Doughboy's plant (after receiving prior authorization from Doughboy's Customer Service Department) for inspection and determination.
6. No incidental, consequential, or other damages will be paid. Failure of the purchaser to allow the dealer and/or manufacturer to inspect the product claimed defective (at dealer's and/or manufacturer's business location), shall render the warranties made hereunder null and void. Doughboy cannot be responsible for damage to the components caused by the purchaser or the installer.

**Doughboy is not responsible for any cost of re-installation including but not limited to, labor, water replacement or chemical loss due to any manufacturing defect.**

**This warranty is null and void if the design of this product is altered in any way. (Thus, the product must be assembled according to the factory directions and no changes made in any of the parts.)**

All commitments by dealer and manufacturer shall be declared null and void if the purchaser fails to comply with instructions pertaining to care, and maintenance as outlined in detail in the Doughboy "Safety First Pool Use Handbook", as well as full compliance with all safety instructions, including the placement of all signs and decals included with the product.

Doughboy Recreational is in no way affiliated with any professional pool installer. Therefore, Doughboy can

**(Continued on back)**

565-1229

assume no responsibility for errors in installation by the homeowner or said professional installer. If you have the pool installed by others, please supervise to be sure they comply with proper installation techniques as shown.

Doughboy is not involved in or responsible for pool installations. UNDER NO CONDITIONS WILL DOUGHBOY BE RESPONSIBLE FOR THE COST OF LABOR AND/OR WATER OR CHEMICAL LOSS OR ANY DAMAGES THAT MAY OCCUR THEREFROM. Customer must be satisfied with completed installation, whether professionally or self-installed, before proceeding with additional landscaping.

The liner warranty cautions the purchaser not to empty the pool because of potential damage to the liner. A pool left standing empty is also exposed to potential severe wind damage. Such damage would not be covered by this warranty.

**Warranty claims resulting from failure to stop leaking from the skimmer gasket or return fitting gasket are not covered under this warranty.**

The wall and frame components of this pool can be severely damaged by ice formed in the pool which is not supported by a stable water level. Small punctures or cuts in the pool liner can lower the water level considerably over a several month period and shift the weight of tons of ice onto the wall and frame components and circumference of the pool liner. It is the purchaser's responsibility to assure that the pool liner does not leak if the pool is to be subjected to subfreezing temperatures. Failure to repair a leak can void this warranty. Damage to the pool from ice shifting or movement is not covered by this warranty. Damage resulting from customer's failure to comply with pool chemical manufacturer's instructions is not covered by this warranty.

- 7. To obtain performance under this warranty, the purchaser should first contact the dealer from whom the product was purchased. The dealer is authorized to correct legitimate factory defects; however, he also is charged with the responsibility of determining beyond a reasonable doubt that the defect was one created by the manufacturer.

It is the intent that all warranted defects of wall and frame pool components be corrected by the dealer.

- 8. In the event that the purchaser and the dealer cannot reach a satisfactory agreement, the purchaser should contact Doughboy's Customer Service Department (shown in Item 1 of this warranty). At that point,

Doughboy will work directly with the purchaser and/or field sales representative to ascertain the facts and to make a determination as to the factory's position in relation to the product problem.

- 9. This warranty gives specific legal rights; the purchaser also has implied warranty rights. In the event of a problem with warranty service or performance, the purchaser may go to a small claims court, a state court, or a federal district court.
- 10. Doughboy maintains normal business hours between 8:00 a.m. and 5:00 p.m. Monday through Friday (based on Central Std Time). Retail establishments selling Doughboy products are authorized by the factory to correct factory defects during their normal working hours.
- 11. The intent of this warranty is to correct a factory defect as expeditiously as possible. Most dealers attempt to maintain a parts inventory from which to take immediate corrective action if necessary. In the event the dealer does not have a specific part, the factory will make every effort to ship the part or parts by common carrier within five working days or less after receiving the order. (Due to the seasonal nature of this business, Acts of God, strikes, or other uncontrollable problems, the shipping date could be delayed.
- 12. As stated before, this warranty covers the wall and frame components only. The liner carries a separate warranty contained in the liner carton. Retain sales slip and/or proof of purchase.

Doughboy Recreational expressly reserves the right to change or modify the design and construction of any product in due course of our manufacturing procedures, without incurring any obligation or liability to furnish or install such changes or modifications on products previously or subsequently sold.

Terms of sale of our warranty exclude liability for willful carelessness.

Date Purchased \_\_\_\_\_ Price \$ \_\_\_\_\_

Date Installed \_\_\_\_\_ Pool Model No. \_\_\_\_\_

Liner Model No. \_\_\_\_\_ Replacement ? \_\_\_\_\_

Store Name & Address:

\_\_\_\_\_

Doughboy Recreational  
315 No. Sebastian St.  
West Helena, AR 72390

**RETAIN THIS WARRANTY**



assume no responsibility for errors in installation by the homeowner or said professional installer. If you have the pool installed by others, please supervise to be sure they comply with proper installation techniques as shown.

Doughboy is not involved in or responsible for pool installations. UNDER NO CONDITIONS WILL DOUGHBOY BE RESPONSIBLE FOR THE COST OF LABOR AND/OR WATER OR CHEMICAL LOSS OR ANY DAMAGES THAT MAY OCCUR THEREFROM. Customer must be satisfied with completed installation, whether professionally or self-installed, before proceeding with additional landscaping.

The liner warranty cautions the purchaser not to empty the pool because of potential damage to the liner. A pool left standing empty is also exposed to potential severe wind damage. Such damage would not be covered by this warranty.

**Warranty claims resulting from failure to stop leaking from the skimmer gasket or return fitting gasket are not covered under this warranty.**

The wall and frame components of this pool can be severely damaged by ice formed in the pool which is not supported by a stable water level. Small punctures or cuts in the pool liner can lower the water level considerably over a several month period and shift the weight of tons of ice onto the wall and frame components and circumference of the pool liner. It is the purchaser's responsibility to assure that the pool liner does not leak if the pool is to be subjected to subfreezing temperatures. Failure to repair a leak can void this warranty. Damage to the pool from ice shifting or movement is not covered by this warranty. Damage resulting from customer's failure to comply with pool chemical manufacturer's instructions is not covered by this warranty.

- 7. To obtain performance under this warranty, the purchaser should first contact the dealer from whom the product was purchased. The dealer is authorized to correct legitimate factory defects; however, he also is charged with the responsibility of determining beyond a reasonable doubt that the defect was one created by the manufacturer.

It is the intent that all warranted defects of wall and frame pool components be corrected by the dealer.

- 8. In the event that the purchaser and the dealer cannot reach a satisfactory agreement, the purchaser should contact Doughboy's Customer Service Department (shown in Item 1 of this warranty). At that point,

Doughboy will work directly with the purchaser and/or field sales representative to ascertain the facts and to make a determination as to the factory's position in relation to the product problem.

- 9. This warranty gives specific legal rights; the purchaser also has implied warranty rights. In the event of a problem with warranty service or performance, the purchaser may go to a small claims court, a state court, or a federal district court.
- 10. Doughboy maintains normal business hours between 8:00 a.m. and 5:00 p.m. Monday through Friday (based on Central Std Time). Retail establishments selling Doughboy products are authorized by the factory to correct factory defects during their normal working hours.
- 11. The intent of this warranty is to correct a factory defect as expeditiously as possible. Most dealers attempt to maintain a parts inventory from which to take immediate corrective action if necessary. In the event the dealer does not have a specific part, the factory will make every effort to ship the part or parts by common carrier within five working days or less after receiving the order. (Due to the seasonal nature of this business, Acts of God, strikes, or other uncontrollable problems, the shipping date could be delayed.
- 12. As stated before, this warranty covers the wall and frame components only. The liner carries a separate warranty contained in the liner carton. Retain sales slip and/or proof of purchase.

Doughboy Recreational expressly reserves the right to change or modify the design and construction of any product in due course of our manufacturing procedures, without incurring any obligation or liability to furnish or install such changes or modifications on products previously or subsequently sold.

Terms of sale of our warranty exclude liability for willful carelessness.

Date Purchased \_\_\_\_\_ Price \$ \_\_\_\_\_

Date Installed \_\_\_\_\_ Pool Model No. \_\_\_\_\_

Liner Model No. \_\_\_\_\_ Replacement ? \_\_\_\_\_

Store Name & Address:

\_\_\_\_\_

Doughboy Recreational  
315 No. Sebastian St.  
West Helena, AR 72390

**RETAIN THIS WARRANTY**

