

WARRANTY POLICY

EFFECTIVE DATE: 1ST MARCH 2021

RPS Corporation warrants its Machines and Original Equipment Accessories to be free of manufacturer's defects in materials or workmanship for the periods specified below. Warranty will be granted at the sole discretion of RPS Corporation to an Authorized Local Distributor or Service Center and is subject to final claim and parts review by RPS Corporation and its vendors. This policy is effective March 1, 2021 and RPS Corporation reserves the right to change its warranty policy without notice. Machines must be registered with RS Cleaning Machines Limited upon delivery to the end user.

Coverage, Exclusions and Limitations:

Machine	Parts	Labour	Travel	Tanks
Scrubber Dryers	3 Years*	30 Days	30 Days	7 Years*
Orbitz 20	1 Year	30 Days	30 Days	N/A
Nano Orbitz	1 Year	30 Days	30 Days	N/A

*Parts - 3 Years or 1,500 hours (whichever comes first). Batteries - 1 Year. Tanks - 7 Years or 3,000 hours (whichever comes first). Clean water must not exceed 57°C/135°F. Expansion of areas will prove if too hot solution has been used.

Validity: Machine is serviced by Factory Authorized Personnel and a fully completed Machine Delivery Form (online or fax with signatures) is on record at RPS Corporation via RS Cleaning Machines Limited.

Limitation: Warranty will begin on the date the machine is registered or 14 days after shipment from RS Cleaning Machines Limited (whichever comes first).

This warranty does not cover routine maintenance, adjustments or parts damaged from abuse, neglect, damage in transit, overloading the capacity of the machine, improper use of the machine, lack of scheduled "daily, weekly, monthly" maintenance in accordance with our published Preventative Maintenance (PM) Sheets, or wear items such as, but not limited to:

ORBITZ Grip Face, Squeegee & Wiper Blades, Skirts & Curtains, Caster Wheels, Squeegee Wheels, Bumpers, Lights (Strobe, Headlights, or Bulbs), Chains, Belts, Filters, Screens, Vacuum Bags, Motor Brushes and/or commutator wear, Brooms, Brushes, Pads, Pad Retainers, Hoses, Tubing, Drive Tires, Foam Filled Wheels, Tubes, Valve Stems, Rubber Floor Seals, Gaskets, Grip Handles, Vacuum motors with evidence of moisture or debris intrusion or greater than 400 hours, Machine Cord(s), and Batteries.

BATTERIES are warranted through the battery manufacturer for One Year (pro-rated) from the date of delivery. The battery manufacturer approves or denies the warranty coverage after their analysis. Credit is given once a warranty defect has been confirmed by the battery manufacturer.

Battery damage from lack of maintenance/lack of water, use of a non-OEM charger, or use of non-distilled water is NOT covered under this warranty.

Battery terminals and cable connections are covered for 30 days from the shipment of the machine. (Battery terminals and cables should be inspected, cleaned and secured upon installation of the machine and then every 30 days thereafter. Battery terminals are torqued to Battery Manufacturer specifications [60in/lbs - 150in/lbs dependent on battery]. Please refer to the Battery manufacturers website for more information.)

CONTACT US

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*Standard warranty exclusions apply including all consumable parts, accessories and any damage caused by abuse or misuse. Other exclusions apply.