

# Quick Start Guide

**Thank you and congratulations on your purchase of the SmartSign2go system!**

We look forward to being your signage partner for years to come. Please follow these final steps to get started and remember that we are eager to take your call to assist you along the way!

## Using the SmartSign2go Sign Player



### 1. INSTALL THE PLAYER

Place the player in a secure location. You may either simply tuck the box behind your wall-mounted TV or you can attach it to the wall using the included VESA bracket. If your TV is small and will be sitting on its table stand then in many cases you can use that same bracket to attach the player directly to the back of the TV where a wall bracket typically attaches.

*NOTE: Avoid orienting the player so that the back is facing the floor. This will restrict its ventilation and may cause it to fail.*

### 2. CONNECT THE CABLES




A. Audio/Video: Connect the HDMI cable from the output on the back of the player to HDMI 1 (or other) on your TV.



B. Power: Connect the player to power with the included cable.



C. Internet: If you have a network jack available that connects to your router then please connect the included ethernet cable between that jack and your player. *This is the most reliable method of Internet connection.* If not then the player will use the WiFi credentials that you provided us when you ordered. Keep in mind that if you change your WiFi password or get a new router then you will need to reconfigure the network settings on the player, which we are happy to assist you with.

 <b>WiFi</b> <b>GOOD</b> <b>Wireless network connection</b> -Player will need to be reprogrammed if WiFi password is changed-	 <b>BETTER</b> <b>Ethernet over powerline</b> -adapters- Cost approx \$30 on Amazon "TL-PA2010KIT"	 <b>BEST</b> <b>Ethernet cable to router</b> -direct connection-
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### 4. POWER ON

Press the power button on the corner of the player and turn your TV on. Next make sure that the TV is tuned to the input that you plugged the player's HDMI cable into. For example, if you plugged it into HDMI 1, then pick up your TV remote and press "Input" or "Source" until you see HDMI 1 highlighted.

***At this point your sign should begin playing.  
If not, please give us a call so that we can help you!  
1-844-888-7446***

### 5. LOG-IN!

While your player came with content to get you started, you will inevitably wish to add to or modify the playlist on a regular basis. Please visit [www.SmartSign2go.com](http://www.SmartSign2go.com) and click "Log-in." Enter the user credentials that we e-mailed you. Once inside the dashboard, look to the upper right for our library of "how to" videos. Please reach out to us for help along the way.

**Enjoy your Smart Sign!**