



PLAYER RESET PROCEDURE

If your player goes through a trauma of some kind then you may find that it loses its settings. Typically you'll see advertisements for Chrome rotating on-screen instead of your signage! In that case we recommend performing a reset or a "wipe" in Chrome terms.

1. Turn the box off
2. Insert a paperclip into the small hole on the right side (below the slot) and depress the button while powering the box back on
3. It will say "Chrome OS is missing or damaged" on screen. Now with the keyboard press CTRL+D
4. Press the recovery pinhole button briefly once more
5. Once a new screen press the "spacebar" key and then the "enter" key
6. The box will reboot and you'll be asked to connect to your network.
7. Next you'll come to a login screen...
8. Press **CTRL+ALT+E**. It should now say "**Enterprise Enrollment**" at the top.
9. Login with players@smartsign2go.com and password of Happyplayers
10. Cycle power on the player once more and then you will have a registration code on the screen which you or we can use to create a new player registration under SETTINGS>PLAYERS

* If in the process it asks to send a verification code to a phone number (5894) then go ahead and do that and we will forward the code to you once we receive it.

Thank you!

SmartSign2go