

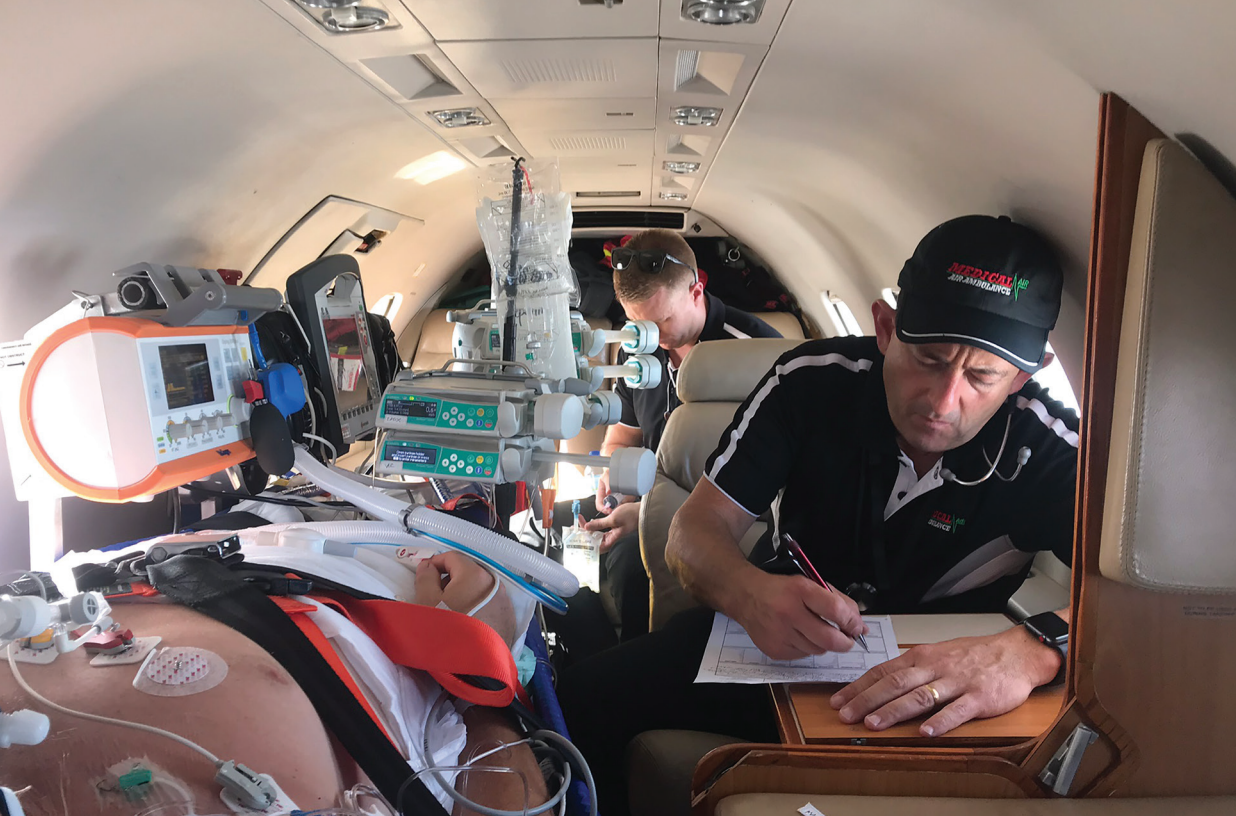
BRINGING YOU HOME SAFELY

MEDICAL AIR

HIGH PERFORMANCE HEALTHCARE



MEDICAL AIR
AIR AMBULANCE



About Us

Medical Air provide global Aeromedical services from our head office in Western Australia. We have flown extensively since commencing operations in early 2013 and have successfully completed hundreds of domestic and international repatriations, predominantly ICU level MedEvac missions.

Medical Air facilitate and specialise in all aspects of domestic and global patient repatriation and transport. Every mission is unique, and so we provide bespoke solutions focused on the customers healthcare needs. Medical Air deliver the right solution by providing tailored, complete bed-to-bed care and operational support. Medical Air is dedicated to providing a first class service – we arrange and coordinate all details of each mission with all multi-disciplinary services to ensure a safe and worry free journey for our clients..

What makes Medical Air different?

Many of our competitors are essentially 'brokers' for aeromedical services or rely heavily on external providers to provide the support required in aeromedical jet operations.

Medical Air is the only privately owned and operated, fully dedicated, non-government funded fixed wing jet Air Ambulance service based in Western Australia.

The Medical Air fleet are fitted with state of the art medical equipment allowing ICU level care in the air. The Flight Doctors and Flight Nurses are selected for their expertise in Emergency and/or Intensive Care in addition to their experience and knowledge of Aeromedicine.

Medical Air strongly believe in providing the right support for our clinicians to allow them to do what they are passionate about and have expertise in - delivering high quality critical care. We regularly transport patients between international ICU's and Australian ICU's. A high standard of safety and care is ensured through our robust Clinical Quality and Safety systems. Our clinical operations are developed in line with Australian National Safety Health Quality Standards.

We own and operate a fleet of 6 LearJet 35A's which are world renowned for their aeromedical capability and performance. The fleet are maintained to Civil Aviation Safety Authority standards by our in-house engineering and avionics divisions in our dedicated maintenance facility at Jandakot Airport. Medical Air is proud of it's diverse and committed team who keep us flying. The love for aeromedicine is not restricted to the clinical team. Our highly trained pilots, avionics and airframe engineers, and office staff are passionate about working together to optimise the service we can provide to our clients.





Five Important Aspects of International Aeromedical Services

There are many options today when it comes to international aeromedical transport. Choosing the right company at the outset can make all the difference to the patient experience, and the financial experience. The following selection criteria are a guide to making the right choice:

#1: Provision of Cost Effective Services

Price is important.

Many service are essentially 'brokers' for aeromedical services and will providers outsource staff and lease equipment, which leads to higher overheads. In addition, many companies offer aeromedical services as part of a broader service and are not solely focused on an aeromedical operation.

How Medical Air meets this criterion: Medical Air is an independent provider that offers a highly specialised and integrated service, with aircraft ownership, and Medical capability all within the company. With tight control on expenses throughout the operation Medical Air strives to keep costs down for the client.

#2: Network of support services

To be effective, an international aeromedical provider must have a significant network of international connections.

This is vital when it comes to reliability, safety, and speed of repatriation planning and conduct.

How Medical Air meets this criterion: Medical Air has established a wide range of reliable international connections; we can facilitate aeromedical transport almost anywhere in the world in a timely manner.

#3: Experienced Medical Staff

Ensure the company you choose has experienced staff at their disposal.

They must be highly trained in the use of the specialised medical equipment used to transport critically ill patients. They must also understand the intricacies and potential hazards in moving these patients out of hospital and into an air ambulance with knowledge of the effects of flight on a patients condition.

How Medical Air meets this criterion: Your patient is in good hands. Medical Air employs its Flight Doctors and Flight Nurses from tertiary Emergency and Intensive Care departments, ensuring currency in Australian Critical Care standards. All Flight staff are required to maintain currency in their respective Critical Care environments. The team is led by Medical Director Dr Robert Liddell, an Aeromedicine specialist with over 30 years experience in international and domestic Air Ambulance operations.

#4: Accredited Service Provider

No federal government body regulates the industry which means virtually anyone with basic air-transport knowledge can start an aeromedical company.

The company should be accredited with appropriate organisations.



How Medical Air meets this criterion: We are accredited by International Assistance Group.

#5: Dedicated Jet Aircraft

Dedicated aircraft, owned and operated in-house, keeps costs down and ensures there will be an aircraft available to respond to calls urgently.

How Medical Air meets this criterion: Medical Air's aeromedical fleet of LearJet 35A's are dedicated to the role and remain in a ready state for aeromedical missions.



What Clients Say

"On behalf of our team, a massive thank you for the awesome job on evacuating our traveler from Bali to Perth. Your assistance was greatly appreciated." **Lisa**

"We've safely arrived at the Royal Perth, thank you for your help! Your staff were extremely professional and helpful. We'd highly recommend you to anyone in the same situation." **Kevin Nelson**

"The premature twins evacuated Dili-Perth last night and arrived safely in good condition. The case had a number of complications and challenges, we were impressed with how quickly you could respond to a changed situation. From the first minute we felt that the twins were in very good hands. We were lucky to have such great professionals take care of the babies." **Elena**

"These guys are amazing, thank you, thank you, thank you! Very professional! We would be absolutely lost without them." **Sean Kerry**



Our Network and Reach

With a host of reliable international connections, we've transported patients from the following locations since 2013. . . .

- Amritsar
- Ascoli Piceno
- Athens
- Auckland
- Bali
- Bangkok
- Beijing
- Berlin
- Brunei
- Budapest
- Capetown
- Cebu
- Chiang Mai
- China
- Christchurch
- Christmas Island
- Chunga
- Cocos (Keeling) Islands
- Copenhagen
- Da Nang
- Dijon
- Dili
- Doha
- Dublin
- Fiji
- Frankfurt
- Haikou
- Hanoi
- Ho Chi Minh City
- Hong Kong
- Honiara
- Ireland
- Jakarta
- Johannesburg
- Ko Samui
- Kolkata
- Kota Kinabalu
- Kuala Lumpur
- Kyoto
- Laos
- Lombok
- London
- Makassar
- Manila
- Mauritius
- Mongolia
- Mumbai
- Myanmar
- Nagano Japan
- Noumea
- Palawan
- Pattaya
- Phnom Penh
- Phuket
- Port Moresby
- Porto
- Prague
- Rome
- Sicily
- Singapore
- Solomon Islands
- Sorong
- Sri Lanka
- Szczecin Poland
- Timor Leste
- Vanuatu
- West Papua



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The Medical Air fleet are fitted with state of the art medical equipment allowing ICU level care in the air.

If you would like more information or details about our services then feel free to call or email:

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