

..... place..... date

ESTRO SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ
ul. Warszawska 164
05-082 Latchorzew
info@estro.eu.com



You name and surname

Your address

COMPLAINT FOR GOODS

This is to inform that the [product name]I purchased on [date] is defective.

The defect is as follows [describe]:
.....
.....

The defect was found on [date]

With regard to the above, under the Act of 30 May 2014, the Act of Consumer Rights , I request the following (mark convenient option with "X"):

- exchange of the goods under Article 43d § 1 of the Act of Consumer Rights*)
- price reduction in the amount of (in words:
.....) EURO. Please return the indicated amount to the
account / by postal order to my address, under
Article 43e § 1 of the Act of Consumer Rights*)
- I withdraw from the agreement and request a refund of the goods price to the
account..... /by postal order to my address under Article 43e § 1 of the Act of
Consumer Rights*)

If you run a sole proprietorship and have purchased a product under a sales contract directly related to your business, select the correct answer:

- I declare that the sales contract is NOT of a professional nature for me, which in particular results from the subject of my business activity.
- I declare that the sales contract IS of a professional nature for me, which in particular results from the subject of my business activity.

Yours sincerely,

.....

Place Your signature above

*delete as appropriate